

Troy University Fall 2005 New Student Survey

**Appendix 12. New Student Perceptions about Troy University - College of Health & Human Service**

Ranked by Agreement Level

Total respondents = 322

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
I am receiving a quality education at Troy University.	1	87.6%	6.2%	6.2%	307
I would recommend Troy University to a friend who is planning to go to college.	2	84.6%	6.8%	8.7%	311
The semester/term format at my location accommodates my learning.	3	82.8%	10.8%	6.4%	296
Troy University has a good reputation in my community.	4	79.5%	14.7%	5.9%	307
The printed Schedule of Classes is informative and easy to follow.	5	79.0%	13.1%	7.9%	290
Troy personnel are knowledgeable and helpful.	6	78.5%	10.4%	11.0%	317
I feel I can talk to faculty about my academic concerns.	7	78.0%	12.6%	9.4%	309
Faculty care about students as individuals.	8	76.4%	15.9%	7.8%	309
The classes I attend are well organized and well taught.	9	75.6%	15.8%	8.6%	303
The online Schedule of Classes is informative and easy to follow.	10	75.2%	14.5%	10.3%	282
The University offers a variety of majors at my location.	11	74.9%	16.1%	9.0%	299
Classes are offered at convenient times.	12	74.8%	13.6%	11.6%	302
The tuition payment plan is beneficial for students.	13	74.3%	18.1%	7.6%	276
Class drop/add procedures are appropriate.	14	73.4%	17.1%	9.5%	263
The online registration process is user-friendly.	15	71.6%	17.1%	11.3%	275
The on-site registration process is user-friendly.	16	67.7%	23.7%	8.6%	266
Academic advising is adequate.	17	67.6%	19.1%	13.3%	293
On-campus bookstore hours are convenient for students.	18	66.0%	24.3%	9.7%	259
Tutorial services are sufficient.	19	63.2%	29.6%	7.3%	247
Sufficient financial aid options are available.	20	63.0%	22.8%	14.1%	276
Student organizations are available for my participation.	21	61.1%	29.7%	9.2%	239
Purchasing textbooks through Troy Virtual BookStore is convenient.	22	59.4%	27.2%	13.4%	239
Students seldom get the “run around” when seeking information.	23	57.0%	19.3%	23.6%	305

\* Note: Agree = Agree + Strongly Agree  
 Disagree = Disagree + Strongly Disagree