

Troy University Fall 2005 New Student Survey

Appendix 19. New Student Perceptions about Troy University

Mean Comparison: Traditional vs. Non-Traditional

5=Strongly Agree 4=Agree 3=Neutral 2=Disagree 1=Strongly Disagree

ACADEMIC PROGRAMS, SERVICES, AND ADMINISTRATION	Traditional		Non-Traditional		SIG.*
	MEAN	SD	MEAN	SD	
Troy personnel are knowledgeable and helpful.	<u>3.86</u>	1.05	<u>4.02</u>	1.06	0.001
Faculty care about students as individuals.	<u>3.88</u>	1.01	<u>3.97</u>	0.99	0.042
I feel I can talk to faculty about my academic concerns.	<u>3.88</u>	1.05	<u>3.99</u>	1.01	0.025
Academic advising is adequate.	3.65	1.09	3.75	1.12	0.057
Sufficient financial aid options are available.	<u>3.68</u>	1.17	<u>3.88</u>	1.05	0.001
The tuition payment plan is beneficial for students.	<u>3.89</u>	1.06	<u>4.03</u>	0.96	0.005
The online registration process is user-friendly.	3.74	1.08	3.81	1.10	0.21
The on-site registration process is user-friendly.	<u>3.65</u>	1.12	<u>3.84</u>	1.05	0.001
Students seldom get the “run around” when seeking information.	<u>3.20</u>	1.28	<u>3.50</u>	1.26	0.001
The online Schedule of Classes is informative and easy to follow.	3.85	1.02	3.93	1.01	0.085
The printed Schedule of Classes is informative and easy to follow.	4.00	0.91	4.02	0.96	0.619
Class drop/add procedures are appropriate.	3.81	1.02	3.85	1.01	0.473
Classes are offered at convenient times.	<u>3.84</u>	1.06	<u>4.06</u>	1.00	0.001
The classes I attend are well organized and well taught.	<u>3.88</u>	1.01	<u>4.02</u>	1.02	0.003
The University offers a variety of majors at my location.	3.82	1.05	3.80	1.06	0.627
Tutorial services are sufficient.	3.68	0.99	3.65	0.98	0.522
On-campus bookstore hours are convenient for students.	<u>3.74</u>	1.03	<u>3.59</u>	1.08	0.009
Purchasing textbooks through Troy Virtual BookStore is convenient.	<u>3.50</u>	1.08	<u>3.71</u>	1.13	0.001
Student organizations are available for my participation.	<u>3.78</u>	1.08	<u>3.45</u>	1.08	0.001
The semester/term format at my location accommodates my learning.	<u>4.01</u>	0.92	<u>4.13</u>	0.96	0.006
Troy University has a good reputation in my community.	4.00	1.03	4.07	0.96	0.106
I am receiving a quality education at Troy University.	4.11	0.92	4.18	0.95	0.119
I would recommend Troy University to a friend who is planning to go to college.	<u>4.08</u>	1.05	4.16	1.03	0.095

Notes:

1. Mean differences were found significant at the significance level = 0.05
2. The bold and italicized values underlined indicate that there is a significant difference between the two means.