

Troy University Fall 2006 New Student Survey

**Appendix 1.1. New Student Perceptions about Troy University - Overall Comparison**

Fall 2006 vs. Fall 2005

<b>Academic programs, services, and administration</b>	<b>Agree*</b>			<b>Disagree*</b>		
	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>
I am receiving a quality education at Troy University.	85.8%	85.2%	0.6%	5.9%	5.9%	0.0%
I would recommend Troy Univ. to a friend planning to go to college.	84.6%	83.0%	1.6%	7.1%	7.8%	-0.7%
The semester/term format at my location accommodates my learning.	83.3%	82.6%	0.7%	5.5%	5.9%	-0.4%
Classes are offered at convenient times.	82.6%	79.3%	3.3%	7.7%	9.2%	-1.5%
Troy University has a good reputation in my community.	82.6%	79.8%	2.8%	5.7%	6.6%	-0.9%
The printed Schedule of Classes is informative and easy to follow.	80.5%	80.2%	0.3%	7.4%	6.8%	0.6%
Troy personnel are knowledgeable and helpful.	79.2%	77.4%	1.8%	8.4%	10.1%	-1.7%
Reg. dates, times, and procedures were made clear before enrollment.	78.4%	N/A		12.0%	N/A	
The online Schedule of Classes is informative and easy to follow.	78.4%	74.5%	3.9%	8.9%	9.9%	-1.0%
The classes I attend are well organized and well taught.	78.2%	77.9%	0.3%	9.1%	9.1%	0.0%
I feel I can talk to faculty about my academic concerns.	77.2%	76.7%	0.5%	9.6%	8.7%	0.9%
Faculty care about students as individuals.	76.8%	76.0%	0.8%	7.3%	7.9%	-0.6%
The tuition payment plan is beneficial for students.	75.3%	74.6%	0.7%	6.4%	6.8%	-0.4%
Class drop/add procedures are appropriate.	75.3%	71.3%	4.0%	7.7%	8.7%	-1.0%
Class information provided prior to enrollment was helpful.	75.2%	N/A		11.6%	N/A	
Sufficient financial aid options are available.	73.2%	69.3%	3.9%	10.1%	11.0%	-0.9%
The University offers a variety of majors at my location.	73.2%	71.5%	1.7%	10.8%	12.0%	-1.2%
The on-site registration process is user-friendly.	71.6%	67.4%	4.2%	9.7%	11.5%	-1.8%
The online registration process is user-friendly.	71.2%	67.8%	3.4%	11.6%	12.6%	-1.0%
Academic advising is adequate.	69.8%	67.3%	2.5%	12.5%	14.2%	-1.7%
Purchasing textbooks through Troy Virtual BookStore is convenient.	64.7%	57.4%	7.3%	11.1%	12.1%	-1.0%
On-campus bookstore hours are convenient for students.	63.2%	61.4%	1.8%	9.9%	11.7%	-1.8%
Tutorial services are sufficient.	61.6%	57.2%	4.4%	8.4%	8.2%	0.2%
Students seldom get the “run around” when seeking information.	61.5%	56.7%	4.8%	20.9%	24.8%	-3.9%
Student organizations are available for my participation.	55.8%	55.0%	0.8%	11.0%	12.2%	-1.2%

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree