

Troy University 2006-07 Graduating Student Survey Report

Report 2 (Q24): Student ratings on education and academic support services

| Rank* | Education and Academic Support Services | Excellent | | Good | | Average | | Fair | | Poor | | Total | Mean* | SD |
|-------|---|-----------|-----|------|-----|---------|-----|------|----|------|----|-------|-------|------|
| | | N | % | N | % | N | % | N | % | N | % | | | |
| 1 | Overall quality of academic program | 751 | 40% | 902 | 48% | 180 | 10% | 43 | 2% | 7 | 0% | 1883 | 4.25 | 0.75 |
| 2 | Instruction in major courses | 738 | 39% | 876 | 46% | 212 | 11% | 60 | 3% | 12 | 1% | 1898 | 4.19 | 0.80 |
| 3 | Instruction in general education courses | 529 | 31% | 861 | 50% | 249 | 15% | 55 | 3% | 11 | 1% | 1705 | 4.08 | 0.80 |
| 4 | Communication between faculty and staff | 684 | 36% | 836 | 44% | 264 | 14% | 81 | 4% | 37 | 2% | 1902 | 4.08 | 0.92 |
| 5 | Faculty's use of technologies to enhance teaching | 624 | 33% | 879 | 47% | 283 | 15% | 71 | 4% | 20 | 1% | 1877 | 4.07 | 0.85 |
| 6 | Faculty accessibility | 632 | 34% | 796 | 42% | 316 | 17% | 98 | 5% | 37 | 2% | 1879 | 4.00 | 0.94 |
| 7 | Course availability in your major | 684 | 36% | 745 | 39% | 296 | 16% | 108 | 6% | 67 | 4% | 1900 | 3.98 | 1.03 |
| 8 | Registration Procedures | 657 | 35% | 740 | 39% | 297 | 16% | 123 | 6% | 86 | 5% | 1903 | 3.92 | 1.08 |
| 9 | Reading Center | 197 | 27% | 323 | 44% | 170 | 23% | 26 | 4% | 13 | 2% | 729 | 3.91 | 0.89 |
| 10 | Natural Science Center | 182 | 27% | 296 | 43% | 170 | 25% | 25 | 4% | 12 | 2% | 685 | 3.89 | 0.90 |
| 11 | Writing Center | 221 | 27% | 360 | 43% | 201 | 24% | 34 | 4% | 15 | 2% | 831 | 3.89 | 0.91 |
| 12 | Center for International Program | 160 | 28% | 242 | 42% | 128 | 22% | 23 | 4% | 19 | 3% | 572 | 3.88 | 0.97 |
| 13 | Testing Center | 268 | 25% | 472 | 45% | 243 | 23% | 48 | 5% | 21 | 2% | 1052 | 3.87 | 0.91 |
| 14 | Academic advising | 617 | 33% | 696 | 37% | 319 | 17% | 158 | 8% | 89 | 5% | 1879 | 3.85 | 1.11 |
| 15 | Computer labs | 393 | 28% | 597 | 42% | 278 | 20% | 92 | 7% | 55 | 4% | 1415 | 3.83 | 1.03 |
| 16 | Library | 405 | 26% | 689 | 44% | 336 | 21% | 71 | 5% | 62 | 4% | 1563 | 3.83 | 0.99 |
| 17 | IMPACT/New Student Orientation Program | 316 | 26% | 509 | 42% | 271 | 22% | 63 | 5% | 46 | 4% | 1205 | 3.82 | 1.00 |
| 18 | Laboratory/instructional equipment | 288 | 23% | 547 | 44% | 273 | 22% | 91 | 7% | 34 | 3% | 1233 | 3.78 | 0.98 |

* Note: 1. The ranking is based on the mean.

2. Those who did not respond or responded with N/A were not included in the calculation of the means