

Troy University Fall 2006 New Student Survey

**Appendix 17 . New Student Perceptions about Troy University**

Mean Comparison: Fall 2005 vs.Fall 2006

5=Strongly Agree 4=Agree 3=Neutral 2=Disagree 1=Strongly Disagree

ACADEMIC PROGRAMS, SERVICES, AND ADMINISTRATION	FA05		FA06		Sig.*
	Mean	SD	Mean	SD	
Troy personnel are knowledgeable and helpful.	3.97	1.06	4.03	1.04	0.057
Faculty care about students as individuals.	3.94	1.00	3.99	1.01	0.121
I feel I can talk to faculty about my academic concerns.	3.96	1.02	3.97	1.04	0.765
Academic advising is adequate.	<b>3.72</b>	1.11	<b>3.81</b>	1.11	<b>0.008</b>
Sufficient financial aid options are available.	<b>3.81</b>	1.10	<b>3.92</b>	1.09	<b>0.002</b>
The tuition payment plan is beneficial for students.	3.99	1.00	4.01	1.01	0.439
Class information provided prior to enrollment was helpful.					
Registration dates, times, and procedures were made clear to me prior to enrollment.					
The online registration process is user-friendly.	<b>3.79</b>	1.09	<b>3.87</b>	1.12	<b>0.023</b>
The on-site registration process is user-friendly.	<b>3.78</b>	1.08	<b>3.89</b>	1.08	<b>0.002</b>
Students seldom get the “run around” when seeking information.	<b>3.41</b>	1.27	<b>3.55</b>	1.25	<b>0.000</b>
The online Schedule of Classes is informative and easy to follow.	<b>3.91</b>	1.01	<b>4.00</b>	1.02	<b>0.005</b>
The printed Schedule of Classes is informative and easy to follow.	4.02	0.95	4.04	1.00	0.524
Class drop/add procedures are appropriate.	<b>3.84</b>	1.01	<b>3.95</b>	1.01	<b>0.001</b>
Classes are offered at convenient times.	<b>3.99</b>	1.02	<b>4.10</b>	1.01	<b>0.001</b>
The classes I attend are well organized and well taught.	3.98	1.02	4.01	1.05	0.309
The University offers a variety of majors at my location.	<b>3.81</b>	1.06	<b>3.88</b>	1.07	<b>0.020</b>
Tutorial services are sufficient.	3.66	0.98	3.71	1.01	0.120
On-campus bookstore hours are convenient for students.	<b>3.65</b>	1.06	<b>3.72</b>	1.05	<b>0.032</b>
Purchasing textbooks through Troy Virtual BookStore is convenient.	<b>3.65</b>	1.12	<b>3.77</b>	1.10	<b>0.001</b>
Student organizations are available for my participation.	3.57	1.09	3.62	1.07	0.166
The semester/term format at my location accommodates my learning.	4.09	0.95	4.14	0.96	0.094
Troy University has a good reputation in my community.	<b>4.05</b>	0.98	<b>4.13</b>	0.97	<b>0.004</b>
I am receiving a quality education at Troy University.	4.16	0.94	4.21	0.97	0.126
I would recommend Troy University to a friend who is planning to go to college.	<b>4.14</b>	1.04	<b>4.21</b>	1.04	<b>0.024</b>

Notes:

1. Significance level = 0.05

2. The bold and italicized values under "Sig." indicate that there is a significant difference between the means.