

Troy University Fall 2005 New Student Survey

Appendix 18. New Student Perceptions about Troy University

Mean Comparison: White vs. Black vs. Other Minorities

5=Strongly Agree 4=Agree 3=Neutral 2=Disagree 1=Strongly Disagree

ACADEMIC PROGRAMS, SERVICES, AND ADMINISTRATION	White		Black		Other Minor		SIG.*
	MEAN	SD	MEAN	SD	MEAN	SD	
Troy personnel are knowledgeable and helpful.	4.03	1.02	3.91	1.09	3.92	1.08	0.052
Faculty care about students as individuals.	<u>4.01</u>	0.95	<u>3.88</u>	1.03	<u>3.82</u>	1.10	0.004
I feel I can talk to faculty about my academic concerns.	<u>4.01</u>	0.98	<u>3.89</u>	1.07	3.95	1.04	0.043
Academic advising is adequate.	3.71	1.07	3.77	1.12	3.62	1.19	0.179
Sufficient financial aid options are available.	<u>3.85</u>	1.04	<u>3.82</u>	1.13	<u>3.58</u>	1.20	0.007
The tuition payment plan is beneficial for students.	<u>4.01</u>	0.94	<u>3.99</u>	1.04	<u>3.78</u>	1.08	0.015
The online registration process is user-friendly.	3.81	1.07	3.78	1.12	3.69	1.11	0.325
The on-site registration process is user-friendly.	3.76	1.08	3.81	1.07	3.73	1.06	0.471
Students seldom get the “run around” when seeking information.	3.41	1.27	3.42	1.28	3.40	1.26	0.965
The online Schedule of Classes is informative and easy to follow.	3.91	0.99	3.89	1.06	3.93	0.99	0.912
The printed Schedule of Classes is informative and easy to follow.	4.02	0.93	4.01	1.00	4.04	0.85	0.945
Class drop/add procedures are appropriate.	3.85	0.97	3.85	1.03	3.73	1.07	0.317
Classes are offered at convenient times.	4.02	0.99	3.97	1.06	3.91	1.07	0.285
The classes I attend are well organized and well taught.	3.98	0.97	3.98	1.06	3.88	1.08	0.404
The University offers a variety of majors at my location.	<u>3.85</u>	0.99	3.78	1.14	<u>3.63</u>	1.09	0.019
Tutorial services are sufficient.	<u>3.72</u>	0.90	3.62	1.06	<u>3.51</u>	1.05	0.026
On-campus bookstore hours are convenient for students.	<u>3.72</u>	0.95	3.60	1.18	<u>3.45</u>	1.07	0.007
Purchasing textbooks through Troy Virtual BookStore is convenient.	<u>3.70</u>	1.04	<u>3.65</u>	1.18	<u>3.38</u>	1.22	0.003
Student organizations are available for my participation.	<u>3.65</u>	1.02	3.51	1.19	<u>3.42</u>	1.01	0.015
The semester/term format at my location accommodates my learning.	<u>4.14</u>	0.88	4.06	1.02	<u>3.92</u>	1.02	0.005
Troy University has a good reputation in my community.	<u>4.09</u>	0.91	4.02	1.07	<u>3.91</u>	1.04	0.039
I am receiving a quality education at Troy University.	<u>4.21</u>	0.88	4.14	1.02	<u>3.99</u>	0.97	0.008
I would recommend Troy University to a friend who is planning to go to college.	<u>4.19</u>	0.95	<u>4.13</u>	1.10	<u>3.88</u>	1.22	0.001

Notes:

1. Mean differences were found significant at the significance level = 0.05
2. The bold and italicized values underlined indicate that there is a significant difference between the means.