

Troy University Fall 2006 New Student Survey

Appendix 4. New Student Perceptions about Troy University - Phenix City

Ranked by Agreement

Total respondents = 122

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
I am receiving a quality education at Troy University.	1	89.3%	4.1%	6.6%	121
I would recommend Troy University to a friend who is planning to go to college.	2	88.4%	3.3%	8.3%	121
The printed Schedule of Classes is informative and easy to follow.	3	87.6%	3.3%	9.1%	121
The classes I attend are well organized and well taught.	4	87.4%	5.0%	7.6%	119
Troy University has a good reputation in my community.	5	87.4%	5.9%	6.7%	119
The semester/term format at my location accommodates my learning.	6	83.3%	8.3%	8.3%	120
The online Schedule of Classes is informative and easy to follow.	7	82.1%	8.9%	8.9%	112
The tuition payment plan is beneficial for students.	8	81.4%	8.0%	10.6%	113
I feel I can talk to faculty about my academic concerns.	9	80.2%	10.7%	9.1%	121
Sufficient financial aid options are available.	10	78.9%	10.5%	10.5%	114
Troy personnel are knowledgeable and helpful.	11	78.7%	8.2%	13.1%	122
Classes are offered at convenient times.	12	78.6%	9.4%	12.0%	117
Class drop/add procedures are appropriate.	13	76.2%	15.8%	7.9%	101
The on-site registration process is user-friendly.	14	76.1%	13.3%	10.6%	113
Reg. dates, times, and procedures were made clear to me prior to enrollment.	15	74.4%	9.1%	16.5%	121
Faculty care about students as individuals.	16	73.0%	18.0%	9.0%	122
The University offers a variety of majors at my location.	17	72.9%	11.0%	16.1%	118
Class information provided prior to enrollment was helpful.	18	72.5%	15.0%	12.5%	120
Academic advising is adequate.	19	70.6%	14.3%	15.1%	119
On-campus bookstore hours are convenient for students.	20	68.1%	20.7%	11.2%	116
The online registration process is user-friendly.	21	64.0%	24.4%	11.6%	86
Purchasing textbooks through Troy Virtual BookStore is convenient.	22	58.5%	24.4%	17.1%	82
Students seldom get the “run around” when seeking information.	23	55.4%	18.2%	26.4%	121
Tutorial services are sufficient.	24	54.1%	35.1%	10.8%	74
Student organizations are available for my participation.	25	51.7%	37.1%	11.2%	89

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree