

Troy University Fall 2006 New Student Survey

Appendix 13.1. New Student Perceptions about Troy University - Undergraduate Students

Fall 2006 vs. Fall 2005

Academic programs, services, and administration	Agree*			Disagree*		
	FA06	FA05	Diff	FA06	FA05	Diff
I am receiving a quality education at Troy University.	85.8%	85.4%	0.4%	6.0%	5.3%	0.7%
I would recommend Troy Univ. to a friend planning to go to college.	84.3%	82.3%	2.0%	7.6%	7.4%	0.2%
Troy University has a good reputation in my community.	83.4%	80.7%	2.7%	5.8%	6.0%	-0.2%
The semester/term format at my location accommodates my learning.	82.1%	81.5%	0.6%	5.8%	5.4%	0.4%
The printed Schedule of Classes is informative and easy to follow.	81.1%	79.7%	1.4%	7.5%	6.7%	0.8%
Classes are offered at convenient times.	80.5%	78.1%	2.4%	8.5%	10.0%	-1.5%
The online Schedule of Classes is informative and easy to follow.	78.9%	74.8%	4.1%	8.9%	9.0%	-0.1%
The classes I attend are well organized and well taught.	77.7%	75.9%	1.8%	9.0%	9.0%	0.0%
Troy personnel are knowledgeable and helpful.	77.1%	75.7%	1.4%	9.6%	10.6%	-1.0%
Reg. dates, times, and procedures were made clear prior to enrollment.	76.9%			12.4%		
Class drop/add procedures are appropriate.	76.0%	72.8%	3.2%	7.8%	7.6%	0.2%
The tuition payment plan is beneficial for students.	75.1%	74.1%	1.0%	6.6%	7.2%	-0.6%
I feel I can talk to faculty about my academic concerns.	74.9%	75.0%	-0.1%	11.1%	9.5%	1.6%
The University offers a variety of majors at my location.	74.6%	74.4%	0.2%	9.3%	10.6%	-1.3%
Faculty care about students as individuals.	74.3%	74.6%	-0.3%	8.5%	8.0%	0.5%
Sufficient financial aid options are available.	73.2%	70.0%	3.2%	10.7%	11.5%	-0.8%
Class information provided prior to enrollment was helpful.	73.1%			12.2%		
The on-site registration process is user-friendly.	71.4%	67.0%	4.4%	9.9%	11.2%	-1.3%
The online registration process is user-friendly.	71.2%	67.9%	3.3%	11.5%	12.2%	-0.7%
Academic advising is adequate.	68.3%	66.8%	1.5%	14.0%	14.6%	-0.6%
Purchasing textbooks through Troy Virtual BookStore is convenient.	65.7%	57.3%	8.4%	10.9%	10.8%	0.1%
On-campus bookstore hours are convenient for students.	65.5%	67.5%	-2.0%	10.7%	10.6%	0.1%
Tutorial services are sufficient.	64.7%	61.3%	3.4%	8.4%	7.8%	0.6%
Student organizations are available for my participation.	60.1%	61.5%	-1.4%	9.9%	9.8%	0.1%
Students seldom get the “run around” when seeking information.	59.3%	54.2%	5.1%	22.6%	25.4%	-2.8%

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree