

Troy University Fall 2005 New Student Survey

Appendix 11. New Student Perceptions about Troy University - College of Comm. & Fine Arts

Ranked by Agreement

Total respondents = 60

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
I am receiving a quality education at Troy University.	1	85.7%	10.7%	3.6%	56
I would recommend Troy University to a friend who is planning to go to college.	2	85.7%	10.7%	3.6%	56
The classes I attend are well organized and well taught.	3	80.7%	12.3%	7.0%	57
The printed Schedule of Classes is informative and easy to follow.	4	78.6%	12.5%	8.9%	56
Troy University has a good reputation in my community.	5	77.8%	13.0%	9.3%	54
The semester/term format at my location accommodates my learning.	6	77.4%	18.9%	3.8%	53
I feel I can talk to faculty about my academic concerns.	7	77.2%	12.3%	10.5%	57
The University offers a variety of majors at my location.	8	74.1%	14.8%	11.1%	54
The tuition payment plan is beneficial for students.	9	73.5%	20.4%	6.1%	49
Faculty care about students as individuals.	10	72.7%	16.4%	10.9%	55
Class drop/add procedures are appropriate.	11	72.3%	21.3%	6.4%	47
Troy personnel are knowledgeable and helpful.	12	71.9%	14.0%	14.0%	57
Student organizations are available for my participation.	13	71.4%	24.5%	4.1%	49
Sufficient financial aid options are available.	14	71.2%	23.1%	5.8%	52
Classes are offered at convenient times.	15	69.6%	21.4%	8.9%	56
The online Schedule of Classes is informative and easy to follow.	16	62.3%	32.1%	5.7%	53
On-campus bookstore hours are convenient for students.	17	60.8%	25.5%	13.7%	51
Academic advising is adequate.	18	60.0%	24.0%	16.0%	50
Tutorial services are sufficient.	19	56.8%	38.6%	4.5%	44
The online registration process is user-friendly.	20	54.7%	32.1%	13.2%	53
The on-site registration process is user-friendly.	21	51.1%	31.9%	17.0%	47
Students seldom get the “run around” when seeking information.	22	37.5%	28.6%	33.9%	56
Purchasing textbooks through Troy Virtual BookStore is convenient.	23	36.1%	58.3%	5.6%	36

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree