Troy University Phenix City 2006-07 Graduating Student Survey Report

Report 1 (Q23): Student self-rated development in their educational experiences

Rank*	Knowledge, Skills, and Abilities	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Working coorperatively in groups	139	55%	95	38%	17	7%	1	0%		0%	252	4.48	0.64
2	Leadership skills	122	49%	110	44%	18	7%	1	0%		0%	251	4.41	0.64
3	Management and organization skills	125	50%	103	41%	22	9%	2	1%		0%	252	4.39	0.68
4	Planning and carrying out projects	123	49%	105	42%	19	8%	4	2%		0%	251	4.38	0.70
5	Time management	120	48%	105	42%	22	9%	3	1%		0%	250	4.37	0.69
6	Strategies for applying skills in the field	118	47%	107	43%	20	8%	4	2%		0%	249	4.36	0.70
7	Reading skills	123	49%	100	40%	25	10%	1	0%	2	1%	251	4.36	0.74
8	Critical thinking skills	109	44%	118	47%	18	7%	3	1%	2	1%	250	4.32	0.73
9	Research skills	100	40%	128	51%	21	8%	2	1%		0%	251	4.30	0.65
10	Citizenship skills	114	45%	103	41%	29	12%	4	2%	1	0%	251	4.29	0.76
11	Writing skills	107	42%	118	47%	23	9%	1	0%	3	1%	252	4.29	0.75
12	Speaking/presenatation skills	105	42%	116	46%	26	10%	2	1%	2	1%	251	4.27	0.74
13	Problem solving skills	103	41%	122	48%	22	9%	2	1%	3	1%	252	4.27	0.75
14	Computer technologies	95	38%	118	47%	34	13%	3	1%	2	1%	252	4.19	0.77
15	Understanding different philosophies and cultures	85	34%	122	49%	39	16%	4	2%	1	0%	251	4.14	0.76
16	Scientific principles and methods	73	29%	129	51%	44	18%	2	1%	3	1%	251	4.06	0.78
17	Mathematical skills	70	28%	125	50%	46	19%	4	2%	3	1%	248	4.03	0.80
18	Appreciation of the arts	73	29%	108	44%	55	22%	5	2%	7	3%	248	3.95	0.92

* Note: 1. The ranking is based on the mean.

    2. Those who did not respond or responded with N/A were not included in the calculation of the means

Troy University Phenix City 2006-07 Graduating Student Survey Report

Report 2 (Q24): Student ratings on education and academic support services

Rank*	Education and Academic Support Services	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Overall quality of academic program	107	43%	113	45%	21	8%	6	2%	2	1%	249	4.27	0.78
2	Computer labs	101	43%	95	40%	34	14%	5	2%	2	1%	237	4.22	0.83
3	Instruction in major courses	93	37%	119	48%	32	13%	4	2%	2	1%	250	4.19	0.78
4	Course availability in your major	104	41%	105	42%	30	12%	7	3%	5	2%	251	4.18	0.89
5	Instruction in general education courses	72	32%	116	52%	28	13%	4	2%	2	1%	222	4.14	0.77
6	Reading Center	31	38%	35	43%	12	15%		0%	3	4%	81	4.12	0.93
7	Writing Center	31	37%	37	45%	12	14%		0%	3	4%	83	4.12	0.92
8	Faculty's use of technologies to enhance teaching	85	34%	122	49%	32	13%	7	3%	4	2%	250	4.11	0.85
9	Laboratory/instructional equipment	57	33%	83	48%	28	16%	4	2%	2	1%	174	4.09	0.82
10	Center for International Program	27	38%	32	44%	9	13%		0%	4	6%	72	4.08	1.00
11	Communication between faculty and staff	85	34%	118	47%	36	14%	10	4%	4	2%	253	4.07	0.88
12	Natural Science Center	25	34%	33	45%	11	15%		0%	4	5%	73	4.03	1.00
13	Testing Center	37	31%	58	49%	14	12%	6	5%	3	3%	118	4.02	0.93
14	Registration Procedures	94	37%	97	38%	33	13%	19	8%	10	4%	253	3.97	1.08
15	Faculty accessibilty	71	29%	117	47%	45	18%	10	4%	6	2%	249	3.95	0.92
16	Library	46	28%	77	46%	32	19%	9	5%	3	2%	167	3.92	0.92
17	IMPACT/New Student Orientation Program	40	31%	56	44%	20	16%	5	4%	7	5%	128	3.91	1.06
18	Academic advising	75	30%	106	43%	35	14%	23	9%	10	4%	249	3.86	1.08

* Note: 1. The ranking is based on the mean.

2. Those who did not respond or responded with N/A were not included in the calculation of the means

Troy University Phenix City 2006-07 Graduating Student Survey Report

Report 3 (Q25): Student satisfaction with the offices and services at Troy University

Rank*	Offices and Services	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Trojan WebExpress	14	6%	2	1%	29	12%	97	39%	105	43%	247	4.12	1.04
2	Admissions Office	7	3%	6	2%	29	12%	125	50%	83	33%	250	4.08	0.89
3	Registrar/Records Office	8	3%	8	3%	27	11%	121	50%	76	32%	240	4.04	0.93
4	Information Technology (IT) Services	12	6%	1	0%	26	12%	106	50%	67	32%	212	4.01	0.99
5	Buildings and Grounds	7	3%	9	4%	27	13%	98	47%	68	33%	209	4.01	0.97
6	Business Office	11	5%	4	2%	42	18%	107	45%	73	31%	237	3.96	0.99
7	Unversity Media (website, newsletter, radio, TV, etc.)	10	6%	0	0%	37	20%	79	44%	55	30%	181	3.93	1.00
8	Parking facilities	11	5%	7	3%	36	16%	104	47%	62	28%	220	3.90	1.01
9	Safety and Security Services	10	6%	6	4%	31	18%	68	40%	53	32%	168	3.88	1.08
10	Student Support Services (SSS)	8	7%	1	1%	31	27%	46	40%	30	26%	116	3.77	1.07
11	Adaptive Needs Services	5	6%	1	1%	25	29%	32	38%	22	26%	85	3.76	1.04
12	Counseling Service	5	5%	7	7%	26	25%	39	37%	28	27%	105	3.74	1.07
13	Bookstore Services	15	7%	18	8%	46	20%	94	41%	57	25%	230	3.70	1.12
14	Veteran Services	8	9%	2	2%	22	25%	32	37%	23	26%	87	3.69	1.16
15	Career Service	6	7%	6	7%	26	28%	31	34%	23	25%	92	3.64	1.12
16	Placement Service	6	6%	6	6%	29	31%	27	29%	25	27%	93	3.63	1.14
17	Trojan Fitness Center	5	8%	0	0%	20	34%	21	36%	13	22%	59	3.63	1.10
18	Athletic programs	5	8%	0	0%	23	37%	21	33%	14	22%	63	3.62	1.08
19	Student Health Services	4	6%	3	4%	24	36%	21	31%	15	22%	67	3.60	1.07
20	Student organization	8	10%	1	1%	27	35%	22	28%	20	26%	78	3.58	1.19
21	Housing and Residential Life	4	7%	3	5%	22	36%	20	33%	12	20%	61	3.54	1.07
22	Recreational and intramural activities	6	9%	4	6%	20	31%	21	32%	14	22%	65	3.51	1.17
23	Financial Aid Services	19	10%	23	12%	36	19%	73	38%	42	22%	193	3.50	1.23
24	Food Services	7	9%	8	11%	23	30%	22	29%	16	21%	76	3.42	1.20

* Note: 1. The ranking is based on the mean.

2. Those who did not respond or responded with N/A were not included in the calculation of the means

Troy University Phenix City 2006-07 Graduating Student Survey Report

Report 4 (Q26): Student opinions and perceptions about Troy University

Rank*	Student Opinions and Perceptions on	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	The degree program in which I enrolled is valuable for me in my employment.	8	3%	6	2%	21	9%	113	46%	99	40%	247	4.17	0.92
2	Courses in my curriculum contributed to skills and knowledge required in my field.	8	3%	5	2%	19	8%	128	52%	88	35%	248	4.14	0.89
3	Courses were offered frequently enough for timely completion of my degree program.	6	2%	6	2%	25	10%	131	53%	81	33%	249	4.10	0.85
4	My academic program was intellectually challenging and stimulating.	6	2%	7	3%	25	10%	129	52%	80	32%	247	4.09	0.87
5	The goals, objectives, and requirements for my academic Program were clearly defined.	10	4%	9	4%	29	12%	128	52%	72	29%	248	3.98	0.96
6	Troy University faculty care about students as individuals	12	5%	5	2%	44	18%	106	43%	80	32%	247	3.96	1.01
7	The tuition and fees I paid at Troy University were a worthwhile investment.	8	3%	10	4%	43	17%	117	47%	70	28%	248	3.93	0.95
8	Troy University is responsive to needs of its students.	8	3%	15	6%	47	19%	105	43%	71	29%	246	3.88	1.00
9	The intellectual caliber of students in my academic program was high.	10	4%	16	6%	44	18%	116	47%	62	25%	248	3.82	1.01
10	Troy University faculty were helpful with my career plan.	14	6%	12	5%	46	19%	109	44%	66	27%	247	3.81	1.06

* Note: 1. The ranking is based on the mean.

    2. Those who did not respond or responded with N/A were not included in the calculation of the means

Troy University Phenix City 2006-07 Graduating Student Survey Report

Report 5 (Q27): Overall ratings on Troy University

Overall Ratings	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
	N	%	N	%	N	%	N	%	N	%			
How would you rate Troy University's preparation of you for employment?	86	35%	111	45%	33	13%	13	5%	3	1%	246	4.07	0.90
How would you rate Troy University's preparation of you for further education?	82	33%	118	48%	30	12%	14	6%	2	1%	246	4.07	0.87
What is your overall rating of your college experiences at Troy?	96	39%	106	43%	31	13%	11	4%	3	1%	247	4.14	0.89

* Note: Those who did not respond or responded with N/A were not included in the calculation of the means

Troy University Phenix City 2006 - 07 Graduating Student Survey Report

Report 6: Recommendations of Troy University

	Recommendations	Definitely yes		Probably yes		Probably not		Definitely not		Total
		N	%	N	%	N	%	N	%	
Q28	If you were starting over, would you enroll in the same program?	134	54%	88	35%	22	9%	6	2%	250
Q29	If you could start college over, would you attend Troy University again?	129	51%	86	34%	30	12%	7	3%	252
Q30	Would you recommend your academic program to other students?	152	61%	78	31%	20	8%	1	0%	251
Q31	Would you recommend Troy University to someone planning to go to college?	144	57%	80	32%	22	9%	5	2%	251