

Troy University Fall 2006 New Student Survey

Appendix 16.1. New Student Perceptions about Troy University - Undergraduate Transfer Students

Fall 2006 vs. Fall 2005

Academic programs, services, and administration	Agree*			Disagree*		
	FA06	FA05	Diff	FA06	FA05	Diff
I am receiving a quality education at Troy University.	85.1%	86.0%	-0.9%	6.0%	5.4%	0.6%
I would recommend Troy Univ. to a friend planning to go to college.	84.3%	82.6%	1.7%	7.3%	7.5%	-0.2%
Troy University has a good reputation in my community.	82.7%	81.7%	1.0%	5.4%	5.7%	-0.3%
The semester/term format at my location accommodates my learning.	82.4%	82.8%	-0.4%	5.6%	5.7%	-0.1%
Classes are offered at convenient times.	80.7%	78.3%	2.4%	8.6%	11.5%	-2.9%
The printed Schedule of Classes is informative and easy to follow.	80.1%	80.0%	0.1%	7.4%	7.0%	0.4%
The online Schedule of Classes is informative and easy to follow.	79.6%	75.0%	4.6%	9.2%	9.2%	0.0%
Reg. dates, times, and procedures were made clear prior to enrollment.	77.1%		77.1%	12.8%		12.8%
The classes I attend are well organized and well taught.	76.9%	77.6%	-0.7%	9.8%	8.4%	1.4%
Class drop/add procedures are appropriate.	76.3%	72.3%	4.0%	8.3%	8.6%	-0.3%
The tuition payment plan is beneficial for students.	74.9%	75.5%	-0.6%	6.2%	6.7%	-0.5%
Troy personnel are knowledgeable and helpful.	74.1%	75.8%	-1.7%	11.5%	11.5%	0.0%
I feel I can talk to faculty about my academic concerns.	72.9%	75.8%	-2.9%	13.6%	10.2%	3.4%
Sufficient financial aid options are available.	72.9%	68.4%	4.5%	10.2%	12.5%	-2.3%
The University offers a variety of majors at my location.	72.5%	75.1%	-2.6%	10.7%	10.5%	0.2%
Class information provided prior to enrollment was helpful.	71.8%		71.8%	13.2%		13.2%
The on-site registration process is user-friendly.	71.4%	65.9%	5.5%	10.6%	13.2%	-2.6%
Faculty care about students as individuals.	71.3%	73.4%	-2.1%	9.3%	9.2%	0.1%
The online registration process is user-friendly.	70.2%	66.3%	3.9%	12.1%	13.8%	-1.7%
Purchasing textbooks through Troy Virtual BookStore is convenient.	66.6%	60.5%	6.1%	12.3%	10.4%	1.9%
Academic advising is adequate.	64.8%	67.2%	-2.4%	16.9%	16.0%	0.9%
On-campus bookstore hours are convenient for students.	62.4%	65.7%	-3.3%	10.3%	10.9%	-0.6%
Tutorial services are sufficient.	60.9%	57.3%	3.6%	8.9%	8.2%	0.7%
Students seldom get the “run around” when seeking information.	56.2%	54.8%	1.4%	25.0%	27.5%	-2.5%
Student organizations are available for my participation.	54.2%	55.9%	-1.7%	11.4%	11.5%	-0.1%

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree