

Troy University Fall 2006 New Student Survey

Appendix 9. New Student Perceptions about Troy University - Sorrell College of Business

Ranked by Agreement

Total respondents = 772

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
I am receiving a quality education at Troy University.	1	85.3%	8.1%	6.6%	866
Classes are offered at convenient times.	2	83.5%	8.4%	8.1%	838
I would recommend Troy University to a friend who is planning to go to college.	3	83.1%	9.0%	7.9%	866
The semester/term format at my location accommodates my learning.	4	81.6%	12.7%	5.7%	825
Troy University has a good reputation in my community.	5	81.1%	12.5%	6.4%	831
The printed Schedule of Classes is informative and easy to follow.	6	78.9%	12.3%	8.7%	779
Reg. dates, times, and procedures were made clear to me prior to enrollment.	7	78.8%	8.5%	12.7%	873
The online Schedule of Classes is informative and easy to follow.	8	78.2%	11.7%	10.0%	827
Troy personnel are knowledgeable and helpful.	9	76.7%	13.2%	10.1%	878
Class drop/add procedures are appropriate.	10	76.2%	14.7%	9.0%	753
Class information provided prior to enrollment was helpful.	11	75.8%	11.7%	12.5%	873
The classes I attend are well organized and well taught.	12	75.5%	13.9%	10.6%	842
The tuition payment plan is beneficial for students.	13	74.7%	18.3%	7.1%	723
Faculty care about students as individuals.	14	74.3%	17.1%	8.7%	867
I feel I can talk to faculty about my academic concerns.	15	73.3%	14.1%	12.5%	863
Sufficient financial aid options are available.	16	72.7%	15.9%	11.4%	735
The University offers a variety of majors at my location.	17	72.7%	16.0%	11.3%	812
The on-site registration process is user-friendly.	18	71.6%	18.7%	9.7%	691
The online registration process is user-friendly.	19	70.1%	15.3%	14.6%	793
Academic advising is adequate.	20	68.6%	16.6%	14.8%	830
Purchasing textbooks through Troy Virtual BookStore is convenient.	21	63.8%	22.5%	13.7%	680
Tutorial services are sufficient.	22	59.5%	30.4%	10.1%	615
Students seldom get the “run around” when seeking information.	23	59.4%	18.0%	22.6%	845
On-campus bookstore hours are convenient for students.	24	59.1%	31.1%	9.7%	575
Student organizations are available for my participation.	25	50.9%	36.6%	12.5%	558

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree