

Troy University Fall 2005 New Student Survey

**Appendix 16. New Student Perceptions about Troy University - Undergraduate Transfer Students**

Ranked by Agreement Level

Total respondents = 704

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
I am receiving a quality education at Troy University.	1	86.0%	8.6%	5.4%	663
The semester/term format at my location accommodates my learning.	2	82.8%	11.5%	5.7%	651
I would recommend Troy University to a friend who is planning to go to college.	3	82.6%	10.0%	7.5%	671
Troy University has a good reputation in my community.	4	81.7%	12.6%	5.7%	644
The printed Schedule of Classes is informative and easy to follow.	5	80.0%	13.0%	7.0%	631
Classes are offered at convenient times.	6	78.3%	10.2%	11.5%	659
The classes I attend are well organized and well taught.	7	77.6%	14.0%	8.4%	655
Troy personnel are knowledgeable and helpful.	8	75.8%	12.7%	11.5%	693
I feel I can talk to faculty about my academic concerns.	9	75.8%	14.0%	10.2%	678
The tuition payment plan is beneficial for students.	10	75.5%	17.8%	6.7%	568
The University offers a variety of majors at my location.	11	75.1%	14.4%	10.5%	658
The online Schedule of Classes is informative and easy to follow.	12	75.0%	15.8%	9.2%	628
Faculty care about students as individuals.	13	73.4%	17.4%	9.2%	686
Class drop/add procedures are appropriate.	14	72.3%	19.1%	8.6%	593
Sufficient financial aid options are available.	15	68.4%	19.1%	12.5%	602
Academic advising is adequate.	16	67.2%	16.8%	16.0%	638
The online registration process is user-friendly.	17	66.3%	19.9%	13.8%	614
The on-site registration process is user-friendly.	18	65.9%	20.8%	13.2%	552
On-campus bookstore hours are convenient for students.	19	65.7%	23.4%	10.9%	516
Purchasing textbooks through Troy Virtual BookStore is convenient.	20	60.5%	29.1%	10.4%	519
Tutorial services are sufficient.	21	57.3%	34.6%	8.2%	503
Student organizations are available for my participation.	22	55.9%	32.9%	11.5%	503
Students seldom get the “run around” when seeking information.	23	54.8%	17.7%	27.5%	666

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree