

Troy University Fall 2006 New Student Survey

**Appendix 8.1. New Student Perceptions about Troy University - College of Arts & Sciences**

Fall 2006 vs. Fall 2005

<b>Academic programs, services, and administration</b>	<b>Agree*</b>			<b>Disagree*</b>		
	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>
I am receiving a quality education at Troy University.	86.3%	84.1%	2.2%	5.1%	6.6%	-1.5%
The semester/term format at my location accommodates my learning.	86.1%	80.8%	5.3%	5.4%	7.2%	-1.8%
I would recommend Troy Univ. to a friend planning to go to college.	85.5%	82.1%	3.4%	6.6%	9.0%	-2.4%
Classes are offered at convenient times.	84.5%	76.5%	8.0%	7.2%	11.0%	-3.8%
Troy University has a good reputation in my community.	83.4%	80.0%	3.4%	4.4%	6.5%	-2.1%
The printed Schedule of Classes is informative and easy to follow.	81.8%	80.2%	1.6%	6.3%	7.2%	-0.9%
Troy personnel are knowledgeable and helpful.	81.5%	78.8%	2.7%	6.7%	9.8%	-3.1%
The classes I attend are well organized and well taught.	80.9%	77.2%	3.7%	8.4%	9.6%	-1.2%
I feel I can talk to faculty about my academic concerns.	80.6%	76.9%	3.7%	7.6%	9.1%	-1.5%
The online Schedule of Classes is informative and easy to follow.	80.2%	75.2%	5.0%	8.4%	10.7%	-2.3%
Reg. dates, times, and procedures were made clear prior to enrollment.	79.8%			9.4%		
Faculty care about students as individuals.	78.6%	75.2%	3.4%	6.2%	8.0%	-1.8%
The tuition payment plan is beneficial for students.	77.4%	74.6%	2.8%	5.2%	7.0%	-1.8%
Class drop/add procedures are appropriate.	77.1%	71.2%	5.9%	7.4%	10.5%	-3.1%
Class information provided prior to enrollment was helpful.	76.8%			9.8%		
The University offers a variety of majors at my location.	75.0%	71.7%	3.3%	9.9%	14.0%	-4.1%
The online registration process is user-friendly.	74.8%	67.6%	7.2%	10.0%	14.3%	-4.3%
Sufficient financial aid options are available.	72.9%	71.3%	1.6%	8.7%	11.0%	-2.3%
Academic advising is adequate.	72.8%	67.0%	5.8%	10.5%	16.0%	-5.5%
The on-site registration process is user-friendly.	72.5%	67.8%	4.7%	11.0%	11.7%	-0.7%
Purchasing textbooks through Troy Virtual BookStore is convenient.	70.4%	58.8%	11.6%	9.4%	13.1%	-3.7%
Tutorial services are sufficient.	65.7%	59.7%	6.0%	6.8%	10.5%	-3.7%
Students seldom get the “run around” when seeking information.	65.3%	58.2%	7.1%	17.4%	22.8%	-5.4%
On-campus bookstore hours are convenient for students.	65.2%	59.2%	6.0%	10.4%	11.9%	-1.5%
Student organizations are available for my participation.	58.0%	54.1%	3.9%	11.5%	12.8%	-1.3%

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree