

Troy University Fall 2006 New Student Survey

Appendix 3.1. New Student Perceptions about Troy University - Montgomery

Fall 2006 vs. Fall 2005

Academic programs, services, and administration	Agree*			Disagree*		
	FA06	FA05	Diff	FA06	FA05	Diff
Troy University has a good reputation in my community.	89.5%	82.2%	7.3%	3.9%	7.3%	-3.4%
I am receiving a quality education at Troy University.	85.3%	83.6%	1.7%	5.0%	7.0%	-2.0%
Classes are offered at convenient times.	83.4%	77.5%	5.9%	8.5%	10.7%	-2.2%
I would recommend Troy Univ. to a friend planning to go to college.	83.4%	81.8%	1.6%	5.8%	8.6%	-2.8%
The semester/term format at my location accommodates my learning.	83.3%	80.6%	2.7%	3.9%	7.8%	-3.9%
The printed Schedule of Classes is informative and easy to follow.	82.5%	83.5%	-1.0%	4.8%	5.2%	-0.4%
The tuition payment plan is beneficial for students.	82.2%	73.2%	9.0%	4.7%	7.4%	-2.7%
Sufficient financial aid options are available.	81.8%	68.6%	13.2%	7.6%	10.9%	-3.3%
Troy personnel are knowledgeable and helpful.	80.5%	73.4%	7.1%	6.7%	13.0%	-6.3%
The classes I attend are well organized and well taught.	78.5%	72.7%	5.8%	9.6%	12.8%	-3.2%
On-campus bookstore hours are convenient for students.	78.4%	71.2%	7.2%	4.9%	8.8%	-3.9%
I feel I can talk to faculty about my academic concerns.	77.5%	74.5%	3.0%	8.1%	10.7%	-2.6%
Faculty care about students as individuals.	75.7%	72.7%	3.0%	7.6%	9.1%	-1.5%
Reg. dates, times, and procedures were made clear prior to enrollment.	75.6%			10.6%		
Class drop/add procedures are appropriate.	75.3%	71.7%	3.6%	8.1%	8.1%	0.0%
The University offers a variety of majors at my location.	75.2%	69.0%	6.2%	7.9%	12.4%	-4.5%
The online Schedule of Classes is informative and easy to follow.	73.4%	73.3%	0.1%	6.4%	7.9%	-1.5%
Class information provided prior to enrollment was helpful.	73.3%			11.0%		
The on-site registration process is user-friendly.	72.5%	66.5%	6.0%	9.0%	13.8%	-4.8%
Academic advising is adequate.	69.4%	71.7%	-2.3%	9.8%	12.4%	-2.6%
The online registration process is user-friendly.	67.3%	66.7%	0.6%	9.1%	13.6%	-4.5%
Students seldom get the “run around” when seeking information.	59.8%	54.5%	5.3%	22.0%	23.6%	-1.6%
Purchasing textbooks through Troy Virtual BookStore is convenient.	59.5%	54.3%	5.2%	4.9%	9.6%	-4.7%
Tutorial services are sufficient.	57.6%	58.1%	-0.5%	6.6%	9.0%	-2.4%
Student organizations are available for my participation.	50.7%	49.4%	1.3%	8.1%	12.1%	-4.0%

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree