

Troy University Fall 2006 New Student Survey

Appendix 23. New Student Perceptions about Troy University

Mean Comparison: First Choice vs. Other Choices

5=Strongly Agree 4=Agree 3=Neutral 2=Disagree 1=Strongly Disagree

ACADEMIC PROGRAMS, SERVICES, AND ADMINISTRATION	First Choice		Other Choices		Sig.*
	Mean	SD	Mean	SD	
Troy personnel are knowledgeable and helpful.	<u>4.09</u>	1.01	<u>3.85</u>	1.10	0.000
Faculty care about students as individuals.	<u>4.05</u>	0.99	<u>3.83</u>	1.04	0.000
I feel I can talk to faculty about my academic concerns.	<u>4.03</u>	1.02	<u>3.80</u>	1.09	0.000
Academic advising is adequate.	<u>3.88</u>	1.09	<u>3.63</u>	1.15	0.000
Sufficient financial aid options are available.	<u>3.98</u>	1.06	<u>3.77</u>	1.14	0.000
The tuition payment plan is beneficial for students.	<u>4.06</u>	1.00	<u>3.87</u>	1.01	0.000
Class information provided prior to enrollment was helpful.	<u>3.98</u>	1.06	<u>3.70</u>	1.16	0.000
Registration dates, times, and procedures were made clear to me prior to enrollment.	<u>4.04</u>	1.08	<u>3.81</u>	1.17	0.000
The online registration process is user-friendly.	<u>3.93</u>	1.10	<u>3.71</u>	1.15	0.000
The on-site registration process is user-friendly.	<u>3.94</u>	1.08	<u>3.74</u>	1.08	0.000
Students seldom get the “run around” when seeking information.	<u>3.64</u>	1.23	<u>3.32</u>	1.29	0.000
The online Schedule of Classes is informative and easy to follow.	<u>4.05</u>	1.02	<u>3.86</u>	1.02	0.003
The printed Schedule of Classes is informative and easy to follow.	<u>4.08</u>	1.00	<u>3.93</u>	1.01	0.000
Class drop/add procedures are appropriate.	<u>4.00</u>	1.00	<u>3.80</u>	1.03	0.000
Classes are offered at convenient times.	<u>4.15</u>	1.00	<u>3.95</u>	1.03	0.000
The classes I attend are well organized and well taught.	<u>4.06</u>	1.04	<u>3.87</u>	1.08	0.000
The University offers a variety of majors at my location.	<u>3.94</u>	1.06	<u>3.72</u>	1.07	0.000
Tutorial services are sufficient.	<u>3.75</u>	1.02	<u>3.60</u>	0.99	0.005
On-campus bookstore hours are convenient for students.	<u>3.77</u>	1.05	<u>3.61</u>	1.04	0.005
Purchasing textbooks through Troy Virtual BookStore is convenient.	<u>3.84</u>	1.09	<u>3.58</u>	1.12	0.000
Student organizations are available for my participation.	<u>3.66</u>	1.09	<u>3.51</u>	1.03	0.008
The semester/term format at my location accommodates my learning.	<u>4.20</u>	0.95	<u>3.97</u>	0.96	0.000
Troy University has a good reputation in my community.	<u>4.20</u>	0.96	<u>3.94</u>	0.97	0.000
I am receiving a quality education at Troy University.	<u>4.27</u>	0.96	<u>4.03</u>	0.98	0.000
I would recommend Troy University to a friend who is planning to go to college.	<u>4.30</u>	0.99	<u>3.97</u>	1.11	0.000

Notes:

1. Significance level = 0.05

2. The bold and italicized values under "Sig." indicate that there is a significant difference between the means.