

Troy University Fall 2006 New Student Survey

Appendix 13. New Student Perceptions about Troy University - Undergraduate Students

Ranked by Agreement Level

Total respondents = 1,528

Academic programs, services, and administration	RANK	Agree*	Neutral	Disagree*	N
I am receiving a quality education at Troy University.	1	85.8%	8.3%	6.0%	1,442
I would recommend Troy University to a friend who is planning to go to college.	2	84.3%	8.1%	7.6%	1,434
Troy University has a good reputation in my community.	3	83.4%	10.8%	5.8%	1,383
The semester/term format at my location accommodates my learning.	4	82.1%	12.1%	5.8%	1,391
The printed Schedule of Classes is informative and easy to follow.	5	81.1%	11.4%	7.5%	1,321
Classes are offered at convenient times.	6	80.5%	11.0%	8.5%	1,387
The online Schedule of Classes is informative and easy to follow.	7	78.9%	12.2%	8.9%	1,384
The classes I attend are well organized and well taught.	8	77.7%	13.3%	9.0%	1,411
Troy personnel are knowledgeable and helpful.	9	77.1%	13.3%	9.6%	1,469
Reg. dates, times, and procedures were made clear to me prior to enrollment.	10	76.9%	10.7%	12.4%	1,453
Class drop/add procedures are appropriate.	11	76.0%	16.3%	7.8%	1,285
The tuition payment plan is beneficial for students.	12	75.1%	18.3%	6.6%	1,235
I feel I can talk to faculty about my academic concerns.	13	74.9%	14.0%	11.1%	1,436
The University offers a variety of majors at my location.	14	74.6%	16.1%	9.3%	1,369
Faculty care about students as individuals.	15	74.3%	17.2%	8.5%	1,451
Sufficient financial aid options are available.	16	73.2%	16.1%	10.7%	1,267
Class information provided prior to enrollment was helpful.	17	73.1%	14.7%	12.2%	1,446
The on-site registration process is user-friendly.	18	71.4%	18.7%	9.9%	1,174
The online registration process is user-friendly.	19	71.2%	17.3%	11.5%	1,310
Academic advising is adequate.	20	68.3%	17.7%	14.0%	1,417
Purchasing textbooks through Troy Virtual BookStore is convenient.	21	65.7%	23.3%	10.9%	1,127
On-campus bookstore hours are convenient for students.	22	65.5%	23.8%	10.7%	1,085
Tutorial services are sufficient.	23	64.7%	27.0%	8.4%	1,101
Student organizations are available for my participation.	24	60.1%	30.0%	9.9%	1,074
Students seldom get the “run around” when seeking information.	25	59.3%	18.1%	22.6%	1,416

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree