

## Troy University - University College 2006-07 Graduating Student Survey Report

### Report 1 (Q23): Student self-rated development in their educational experiences

Rank*	Knowledge, Skills, and Abilities	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Management and organization skills	354	51%	286	41%	51	7%	3	0%		0%	694	4.43	0.65
2	Planning and carrying out projects	351	51%	283	41%	52	8%	2	0%	1	0%	689	4.42	0.66
3	Critical thinking skills	329	47%	323	47%	38	5%	2	0%	1	0%	693	4.41	0.62
4	Time management	336	48%	299	43%	53	8%	5	1%		0%	693	4.39	0.66
5	Strategies for applying skills in the field	328	47%	304	44%	51	7%	5	1%	3	0%	691	4.37	0.69
6	Reading skills	312	45%	321	47%	53	8%	4	1%		0%	690	4.36	0.65
7	Research skills	315	45%	323	46%	52	7%	4	1%	1	0%	695	4.36	0.66
8	Writing skills	310	44%	336	48%	44	6%	6	1%	1	0%	697	4.36	0.65
9	Problem solving skills	316	45%	315	45%	59	8%	4	1%	1	0%	695	4.35	0.67
10	Leadership skills	318	46%	293	42%	72	10%	8	1%	2	0%	693	4.32	0.73
11	Working cooperatively in groups	309	45%	293	42%	77	11%	10	1%	4	1%	693	4.29	0.76
12	Understanding different philosophies and cultures	269	39%	317	46%	97	14%	5	1%	3	0%	691	4.22	0.74
13	Speaking/presentation skills	269	39%	324	47%	84	12%	13	2%	3	0%	693	4.22	0.76
14	Citizenship skills	275	40%	288	42%	109	16%	12	2%	4	1%	688	4.19	0.80
15	Computer technologies	236	34%	358	52%	93	13%	7	1%		0%	694	4.19	0.69
16	Scientific principles and methods	172	25%	359	52%	149	22%	10	1%	1	0%	691	4.00	0.73
17	Appreciation of the arts	178	26%	309	45%	167	24%	18	3%	13	2%	685	3.91	0.88
18	Mathematical skills	152	22%	313	46%	199	29%	15	2%	6	1%	685	3.86	0.81

\* Note: 1. The ranking is based on the mean.

2. Those who did not respond or responded with N/A were not included in the calculation of the means

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### Report 2 (Q24): Student ratings on education and academic support services

Rank*	Education and Academic Support Services	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Overall quality of academic program	305	44%	319	47%	52	8%	9	1%	1	0%	686	4.34	0.69
2	Instruction in major courses	303	44%	311	45%	65	9%	13	2%	4	1%	696	4.29	0.76
3	Instruction in general education courses	231	38%	305	51%	56	9%	9	1%	1	0%	602	4.26	0.70
4	Faculty's use of technologies to enhance teaching	263	38%	317	46%	84	12%	18	3%	2	0%	684	4.20	0.77
5	Registration Procedures	304	44%	281	40%	70	10%	24	3%	16	2%	695	4.20	0.92
6	Course availability in your major	304	44%	268	39%	82	12%	24	3%	15	2%	693	4.19	0.93
7	Communication between faculty and staff	280	40%	303	44%	77	11%	25	4%	11	2%	696	4.17	0.88
8	Faculty accessibility	256	37%	290	42%	98	14%	27	4%	13	2%	684	4.10	0.92
9	Academic advising	241	35%	255	37%	113	17%	45	7%	27	4%	681	3.94	1.07
10	Center for International Program	40	28%	59	41%	35	24%	8	6%	1	1%	143	3.90	0.90
11	Reading Center	50	27%	81	44%	40	22%	12	6%	2	1%	185	3.89	0.91
12	Writing Center	51	26%	87	45%	42	22%	12	6%	2	1%	194	3.89	0.90
13	IMPACT/New Student Orientation Program	106	26%	189	46%	82	20%	18	4%	12	3%	407	3.88	0.94
14	Library	127	24%	247	47%	115	22%	15	3%	17	3%	521	3.87	0.93
15	Computer labs	93	26%	165	46%	74	20%	20	6%	10	3%	362	3.86	0.96
16	Testing Center	83	25%	143	44%	76	23%	16	5%	8	2%	326	3.85	0.94
17	Laboratory/instructional equipment	73	24%	141	47%	55	18%	20	7%	9	3%	298	3.84	0.97
18	Natural Science Center	39	25%	64	41%	40	26%	11	7%	1	1%	155	3.83	0.91

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### Report 3 (Q25): Student satisfaction with the offices and services at Troy University

Rank*	Offices and Services	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	Trojan WebExpress	17	3%	22	3%	53	8%	284	43%	287	43%	663	4.21	0.91
2	Admissions Office	18	3%	18	3%	87	13%	262	39%	283	42%	668	4.16	0.94
3	Registrar/Records Office	17	3%	13	2%	99	16%	245	40%	240	39%	614	4.10	0.94
4	Information Technology (IT) Services	15	3%	14	3%	76	15%	214	43%	175	35%	494	4.05	0.95
5	Business Office	12	2%	17	3%	92	18%	215	41%	186	36%	522	4.05	0.93
6	Financial Aid Services	14	3%	15	3%	77	17%	182	40%	165	36%	453	4.04	0.97
7	Veteran Services	9	3%	6	2%	64	22%	103	36%	107	37%	289	4.01	0.98
8	University Media (website, newsletter, radio, TV, etc.)	9	2%	9	2%	79	22%	154	43%	111	31%	362	3.96	0.92
9	Parking facilities	8	3%	7	3%	57	22%	108	41%	83	32%	263	3.95	0.96
10	Adaptive Needs Services	2	1%	1	1%	57	32%	71	40%	48	27%	179	3.91	0.84
11	Student Support Services (SSS)	11	4%	10	3%	76	25%	116	38%	93	30%	306	3.88	1.00
12	Buildings and Grounds	6	2%	21	7%	58	20%	118	41%	83	29%	286	3.88	0.98
13	Safety and Security Services	5	3%	5	3%	53	30%	60	34%	56	31%	179	3.88	0.98
14	Bookstore Services	26	6%	29	7%	64	15%	168	39%	146	34%	433	3.88	1.13
15	Housing and Residential Life	2	2%	1	1%	44	41%	33	31%	28	26%	108	3.78	0.91
16	Counseling Service	16	5%	16	5%	75	26%	101	34%	86	29%	294	3.77	1.10
17	Athletic programs	3	3%	2	2%	41	38%	35	32%	27	25%	108	3.75	0.95
18	Student Health Services	2	2%	3	3%	43	39%	36	32%	27	24%	111	3.75	0.92
19	Food Services	2	2%	5	4%	45	36%	43	35%	29	23%	124	3.74	0.92
20	Student organization	5	4%	2	1%	54	38%	48	34%	32	23%	141	3.71	0.95
21	Recreational and intramural activities	2	2%	2	2%	45	42%	36	33%	23	21%	108	3.70	0.89
22	Career Service	12	5%	12	5%	68	30%	77	34%	55	25%	224	3.67	1.07
23	Trojan Fitness Center	4	4%	3	3%	43	41%	28	27%	26	25%	104	3.66	1.01
24	Placement Service	12	6%	8	4%	63	32%	68	35%	43	22%	194	3.63	1.07

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### Report 4 (Q26): Student opinions and perceptions about Troy University

Rank*	Student Opinions and Perceptions on	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Total	Mean*	SD
		N	%	N	%	N	%	N	%	N	%			
1	The degree program in which I enrolled is valuable for me in my employment.	8	1%	10	1%	59	9%	322	47%	293	42%	692	4.27	0.77
2	My academic program was intellectually challenging and stimulating.	12	2%	9	1%	46	7%	337	49%	290	42%	694	4.27	0.79
3	Courses in my curriculum contributed to skills and knowledge required in my field.	9	1%	12	2%	48	7%	337	49%	281	41%	687	4.26	0.77
4	The tuition and fees I paid at Troy University were a worthwhile investment.	12	2%	14	2%	70	10%	317	46%	279	40%	692	4.21	0.84
5	The goals, objectives, and requirements for my academic Program were clearly defined.	13	2%	19	3%	57	8%	344	50%	261	38%	694	4.18	0.84
6	Courses were offered frequently enough for timely completion of my degree program.	21	3%	41	6%	60	9%	309	44%	264	38%	695	4.08	0.98
7	Troy University faculty care about students as individuals	18	3%	7	1%	107	15%	329	48%	231	33%	692	4.08	0.87
8	Troy University is responsive to needs of its students.	17	2%	26	4%	111	16%	325	47%	213	31%	692	4.00	0.92
9	The intellectual caliber of students in my academic program was high.	18	3%	24	3%	125	18%	347	50%	177	26%	691	3.93	0.90
10	Troy University faculty were helpful with my career plan.	17	2%	37	5%	169	25%	273	40%	192	28%	688	3.85	0.97

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### Report 5 (Q27): Overall ratings on Troy University

Overall Ratings	Excellent		Good		Average		Fair		Poor		Total	Mean*	SD
	N	%	N	%	N	%	N	%	N	%			
	How would you rate Troy University's preparation of you for employment?	228	33%	305	44%	119	17%	33	5%	8			
How would you rate Troy University's preparation of you for further education?	275	40%	297	43%	96	14%	20	3%	5	1%	693	4.18	0.83
What is your overall rating of your college experiences at Troy?	309	45%	288	42%	70	10%	18	3%	5	1%	690	4.27	0.80

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### Report 6: Recommendations of Troy University

Recommendations	Definitely yes		Probably yes		Probably not		Definitely not		Total
	N	%	N	%	N	%	N	%	
	Q28 If you were starting over, would you enroll in the same program?	398	57%	230	33%	61	9%	10	
Q29 If you could start college over, would you attend Troy University again?	420	60%	229	33%	45	6%	6	1%	700
Q30 Would you recommend your academic program to other students?	466	67%	196	28%	28	4%	6	1%	696
Q31 Would you recommend Troy University to someone planning to go to college?	463	67%	195	28%	29	4%	6	1%	693