

Troy University Fall 2006 New Student Survey

**Appendix 10.1. New Student Perceptions about Troy University - College of Education**

Fall 2006 vs. Fall 2005

<b>Academic programs, services, and administration</b>	<b>Agree*</b>			<b>Disagree*</b>		
	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>
I would recommend Troy Univ. to a friend planning to go to college.	88.5%	80.5%	8.0%	5.0%	6.8%	-1.8%
I am receiving a quality education at Troy University.	88.2%	85.3%	2.9%	5.0%	6.3%	-1.3%
Troy University has a good reputation in my community.	86.4%	81.1%	5.3%	4.1%	6.3%	-2.2%
Classes are offered at convenient times.	84.5%	81.3%	3.2%	7.3%	8.7%	-1.4%
The semester/term format at my location accommodates my learning.	84.5%	86.7%	-2.2%	4.6%	4.7%	-0.1%
Troy personnel are knowledgeable and helpful.	83.6%	72.5%	11.1%	5.6%	12.5%	-6.9%
Faculty care about students as individuals.	83.1%	74.5%	8.6%	5.2%	8.3%	-3.1%
I feel I can talk to faculty about my academic concerns.	82.0%	76.1%	5.9%	5.7%	8.4%	-2.7%
The printed Schedule of Classes is informative and easy to follow.	82.0%	83.8%	-1.8%	4.8%	4.7%	0.1%
The classes I attend are well organized and well taught.	80.6%	81.0%	-0.4%	6.7%	9.2%	-2.5%
The tuition payment plan is beneficial for students.	78.2%	77.7%	0.5%	6.3%	6.0%	0.3%
Reg. dates, times, and procedures were made clear prior to enrollment.	78.2%			11.1%		
The online Schedule of Classes is informative and easy to follow.	78.1%	75.5%	2.6%	6.9%	10.0%	-3.1%
Class information provided prior to enrollment was helpful.	76.6%			9.3%		
Sufficient financial aid options are available.	76.2%	73.4%	2.8%	7.8%	10.8%	-3.0%
Class drop/add procedures are appropriate.	73.4%	67.2%	6.2%	4.8%	8.0%	-3.2%
Academic advising is adequate.	72.5%	67.4%	5.1%	9.7%	13.0%	-3.3%
The on-site registration process is user-friendly.	71.7%	65.7%	6.0%	8.0%	14.3%	-6.3%
The University offers a variety of majors at my location.	70.8%	69.7%	1.1%	11.4%	14.5%	-3.1%
The online registration process is user-friendly.	70.3%	61.4%	8.9%	7.1%	13.9%	-6.8%
On-campus bookstore hours are convenient for students.	67.0%	66.7%	0.3%	7.4%	10.4%	-3.0%
Students seldom get the “run around” when seeking information.	63.4%	53.6%	9.8%	17.9%	29.5%	-11.6%
Purchasing textbooks through Troy Virtual BookStore is convenient.	60.4%	54.1%	6.3%	8.4%	9.9%	-1.5%
Tutorial services are sufficient.	57.2%	56.0%	1.2%	7.6%	4.6%	3.0%
Student organizations are available for my participation.	56.2%	59.3%	-3.1%	8.0%	8.1%	-0.1%

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree