

Troy University Fall 2006 New Student Survey

Appendix 11.1. New Student Perceptions about Troy University - College of Communication & Fine Arts
Fall 2006 vs. Fall 2005

Academic programs, services, and administration	Agree*			Disagree*		
	FA06	FA05	Diff	FA06	FA05	Diff
The semester/term format at my location accommodates my learning.	87.5%	77.4%	10.1%	4.2%	3.8%	0.4%
The University offers a variety of majors at my location.	87.2%	74.1%	13.1%	6.4%	11.1%	-4.7%
I am receiving a quality education at Troy University.	84.1%	85.7%	-1.6%	6.8%	3.6%	3.2%
Faculty care about students as individuals.	83.3%	72.7%	10.6%	8.3%	10.9%	-2.6%
The classes I attend are well organized and well taught.	81.6%	80.7%	0.9%	6.1%	7.0%	-0.9%
Troy University has a good reputation in my community.	80.4%	77.8%	2.6%	10.9%	9.3%	1.6%
The printed Schedule of Classes is informative and easy to follow.	80.0%	78.6%	1.4%	8.9%	8.9%	0.0%
Reg. dates, times, and procedures were made clear prior to enrollment.	79.2%			14.6%		
Student organizations are available for my participation.	79.1%	71.4%	7.7%	9.3%	4.1%	5.2%
I would recommend Troy Univ. to a friend planning to go to college.	78.3%	85.7%	-7.4%	10.9%	3.6%	7.3%
I feel I can talk to faculty about my academic concerns.	76.1%	77.2%	-1.1%	8.7%	10.5%	-1.8%
Troy personnel are knowledgeable and helpful.	74.0%	71.9%	2.1%	12.0%	14.0%	-2.0%
Tutorial services are sufficient.	73.5%	56.8%	16.7%	8.8%	4.5%	4.3%
Academic advising is adequate.	73.3%	60.0%	13.3%	8.9%	16.0%	-7.1%
The online Schedule of Classes is informative and easy to follow.	72.7%	62.3%	10.4%	11.4%	5.7%	5.7%
Class drop/add procedures are appropriate.	72.5%	72.3%	0.2%	7.5%	6.4%	1.1%
Sufficient financial aid options are available.	72.2%	71.2%	1.0%	13.9%	5.8%	8.1%
The online registration process is user-friendly.	71.1%	54.7%	16.4%	13.2%	13.2%	0.0%
Classes are offered at convenient times.	70.2%	69.6%	0.6%	10.6%	8.9%	1.7%
The on-site registration process is user-friendly.	67.5%	51.1%	16.4%	7.5%	17.0%	-9.5%
The tuition payment plan is beneficial for students.	65.0%	73.5%	-8.5%	2.5%	6.1%	-3.6%
On-campus bookstore hours are convenient for students.	62.8%	60.8%	2.0%	18.6%	13.7%	4.9%
Class information provided prior to enrollment was helpful.	60.9%			23.9%		
Students seldom get the “run around” when seeking information.	50.0%	37.5%	12.5%	37.5%	33.9%	3.6%
Purchasing textbooks through Troy Virtual BookStore is convenient.	44.8%	36.1%	8.7%	13.8%	5.6%	8.2%

* Note: Agree = Agree + Strongly Agree
Disagree = Disagree + Strongly Disagree