

Troy University Fall 2005 New Student Survey

Appendix 14. New Student Perceptions about Troy University - Graduate Students

Ranked by Agreement Level

Total respondents = 726

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
I am receiving a quality education at Troy University.	1	85.3%	7.4%	7.3%	672
The semester/term format at my location accommodates my learning.	2	84.4%	8.6%	7.0%	653
I would recommend Troy University to a friend who is planning to go to college.	3	84.1%	7.3%	8.6%	700
Classes are offered at convenient times.	4	82.2%	9.6%	8.2%	686
The printed Schedule of Classes is informative and easy to follow.	5	81.9%	10.5%	7.6%	657
The classes I attend are well organized and well taught.	6	81.3%	9.1%	9.6%	668
Troy personnel are knowledgeable and helpful.	7	80.3%	10.1%	9.7%	725
Troy University has a good reputation in my community.	8	79.7%	12.5%	7.8%	690
I feel I can talk to faculty about my academic concerns.	9	79.6%	12.6%	7.8%	714
Faculty care about students as individuals.	10	78.4%	13.1%	8.5%	685
The tuition payment plan is beneficial for students.	11	76.1%	17.3%	6.6%	589
The online Schedule of Classes is informative and easy to follow.	12	75.0%	13.9%	11.1%	632
Sufficient financial aid options are available.	13	70.0%	19.9%	10.1%	624
Academic advising is adequate.	14	68.8%	17.1%	14.1%	651
The on-site registration process is user-friendly.	15	68.7%	19.3%	12.0%	581
Class drop/add procedures are appropriate.	16	68.7%	20.4%	10.8%	563
The University offers a variety of majors at my location.	17	68.3%	17.2%	14.5%	668
The online registration process is user-friendly.	18	67.6%	18.2%	14.2%	627
Students seldom get the “run around” when seeking information.	19	61.8%	13.7%	24.5%	699
Purchasing textbooks through Troy Virtual BookStore is convenient.	20	58.7%	27.3%	14.0%	535
Tutorial services are sufficient.	21	51.4%	39.7%	8.9%	463
On-campus bookstore hours are convenient for students.	22	50.8%	35.4%	13.8%	472
Student organizations are available for my participation.	23	42.7%	39.7%	17.6%	438

* Note: Agree = Agree + Strongly Agree
 Disagree = Disagree + Strongly Disagree