

Troy University Fall 2005 New Student Survey

**Appendix 15. New Student Perceptions about Troy University - Undergraduate First-Time Freshmen**

Ranked by Agreement Level

Total respondents = 531

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
I am receiving a quality education at Troy University.	1	86.0%	9.7%	4.3%	507
I would recommend Troy University to a friend who is planning to go to college.	2	83.4%	10.0%	6.7%	511
The semester/term format at my location accommodates my learning.	3	80.7%	14.5%	4.8%	498
Troy University has a good reputation in my community.	4	80.4%	13.5%	6.1%	505
The printed Schedule of Classes is informative and easy to follow.	5	79.6%	14.1%	6.3%	495
Classes are offered at convenient times.	6	77.4%	14.5%	8.1%	509
Faculty care about students as individuals.	7	76.3%	18.0%	5.7%	506
Troy personnel are knowledgeable and helpful.	8	75.9%	15.1%	9.0%	522
The online Schedule of Classes is informative and easy to follow.	9	75.0%	16.6%	8.4%	488
The University offers a variety of majors at my location.	10	74.8%	15.9%	9.3%	508
The classes I attend are well organized and well taught.	11	74.4%	16.1%	9.5%	503
Class drop/add procedures are appropriate.	12	73.9%	20.3%	5.8%	448
I feel I can talk to faculty about my academic concerns.	13	73.5%	17.9%	8.6%	514
Sufficient financial aid options are available.	14	73.1%	16.5%	10.4%	483
The tuition payment plan is beneficial for students.	15	73.0%	19.6%	7.4%	460
The online registration process is user-friendly.	16	70.5%	20.2%	9.3%	471
On-campus bookstore hours are convenient for students.	17	70.5%	19.4%	10.0%	468
Student organizations are available for my participation.	18	68.4%	23.8%	7.7%	453
The on-site registration process is user-friendly.	19	68.3%	23.4%	8.3%	457
Academic advising is adequate.	20	66.6%	20.6%	12.8%	485
Tutorial services are sufficient.	21	66.4%	26.1%	7.4%	444
Purchasing textbooks through Troy Virtual BookStore is convenient.	22	53.9%	34.8%	11.3%	388
Students seldom get the “run around” when seeking information.	23	53.1%	24.2%	22.8%	501

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree