

Troy University Fall 2006 New Student Survey

Appendix 14. New Student Perceptions about Troy University - Graduate Students

Ranked by Agreement Level

Total respondents = 800

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
Classes are offered at convenient times.	1	86.3%	7.1%	6.6%	743
The semester/term format at my location accommodates my learning.	2	86.1%	8.4%	5.5%	747
I am receiving a quality education at Troy University.	3	86.1%	8.2%	5.7%	771
I would recommend Troy University to a friend who is planning to go to college.	4	85.1%	8.2%	6.7%	776
Faculty care about students as individuals.	5	81.1%	13.5%	5.3%	768
Troy University has a good reputation in my community.	6	81.1%	13.1%	5.8%	742
Troy personnel are knowledgeable and helpful.	7	80.9%	11.9%	7.2%	781
I feel I can talk to faculty about my academic concerns.	8	80.6%	12.0%	7.4%	775
Reg. dates, times, and procedures were made clear to me prior to enrollment.	9	80.3%	7.8%	11.9%	771
The printed Schedule of Classes is informative and easy to follow.	10	79.6%	12.8%	7.6%	696
Class information provided prior to enrollment was helpful.	11	79.4%	9.4%	11.1%	773
The classes I attend are well organized and well taught.	12	79.4%	11.3%	9.2%	759
The online Schedule of Classes is informative and easy to follow.	13	77.2%	13.7%	9.1%	724
The tuition payment plan is beneficial for students.	14	76.8%	16.5%	6.7%	667
Class drop/add procedures are appropriate.	15	74.8%	17.5%	7.6%	644
Sufficient financial aid options are available.	16	73.3%	16.6%	10.1%	664
The on-site registration process is user-friendly.	17	72.1%	18.5%	9.3%	621
Academic advising is adequate.	18	71.9%	17.6%	10.6%	739
The online registration process is user-friendly.	19	71.3%	16.6%	12.1%	679
The University offers a variety of majors at my location.	20	71.3%	15.0%	13.8%	720
Students seldom get the “run around” when seeking information.	21	64.6%	16.0%	19.4%	754
Purchasing textbooks through Troy Virtual BookStore is convenient.	22	62.2%	25.0%	12.8%	609
On-campus bookstore hours are convenient for students.	23	57.8%	33.1%	9.1%	472
Tutorial services are sufficient.	24	55.4%	35.5%	9.1%	482
Student organizations are available for my participation.	25	48.2%	37.5%	14.3%	477

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree