

Troy University Fall 2006 New Student Survey

**Appendix 15.1. New Student Perceptions about Troy University - Undergraduate First-Time Freshmen**

Fall 2006 vs. Fall 2005

<b>Academic programs, services, and administration</b>	<b>Agree*</b>			<b>Disagree*</b>		
	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>	<b>FA06</b>	<b>FA05</b>	<b>Diff</b>
I am receiving a quality education at Troy University.	87.3%	86.0%	1.3%	5.4%	4.3%	1.1%
Troy University has a good reputation in my community.	86.0%	80.4%	5.6%	6.1%	6.1%	0.0%
I would recommend Troy Univ. to a friend planning to go to college.	85.2%	83.4%	1.8%	7.2%	6.7%	0.5%
The printed Schedule of Classes is informative and easy to follow.	83.5%	79.6%	3.9%	6.4%	6.3%	0.1%
The semester/term format at my location accommodates my learning.	82.9%	80.7%	2.2%	5.5%	4.8%	0.7%
Troy personnel are knowledgeable and helpful.	82.0%	75.9%	6.1%	6.3%	9.0%	-2.7%
Classes are offered at convenient times.	80.3%	77.4%	2.9%	8.4%	8.1%	0.3%
The classes I attend are well organized and well taught.	79.7%	74.4%	5.3%	7.4%	9.5%	-2.1%
Faculty care about students as individuals.	79.1%	76.3%	2.8%	6.4%	5.7%	0.7%
The online Schedule of Classes is informative and easy to follow.	78.9%	75.0%	3.9%	7.5%	8.4%	-0.9%
I feel I can talk to faculty about my academic concerns.	78.8%	73.5%	5.3%	7.4%	8.6%	-1.2%
Reg. dates, times, and procedures were made clear prior to enrollment.	78.3%			11.1%		
The University offers a variety of majors at my location.	78.1%	74.8%	3.3%	8.0%	9.3%	-1.3%
The tuition payment plan is beneficial for students.	76.2%	73.0%	3.2%	7.2%	7.4%	-0.2%
Class drop/add procedures are appropriate.	76.2%	73.9%	2.3%	7.1%	5.8%	1.3%
Class information provided prior to enrollment was helpful.	75.7%			9.9%		
Sufficient financial aid options are available.	75.1%	73.1%	2.0%	11.4%	10.4%	1.0%
Academic advising is adequate.	74.2%	66.6%	7.6%	9.8%	12.8%	-3.0%
The online registration process is user-friendly.	73.7%	70.5%	3.2%	9.6%	9.3%	0.3%
The on-site registration process is user-friendly.	72.7%	68.3%	4.4%	8.0%	8.3%	-0.3%
Tutorial services are sufficient.	69.9%	66.4%	3.5%	7.7%	7.4%	0.3%
On-campus bookstore hours are convenient for students.	69.9%	70.5%	-0.6%	11.2%	10.0%	1.2%
Student organizations are available for my participation.	68.8%	68.4%	0.4%	8.4%	7.7%	0.7%
Purchasing textbooks through Troy Virtual BookStore is convenient.	65.7%	53.9%	11.8%	9.1%	11.3%	-2.2%
Students seldom get the “run around” when seeking information.	63.9%	53.1%	10.8%	18.5%	22.8%	-4.3%

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree