

Troy University Fall 2006 New Student Survey

**Appendix 3. New Student Perceptions about Troy University - Montgomery**

Ranked by Agreement

Total respondents = 277

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
Troy University has a good reputation in my community.	1	89.5%	6.6%	3.9%	258
I am receiving a quality education at Troy University.	2	85.3%	9.7%	5.0%	258
Classes are offered at convenient times.	3	83.4%	8.1%	8.5%	259
I would recommend Troy University to a friend who is planning to go to college.	4	83.4%	10.8%	5.8%	259
The semester/term format at my location accommodates my learning.	5	83.3%	12.8%	3.9%	257
The printed Schedule of Classes is informative and easy to follow.	6	82.5%	12.7%	4.8%	252
The tuition payment plan is beneficial for students.	7	82.2%	13.1%	4.7%	236
Sufficient financial aid options are available.	8	81.8%	10.6%	7.6%	236
Troy personnel are knowledgeable and helpful.	9	80.5%	12.7%	6.7%	267
The classes I attend are well organized and well taught.	10	78.5%	11.9%	9.6%	261
On-campus bookstore hours are convenient for students.	11	78.4%	16.7%	4.9%	245
I feel I can talk to faculty about my academic concerns.	12	77.5%	14.3%	8.1%	258
Faculty care about students as individuals.	13	75.7%	16.7%	7.6%	263
Reg. dates, times, and procedures were made clear to me prior to enrollment.	14	75.6%	13.8%	10.6%	254
Class drop/add procedures are appropriate.	15	75.3%	16.6%	8.1%	223
The University offers a variety of majors at my location.	16	75.2%	16.9%	7.9%	254
The online Schedule of Classes is informative and easy to follow.	17	73.4%	20.2%	6.4%	233
Class information provided prior to enrollment was helpful.	18	73.3%	15.7%	11.0%	255
The on-site registration process is user-friendly.	19	72.5%	18.5%	9.0%	233
Academic advising is adequate.	20	69.4%	20.8%	9.8%	255
The online registration process is user-friendly.	21	67.3%	23.6%	9.1%	208
Students seldom get the “run around” when seeking information.	22	59.8%	18.1%	22.0%	254
Purchasing textbooks through Troy Virtual BookStore is convenient.	23	59.5%	35.7%	4.9%	185
Tutorial services are sufficient.	24	57.6%	35.9%	6.6%	198
Student organizations are available for my participation.	25	50.7%	41.2%	8.1%	211

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree