

Troy University Fall 2006 New Student Survey

**Appendix 10. New Student Perceptions about Troy University - College of Education**

Ranked by Agreement

Total respondents = 439

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
I would recommend Troy University to a friend who is planning to go to college.	1	88.5%	6.5%	5.0%	416
I am receiving a quality education at Troy University.	2	88.2%	6.9%	5.0%	423
Troy University has a good reputation in my community.	3	86.4%	9.5%	4.1%	419
Classes are offered at convenient times.	4	84.5%	8.3%	7.3%	412
The semester/term format at my location accommodates my learning.	5	84.5%	10.9%	4.6%	413
Troy personnel are knowledgeable and helpful.	6	83.6%	10.8%	5.6%	426
Faculty care about students as individuals.	7	83.1%	11.8%	5.2%	425
I feel I can talk to faculty about my academic concerns.	8	82.0%	12.3%	5.7%	422
The printed Schedule of Classes is informative and easy to follow.	9	82.0%	13.2%	4.8%	394
The classes I attend are well organized and well taught.	10	80.6%	12.7%	6.7%	417
The tuition payment plan is beneficial for students.	11	78.2%	15.5%	6.3%	381
Reg. dates, times, and procedures were made clear to me prior to enrollment.	12	78.2%	10.7%	11.1%	422
The online Schedule of Classes is informative and easy to follow.	13	78.1%	15.1%	6.9%	392
Class information provided prior to enrollment was helpful.	14	76.6%	14.1%	9.3%	419
Sufficient financial aid options are available.	15	76.2%	16.1%	7.8%	386
Class drop/add procedures are appropriate.	16	73.4%	21.8%	4.8%	357
Academic advising is adequate.	17	72.5%	17.9%	9.7%	414
The on-site registration process is user-friendly.	18	71.7%	20.2%	8.0%	361
The University offers a variety of majors at my location.	19	70.8%	17.8%	11.4%	404
The online registration process is user-friendly.	20	70.3%	22.7%	7.1%	353
On-campus bookstore hours are convenient for students.	21	67.0%	25.6%	7.4%	324
Students seldom get the “run around” when seeking information.	22	63.4%	18.6%	17.9%	413
Purchasing textbooks through Troy Virtual BookStore is convenient.	23	60.4%	31.2%	8.4%	321
Tutorial services are sufficient.	24	57.2%	35.2%	7.6%	290
Student organizations are available for my participation.	25	56.2%	34.8%	8.0%	290

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree