

Troy University Fall 2006 New Student Survey

**Appendix 16. New Student Perceptions about Troy University - Undergraduate Transfer Students**

Ranked by Agreement Level

Total respondents = 836

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
I am receiving a quality education at Troy University.	1	85.1%	8.8%	6.0%	794
I would recommend Troy University to a friend who is planning to go to college.	2	84.3%	8.4%	7.3%	795
Troy University has a good reputation in my community.	3	82.7%	11.9%	5.4%	762
The semester/term format at my location accommodates my learning.	4	82.4%	12.0%	5.6%	767
Classes are offered at convenient times.	5	80.7%	10.8%	8.6%	760
The printed Schedule of Classes is informative and easy to follow.	6	80.1%	12.5%	7.4%	713
The online Schedule of Classes is informative and easy to follow.	7	79.6%	11.3%	9.2%	763
Reg. dates, times, and procedures were made clear to me prior to enrollment.	8	77.1%	10.1%	12.8%	799
The classes I attend are well organized and well taught.	9	76.9%	13.3%	9.8%	776
Class drop/add procedures are appropriate.	10	76.3%	15.4%	8.3%	710
The tuition payment plan is beneficial for students.	11	74.9%	18.9%	6.2%	678
Troy personnel are knowledgeable and helpful.	12	74.1%	14.4%	11.5%	812
I feel I can talk to faculty about my academic concerns.	13	72.9%	13.6%	13.6%	797
Sufficient financial aid options are available.	14	72.9%	17.0%	10.2%	689
The University offers a variety of majors at my location.	15	72.5%	16.8%	10.7%	757
Class information provided prior to enrollment was helpful.	16	71.8%	15.0%	13.2%	798
The on-site registration process is user-friendly.	17	71.4%	18.0%	10.6%	616
Faculty care about students as individuals.	18	71.3%	19.4%	9.3%	806
The online registration process is user-friendly.	19	70.2%	17.7%	12.1%	711
Purchasing textbooks through Troy Virtual BookStore is convenient.	20	66.6%	21.1%	12.3%	626
Academic advising is adequate.	21	64.8%	18.3%	16.9%	782
On-campus bookstore hours are convenient for students.	22	62.4%	27.3%	10.3%	556
Tutorial services are sufficient.	23	60.9%	30.2%	8.9%	586
Students seldom get the “run around” when seeking information.	24	56.2%	18.9%	25.0%	785
Student organizations are available for my participation.	25	54.2%	34.4%	11.4%	555

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree