

Troy University Fall 2006 New Student Survey

Appendix 2.1. New Student Perceptions about Troy University - Dothan

Fall 2006 vs. Fall 2005

Academic programs, services, and administration	Agree*			Disagree*		
	FA06	FA05	Diff	FA06	FA05	Diff
I am receiving a quality education at Troy University.	84.4%	86.3%	-1.9%	4.7%	5.5%	-0.8%
Troy University has a good reputation in my community.	83.8%	86.1%	-2.3%	3.8%	4.2%	-0.4%
The printed Schedule of Classes is informative and easy to follow.	82.8%	78.5%	4.3%	5.5%	6.9%	-1.4%
I would recommend Troy Univ. to a friend planning to go to college.	82.8%	77.8%	5.0%	7.0%	6.9%	0.1%
Troy personnel are knowledgeable and helpful.	82.2%	72.5%	9.7%	5.4%	12.1%	-6.7%
The semester/term format at my location accommodates my learning.	80.2%	74.3%	5.9%	6.3%	6.9%	-0.6%
Faculty care about students as individuals.	79.7%	70.9%	8.8%	5.5%	13.5%	-8.0%
The tuition payment plan is beneficial for students.	78.0%	66.7%	11.3%	4.2%	10.6%	-6.4%
The classes I attend are well organized and well taught.	75.8%	78.1%	-2.3%	7.0%	10.3%	-3.3%
On-campus bookstore hours are convenient for students.	75.8%	70.6%	5.2%	9.4%	11.9%	-2.5%
Class drop/add procedures are appropriate.	75.7%	62.5%	13.2%	9.3%	10.9%	-1.6%
I feel I can talk to faculty about my academic concerns.	75.0%	73.5%	1.5%	11.7%	10.9%	0.8%
The online Schedule of Classes is informative and easy to follow.	72.8%	66.2%	6.6%	7.9%	11.0%	-3.1%
Sufficient financial aid options are available.	70.1%	68.1%	2.0%	9.4%	14.1%	-4.7%
Reg. dates, times, and procedures were made clear prior to enrollment.	70.0%			14.6%		
The University offers a variety of majors at my location.	70.0%	62.3%	7.7%	15.4%	15.8%	-0.4%
Academic advising is adequate.	69.0%	60.4%	8.6%	10.1%	20.1%	-10.0%
Classes are offered at convenient times.	66.9%	56.8%	10.1%	15.4%	18.9%	-3.5%
The on-site registration process is user-friendly.	65.3%	58.6%	6.7%	17.8%	25.6%	-7.8%
Class information provided prior to enrollment was helpful.	63.1%			16.2%		
Student organizations are available for my participation.	62.7%	64.0%	-1.3%	9.8%	9.6%	0.2%
The online registration process is user-friendly.	61.7%	53.9%	7.8%	9.6%	14.8%	-5.2%
Tutorial services are sufficient.	57.3%	38.2%	19.1%	8.5%	6.9%	1.6%
Purchasing textbooks through Troy Virtual BookStore is convenient.	54.8%	44.4%	10.4%	9.5%	8.1%	1.4%
Students seldom get the “run around” when seeking information.	52.0%	49.0%	3.0%	25.6%	31.0%	-5.4%

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree