

Troy University Fall 2006 New Student Survey

Appendix 18. New Student Perceptions about Troy University

Mean Comparison: In-State Campuses vs. University College vs. Distance Learning

5=Strongly Agree 4=Agree 3=Neutral 2=Disagree 1=Strongly Disagree

ACADEMIC PROGRAMS, SERVICES, AND ADMINISTRATION	In-State Camp.		Univ. College		eCampus		Sig.*
	Mean	SD	Mean	SD	Mean	SD	
Troy personnel are knowledgeable and helpful.	4.06	0.99	<i>4.16</i>	1.00	<i>3.96</i>	1.07	<i>0.002</i>
Faculty care about students as individuals.	<i>3.97</i>	0.97	<i>4.18</i>	0.94	<i>3.94</i>	1.04	<i>0.000</i>
I feel I can talk to faculty about my academic concerns.	<i>3.99</i>	0.99	<i>4.18</i>	0.94	<i>3.88</i>	1.10	<i>0.000</i>
Academic advising is adequate.	<i>3.85</i>	1.02	<i>3.98</i>	1.06	<i>3.72</i>	1.19	<i>0.000</i>
Sufficient financial aid options are available.	3.91	1.07	3.97	1.05	3.92	1.11	0.627
The tuition payment plan is beneficial for students.	4.04	0.94	4.03	1.00	3.98	1.06	0.430
Class information provided prior to enrollment was helpful.	<i>3.83</i>	1.06	<i>4.06</i>	1.03	3.92	1.12	<i>0.002</i>
Reg. dates, times, and procedures were made clear prior to enrollment.	<i>3.91</i>	1.09	<i>4.09</i>	1.04	4.00	1.14	<i>0.020</i>
The online registration process is user-friendly.	3.82	1.04	3.85	1.12	3.91	1.17	0.235
The on-site registration process is user-friendly.	<i>3.84</i>	1.06	<i>4.04</i>	1.04	<i>3.88</i>	1.12	<i>0.017</i>
Students seldom get the “run around” when seeking information.	<i>3.46</i>	1.24	<i>3.79</i>	1.19	<i>3.54</i>	1.27	<i>0.000</i>
The online Schedule of Classes is informative and easy to follow.	3.96	0.95	3.99	1.02	4.03	1.08	0.259
The printed Schedule of Classes is informative and easy to follow.	<i>4.10</i>	0.92	4.08	0.95	<i>3.96</i>	1.08	<i>0.006</i>
Class drop/add procedures are appropriate.	3.92	1.01	3.92	1.00	3.97	1.01	0.486
Classes are offered at convenient times.	<i>3.97</i>	1.02	<i>4.17</i>	0.94	<i>4.18</i>	1.02	<i>0.000</i>
The classes I attend are well organized and well taught.	4.00	0.98	4.11	1.04	3.98	1.11	0.108
The University offers a variety of majors at my location.	<i>3.92</i>	1.00	<i>3.71</i>	1.15	<i>3.91</i>	1.08	<i>0.003</i>
Tutorial services are sufficient.	<i>3.75</i>	0.96	<i>3.52</i>	1.02	<i>3.74</i>	1.05	<i>0.005</i>
On-campus bookstore hours are convenient for students.	<i>3.87</i>	1.00	<i>3.36</i>	1.05	<i>3.65</i>	1.08	<i>0.000</i>
Purchasing textbooks through Troy Virtual BookStore is convenient.	<i>3.68</i>	1.03	<i>3.65</i>	1.12	<i>3.87</i>	1.14	<i>0.000</i>
Student organizations are available for my participation.	<i>3.79</i>	1.01	<i>3.20</i>	1.17	<i>3.58</i>	1.06	<i>0.000</i>
The semester/term format at my location accommodates my learning.	<i>4.09</i>	0.90	<i>4.25</i>	0.94	4.15	1.00	<i>0.027</i>
Troy University has a good reputation in my community.	<i>4.20</i>	0.90	4.15	0.96	<i>4.08</i>	1.02	<i>0.024</i>
I am receiving a quality education at Troy University.	4.22	0.90	4.21	0.95	4.20	1.03	0.928
I would recommend Troy Univ. to a friend planning to go to college.	4.19	1.00	4.27	0.97	4.21	1.08	0.432

Notes:

1. Significance level = 0.05

2. The bold and italicized values under "Sig." indicate that there is a significant difference between the means.