

Troy University Fall 2006 New Student Survey

Appendix 4.1. New Student Perceptions about Troy University - Phenix City

Fall 2006 vs. Fall 2005

Academic programs, services, and administration	Agree*			Disagree*		
	FA06	FA05	Diff	FA06	FA05	Diff
I am receiving a quality education at Troy University.	89.3%	83.8%	5.5%	6.6%	6.2%	0.4%
I would recommend Troy Univ. to a friend planning to go to college.	88.4%	85.3%	3.1%	8.3%	7.0%	1.3%
The printed Schedule of Classes is informative and easy to follow.	87.6%	85.0%	2.6%	9.1%	7.1%	2.0%
The classes I attend are well organized and well taught.	87.4%	80.2%	7.2%	7.6%	8.4%	-0.8%
Troy University has a good reputation in my community.	87.4%	83.8%	3.6%	6.7%	7.0%	-0.3%
The semester/term format at my location accommodates my learning.	83.3%	91.5%	-8.2%	8.3%	6.2%	2.1%
The online Schedule of Classes is informative and easy to follow.	82.1%	75.2%	6.9%	8.9%	12.4%	-3.5%
The tuition payment plan is beneficial for students.	81.4%	84.4%	-3.0%	10.6%	4.1%	6.5%
I feel I can talk to faculty about my academic concerns.	80.2%	75.9%	4.3%	9.1%	7.1%	2.0%
Sufficient financial aid options are available.	78.9%	67.2%	11.7%	10.5%	12.5%	-2.0%
Troy personnel are knowledgeable and helpful.	78.7%	75.7%	3.0%	13.1%	9.7%	3.4%
Classes are offered at convenient times.	78.6%	80.7%	-2.1%	12.0%	7.9%	4.1%
Class drop/add procedures are appropriate.	76.2%	74.3%	1.9%	7.9%	5.7%	2.2%
The on-site registration process is user-friendly.	76.1%	63.9%	12.2%	10.6%	11.5%	-0.9%
Reg. dates, times, and procedures were made clear prior to enrollment.	74.4%			16.5%		
Faculty care about students as individuals.	73.0%	78.6%	-5.6%	9.0%	7.6%	1.4%
The University offers a variety of majors at my location.	72.9%	71.7%	1.2%	16.1%	12.3%	3.8%
Class information provided prior to enrollment was helpful.	72.5%			12.5%		
Academic advising is adequate.	70.6%	64.8%	5.8%	15.1%	18.4%	-3.3%
On-campus bookstore hours are convenient for students.	68.1%	75.5%	-7.4%	11.2%	12.2%	-1.0%
The online registration process is user-friendly.	64.0%	56.4%	7.6%	11.6%	13.7%	-2.1%
Purchasing textbooks through Troy Virtual BookStore is convenient.	58.5%	51.5%	7.0%	17.1%	11.3%	5.8%
Students seldom get the “run around” when seeking information.	55.4%	55.0%	0.4%	26.4%	29.3%	-2.9%
Tutorial services are sufficient.	54.1%	54.7%	-0.6%	10.8%	10.5%	0.3%
Student organizations are available for my participation.	51.7%	50.5%	1.2%	11.2%	10.3%	0.9%

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree