

Troy University Fall 2006 New Student Survey

Appendix 19. New Student Perceptions about Troy University

Mean Comparison: Undergraduate vs. Graduate

5=Strongly Agree 4=Agree 3=Neutral 2=Disagree 1=Strongly Disagree

ACADEMIC PROGRAMS, SERVICES, AND ADMINISTRATION	UG		GR		Sig.*
	Mean	SD	Mean	SD	
Troy personnel are knowledgeable and helpful.	<i>3.97</i>	1.06	<i>4.09</i>	1.01	<i>0.011</i>
Faculty care about students as individuals.	<i>3.93</i>	1.03	<i>4.09</i>	0.95	<i>0.000</i>
I feel I can talk to faculty about my academic concerns.	<i>3.91</i>	1.07	<i>4.06</i>	1.00	<i>0.002</i>
Academic advising is adequate.	<i>3.76</i>	1.13	<i>3.88</i>	1.09	<i>0.014</i>
Sufficient financial aid options are available.	3.91	1.10	3.94	1.08	0.577
The tuition payment plan is beneficial for students.	4.00	1.01	4.02	1.02	0.740
Class information provided prior to enrollment was helpful.	<i>3.86</i>	1.10	<i>3.98</i>	1.06	<i>0.007</i>
Registration dates, times, and procedures were made clear to me prior to enrollment.	3.94	1.11	4.02	1.11	0.118
The online registration process is user-friendly.	3.86	1.11	3.87	1.14	0.796
The on-site registration process is user-friendly.	<i>3.87</i>	1.08	<i>3.91</i>	1.10	0.524
Students seldom get the “run around” when seeking information.	<i>3.50</i>	1.27	<i>3.60</i>	1.23	<i>0.056</i>
The online Schedule of Classes is informative and easy to follow.	4.00	1.02	3.98	1.04	0.617
The printed Schedule of Classes is informative and easy to follow.	4.04	0.99	4.02	1.02	0.602
Class drop/add procedures are appropriate.	3.95	1.00	3.94	1.03	0.913
Classes are offered at convenient times.	<i>4.04</i>	1.03	<i>4.18</i>	0.97	<i>0.003</i>
The classes I attend are well organized and well taught.	3.98	1.04	4.06	1.07	0.095
The University offers a variety of majors at my location.	<i>3.93</i>	1.04	<i>3.80</i>	1.11	<i>0.010</i>
Tutorial services are sufficient.	<i>3.76</i>	1.01	<i>3.60</i>	1.04	<i>0.006</i>
On-campus bookstore hours are convenient for students.	3.75	1.06	3.65	1.04	0.071
Purchasing textbooks through Troy Virtual BookStore is convenient.	3.79	1.11	3.71	1.13	0.166
Student organizations are available for my participation.	<i>3.71</i>	1.05	<i>3.44</i>	1.12	<i>0.000</i>
The semester/term format at my location accommodates my learning.	<i>4.11</i>	0.97	<i>4.20</i>	0.95	<i>0.044</i>
Troy University has a good reputation in my community.	4.15	0.97	4.10	0.98	0.309
I am receiving a quality education at Troy University.	4.20	0.98	4.21	0.96	0.801
I would recommend Troy University to a friend who is planning to go to college.	4.19	1.06	4.22	1.01	0.484

Notes:

1. Significance level = 0.05

2. The bold and italicized values under "Sig." indicate that there is a significant difference between the means.