

Troy University Fall 2006 New Student Survey

**Appendix 14.1. New Student Perceptions about Troy University - Graduate Students**

Fall 2006 vs. Fall 2005

<b>Academic programs, services, and administration</b>	<b>Agree*</b>			<b>Disagree*</b>		
	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>
Classes are offered at convenient times.	86.3%	82.2%	4.1%	6.6%	8.2%	-1.6%
The semester/term format at my location accommodates my learning.	86.1%	84.4%	1.7%	5.5%	7.0%	-1.5%
I am receiving a quality education at Troy University.	86.1%	85.3%	0.8%	5.7%	7.3%	-1.6%
I would recommend Troy Univ. to a friend planning to go to college.	85.1%	84.1%	1.0%	6.7%	8.6%	-1.9%
Faculty care about students as individuals.	81.1%	78.4%	2.7%	5.3%	8.5%	-3.2%
Troy University has a good reputation in my community.	81.1%	79.7%	1.4%	5.8%	7.8%	-2.0%
Troy personnel are knowledgeable and helpful.	80.9%	80.3%	0.6%	7.2%	9.7%	-2.5%
I feel I can talk to faculty about my academic concerns.	80.6%	79.6%	1.0%	7.4%	7.8%	-0.4%
Reg. dates, times, and procedures were made clear prior to enrollment.	80.3%		80.3%	11.9%		11.9%
The printed Schedule of Classes is informative and easy to follow.	79.6%	81.9%	-2.3%	7.6%	7.6%	0.0%
Class information provided prior to enrollment was helpful.	79.4%		79.4%	11.1%		11.1%
The classes I attend are well organized and well taught.	79.4%	81.3%	-1.9%	9.2%	9.6%	-0.4%
The online Schedule of Classes is informative and easy to follow.	77.2%	75.0%	2.2%	9.1%	11.1%	-2.0%
The tuition payment plan is beneficial for students.	76.8%	76.1%	0.7%	6.7%	6.6%	0.1%
Class drop/add procedures are appropriate.	74.8%	68.7%	6.1%	7.6%	10.8%	-3.2%
Sufficient financial aid options are available.	73.3%	70.0%	3.3%	10.1%	10.1%	0.0%
The on-site registration process is user-friendly.	72.1%	68.7%	3.4%	9.3%	12.0%	-2.7%
Academic advising is adequate.	71.9%	68.8%	3.1%	10.6%	14.1%	-3.5%
The online registration process is user-friendly.	71.3%	67.6%	3.7%	12.1%	14.2%	-2.1%
The University offers a variety of majors at my location.	71.3%	68.3%	3.0%	13.8%	14.5%	-0.7%
Students seldom get the “run around” when seeking information.	64.6%	61.8%	2.8%	19.4%	24.5%	-5.1%
Purchasing textbooks through Troy Virtual BookStore is convenient.	62.2%	58.7%	3.5%	12.8%	14.0%	-1.2%
On-campus bookstore hours are convenient for students.	57.8%	50.8%	7.0%	9.1%	13.8%	-4.7%
Tutorial services are sufficient.	55.4%	51.4%	4.0%	9.1%	8.9%	0.2%
Student organizations are available for my participation.	48.2%	42.7%	5.5%	14.3%	17.6%	-3.3%

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree