

Troy University Fall 2006 New Student Survey

Appendix 20. New Student Perceptions about Troy University

Mean Comparison: Male vs. Female

5=Strongly Agree 4=Agree 3=Neutral 2=Disagree 1=Strongly Disagree

ACADEMIC PROGRAMS, SERVICES, AND ADMINISTRATION	Male		Female		Sig.*
	Mean	SD	Mean	SD	
Troy personnel are knowledgeable and helpful.	4.08	1.00	4.00	1.06	0.044
Faculty care about students as individuals.	4.01	0.99	3.98	1.01	0.456
I feel I can talk to faculty about my academic concerns.	4.04	1.01	3.93	1.06	0.009
Academic advising is adequate.	3.83	1.11	3.80	1.11	0.572
Sufficient financial aid options are available.	3.93	1.07	3.92	1.09	0.756
The tuition payment plan is beneficial for students.	4.03	1.02	4.00	1.00	0.589
Class information provided prior to enrollment was helpful.	3.95	1.08	3.88	1.09	0.115
Registration dates, times, and procedures were made clear to me prior to enrollment.	4.03	1.10	3.95	1.11	0.088
The online registration process is user-friendly.	3.88	1.13	3.86	1.11	0.710
The on-site registration process is user-friendly.	3.90	1.08	3.88	1.08	0.793
Students seldom get the “run around” when seeking information.	3.66	1.18	3.48	1.29	0.001
The online Schedule of Classes is informative and easy to follow.	3.99	1.03	4.00	1.02	0.693
The printed Schedule of Classes is informative and easy to follow.	4.01	1.01	4.06	1.00	0.262
Class drop/add procedures are appropriate.	3.92	1.01	3.96	1.01	0.442
Classes are offered at convenient times.	4.13	0.97	4.08	1.03	0.260
The classes I attend are well organized and well taught.	4.02	1.06	4.01	1.05	0.762
The University offers a variety of majors at my location.	3.96	1.02	3.84	1.09	0.010
Tutorial services are sufficient.	3.75	0.98	3.69	1.04	0.222
On-campus bookstore hours are convenient for students.	3.73	0.99	3.72	1.08	0.912
Purchasing textbooks through Troy Virtual BookStore is convenient.	3.84	1.06	3.72	1.13	0.025
Student organizations are available for my participation.	3.66	1.02	3.59	1.11	0.201
The semester/term format at my location accommodates my learning.	4.14	0.95	4.14	0.96	0.986
Troy University has a good reputation in my community.	4.14	0.94	4.14	0.99	0.995
I am receiving a quality education at Troy University.	4.22	0.97	4.20	0.97	0.669
I would recommend Troy University to a friend who is planning to go to college.	4.21	1.03	4.21	1.04	0.875

Notes:

1. Significance level = 0.05

2. The bold and italicized values under "Sig." indicate that there is a significant difference between the means.