

Troy University Fall 2006 New Student Survey

Appendix 12.1. New Student Perceptions about Troy University - College of Health & Human Service

Fall 2006 vs. Fall 2005

Academic programs, services, and administration	Agree*			Disagree*		
	FA06	FA05	Diff	FA06	FA05	Diff
I am receiving a quality education at Troy University.	81.4%	87.6%	-6.2%	8.2%	6.2%	2.0%
The semester/term format at my location accommodates my learning.	80.6%	82.8%	-2.2%	7.4%	6.4%	1.0%
I would recommend Troy Univ. to a friend planning to go to college.	79.7%	84.6%	-4.9%	9.8%	8.7%	1.1%
The printed Schedule of Classes is informative and easy to follow.	78.3%	79.0%	-0.7%	9.9%	7.9%	2.0%
Troy University has a good reputation in my community.	78.2%	79.5%	-1.3%	8.4%	5.9%	2.5%
The online Schedule of Classes is informative and easy to follow.	77.2%	75.2%	2.0%	10.4%	10.3%	0.1%
Classes are offered at convenient times.	77.2%	74.8%	2.4%	8.4%	11.6%	-3.2%
Troy personnel are knowledgeable and helpful.	75.2%	78.5%	-3.3%	10.9%	11.0%	-0.1%
The classes I attend are well organized and well taught.	74.4%	75.6%	-1.2%	11.2%	8.6%	2.6%
I feel I can talk to faculty about my academic concerns.	74.1%	78.0%	-3.9%	12.0%	9.4%	2.6%
Reg. dates, times, and procedures were made clear prior to enrollment.	72.8%			16.7%		
Sufficient financial aid options are available.	71.3%	63.0%	8.3%	12.9%	14.1%	-1.2%
The University offers a variety of majors at my location.	71.2%	74.9%	-3.7%	13.4%	9.0%	4.4%
Class information provided prior to enrollment was helpful.	70.8%			14.3%		
Class drop/add procedures are appropriate.	70.8%	73.4%	-2.6%	9.7%	9.5%	0.2%
The tuition payment plan is beneficial for students.	70.5%	74.3%	-3.8%	8.1%	7.6%	0.5%
The on-site registration process is user-friendly.	70.3%	67.7%	2.6%	10.8%	8.6%	2.2%
Faculty care about students as individuals.	69.0%	76.4%	-7.4%	9.6%	7.8%	1.8%
The online registration process is user-friendly.	66.8%	71.6%	-4.8%	14.5%	11.3%	3.2%
On-campus bookstore hours are convenient for students.	64.7%	66.0%	-1.3%	10.7%	9.7%	1.0%
Purchasing textbooks through Troy Virtual BookStore is convenient.	63.3%	59.4%	3.9%	11.7%	13.4%	-1.7%
Academic advising is adequate.	62.2%	67.6%	-5.4%	15.4%	13.3%	2.1%
Tutorial services are sufficient.	60.7%	63.2%	-2.5%	9.5%	7.3%	2.2%
Student organizations are available for my participation.	57.4%	61.1%	-3.7%	11.2%	9.2%	2.0%
Students seldom get the “run around” when seeking information.	57.3%	57.0%	0.3%	26.3%	23.6%	2.7%

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree