

Troy University Fall 2006 New Student Survey

Appendix 5. New Student Perceptions about Troy University - Troy

Ranked by Agreement

Total respondents = 432

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
I am receiving a quality education at Troy University.	1	86.8%	9.5%	3.7%	410
Troy University has a good reputation in my community.	2	83.9%	11.1%	5.0%	398
The printed Schedule of Classes is informative and easy to follow.	3	83.5%	11.0%	5.5%	399
I would recommend Troy University to a friend who is planning to go to college.	4	82.0%	10.8%	7.1%	406
The semester/term format at my location accommodates my learning.	5	81.7%	14.5%	3.8%	394
Troy personnel are knowledgeable and helpful.	6	81.3%	11.8%	7.0%	416
The University offers a variety of majors at my location.	7	79.5%	14.4%	6.1%	396
I feel I can talk to faculty about my academic concerns.	8	79.0%	13.9%	7.1%	409
The classes I attend are well organized and well taught.	9	78.5%	14.6%	6.9%	405
Classes are offered at convenient times.	10	77.5%	15.1%	7.4%	405
Reg. dates, times, and procedures were made clear to me prior to enrollment.	11	76.8%	11.1%	12.1%	406
Faculty care about students as individuals.	12	76.6%	16.7%	6.8%	414
The online Schedule of Classes is informative and easy to follow.	13	76.2%	16.4%	7.3%	383
Student organizations are available for my participation.	14	75.0%	18.3%	6.7%	372
The tuition payment plan is beneficial for students.	15	73.9%	20.6%	5.5%	379
Class information provided prior to enrollment was helpful.	16	73.5%	16.4%	10.0%	408
Class drop/add procedures are appropriate.	17	72.4%	19.9%	7.7%	362
Academic advising is adequate.	18	71.6%	19.2%	9.2%	402
Tutorial services are sufficient.	19	70.4%	24.5%	5.1%	331
On-campus bookstore hours are convenient for students.	20	70.1%	17.9%	12.0%	375
Sufficient financial aid options are available.	21	69.3%	16.9%	13.8%	384
The online registration process is user-friendly.	22	69.3%	21.7%	9.0%	368
The on-site registration process is user-friendly.	23	68.6%	23.3%	8.1%	369
Students seldom get the “run around” when seeking information.	24	60.7%	19.2%	20.1%	402
Purchasing textbooks through Troy Virtual BookStore is convenient.	25	59.2%	28.8%	11.9%	319

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree