

Troy University Fall 2005 New Student Survey

Appendix 20. New Student Perceptions about Troy University

Mean Comparison: First Choice vs. Other Choices

5=Strongly Agree 4=Agree 3=Neutral 2=Disagree 1=Strongly Disagree

ACADEMIC PROGRAMS, SERVICES, AND ADMINISTRATION	First Choice		Other Choices		SIG.*
	MEAN	SD	MEAN	SD	
Troy personnel are knowledgeable and helpful.	<i>4.02</i>	1.06	<i>3.84</i>	1.04	<i>0.001</i>
Faculty care about students as individuals.	<i>3.99</i>	1.00	<i>3.83</i>	0.99	<i>0.002</i>
I feel I can talk to faculty about my academic concerns.	<i>3.99</i>	1.04	<i>3.89</i>	0.97	<i>0.036</i>
Academic advising is adequate.	<i>3.77</i>	1.11	<i>3.59</i>	1.10	<i>0.001</i>
Sufficient financial aid options are available.	<i>3.85</i>	1.09	<i>3.70</i>	1.09	<i>0.008</i>
The tuition payment plan is beneficial for students.	4.01	1.00	3.92	0.98	0.082
The online registration process is user-friendly.	<i>3.82</i>	1.10	<i>3.69</i>	1.06	<i>0.019</i>
The on-site registration process is user-friendly.	<i>3.81</i>	1.08	<i>3.69</i>	1.07	<i>0.028</i>
Students seldom get the “run around” when seeking information.	<i>3.46</i>	1.27	<i>3.28</i>	1.27	<i>0.003</i>
The online Schedule of Classes is informative and easy to follow.	<i>3.94</i>	1.02	<i>3.80</i>	0.99	<i>0.005</i>
The printed Schedule of Classes is informative and easy to follow.	4.02	0.97	4.01	0.89	0.783
Class drop/add procedures are appropriate.	<i>3.87</i>	1.01	<i>3.76</i>	1.00	<i>0.041</i>
Classes are offered at convenient times.	4.00	1.04	3.96	0.98	0.386
The classes I attend are well organized and well taught.	3.99	1.03	3.93	0.99	0.171
The University offers a variety of majors at my location.	<i>3.83</i>	1.07	<i>3.73</i>	1.02	<i>0.047</i>
Tutorial services are sufficient.	3.68	0.99	3.59	0.96	0.104
On-campus bookstore hours are convenient for students.	3.66	1.07	3.61	1.04	0.321
Purchasing textbooks through Troy Virtual BookStore is convenient.	3.67	1.15	3.59	1.06	0.213
Student organizations are available for my participation.	3.57	1.11	3.55	1.05	0.678
The semester/term format at my location accommodates my learning.	4.11	0.98	4.05	0.87	0.19
Troy University has a good reputation in my community.	<i>4.08</i>	0.99	<i>3.96</i>	0.96	<i>0.01</i>
I am receiving a quality education at Troy University.	4.19	0.96	4.11	0.89	0.076
I would recommend Troy University to a friend who is planning to go to college.	<i>4.48</i>	1.02	<i>4.04</i>	1.06	<i>0.007</i>

Notes:

1. Mean differences were found significant at the significance level = 0.05
2. The bold and italicized values underlined indicate that there is a significant difference between the two means.