

Troy University Fall 2005 New Student Survey

**Appendix 13. New Student Perceptions about Troy University - Undergraduate Students**

Ranked by Agreement Level

Total respondents = 1,285

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
I am receiving a quality education at Troy University.	1	85.4%	9.3%	5.3%	1,217
I would recommend Troy University to a friend who is planning to go to college.	2	82.3%	10.3%	7.4%	1,229
The semester/term format at my location accommodates my learning.	3	81.5%	13.2%	5.4%	1,193
Troy University has a good reputation in my community.	4	80.7%	13.2%	6.0%	1,193
The printed Schedule of Classes is informative and easy to follow.	5	79.7%	13.6%	6.7%	1,165
Classes are offered at convenient times.	6	78.1%	11.9%	10.0%	1,215
The classes I attend are well organized and well taught.	7	75.9%	15.0%	9.0%	1,203
Troy personnel are knowledgeable and helpful.	8	75.7%	13.7%	10.6%	1,264
I feel I can talk to faculty about my academic concerns.	9	75.0%	15.5%	9.5%	1,238
The online Schedule of Classes is informative and easy to follow.	10	74.8%	16.3%	9.0%	1,161
Faculty care about students as individuals.	11	74.6%	17.4%	8.0%	1,217
The University offers a variety of majors at my location.	12	74.4%	15.0%	10.6%	1,203
The tuition payment plan is beneficial for students.	13	74.1%	18.7%	7.2%	1,062
Class drop/add procedures are appropriate.	14	72.8%	19.6%	7.6%	1,081
Sufficient financial aid options are available.	15	70.0%	18.4%	11.5%	1,118
The online registration process is user-friendly.	16	67.9%	19.9%	12.2%	1,125
On-campus bookstore hours are convenient for students.	17	67.5%	21.9%	10.6%	1,016
The on-site registration process is user-friendly.	18	67.0%	21.7%	11.2%	1,044
Academic advising is adequate.	19	66.8%	18.5%	14.6%	1,161
Student organizations are available for my participation.	20	61.5%	28.8%	9.8%	984
Tutorial services are sufficient.	21	61.3%	30.9%	7.8%	980
Purchasing textbooks through Troy Virtual BookStore is convenient.	22	57.3%	31.8%	10.8%	942
Students seldom get the “run around” when seeking information.	23	54.2%	20.4%	25.4%	1,213

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree