

Troy University Fall 2006 New Student Survey

**Appendix 6. New Student Perceptions about Troy University - University College**

Ranked by Agreement

Total respondents = 385

<b>Academic programs, services, and administration</b>	<b>RANK</b>	<b>Agree*</b>	<b>Neutral</b>	<b>Disagree*</b>	<b>N</b>
The semester/term format at my location accommodates my learning.	1	88.0%	6.8%	5.2%	367
I would recommend Troy University to a friend who is planning to go to college.	2	87.9%	6.7%	5.4%	371
Classes are offered at convenient times.	3	87.1%	6.7%	6.2%	373
I am receiving a quality education at Troy University.	4	86.8%	7.8%	5.4%	370
I feel I can talk to faculty about my academic concerns.	5	85.3%	8.8%	5.9%	373
Faculty care about students as individuals.	6	84.8%	9.9%	5.3%	374
Troy personnel are knowledgeable and helpful.	7	84.6%	8.5%	6.9%	377
The printed Schedule of Classes is informative and easy to follow.	8	83.6%	10.0%	6.4%	359
Troy University has a good reputation in my community.	9	83.1%	11.7%	5.2%	367
Reg. dates, times, and procedures were made clear to me prior to enrollment.	10	81.8%	8.8%	9.4%	373
Class information provided prior to enrollment was helpful.	11	81.1%	9.6%	9.3%	375
The classes I attend are well organized and well taught.	12	79.9%	11.7%	8.4%	369
The on-site registration process is user-friendly.	13	78.3%	13.6%	8.0%	323
The online Schedule of Classes is informative and easy to follow.	14	77.5%	13.8%	8.7%	355
The tuition payment plan is beneficial for students.	15	77.0%	17.3%	5.8%	330
Academic advising is adequate.	16	76.3%	14.2%	9.5%	359
Sufficient financial aid options are available.	17	75.5%	16.4%	8.2%	318
Class drop/add procedures are appropriate.	18	73.4%	19.9%	6.6%	316
Students seldom get the “run around” when seeking information.	19	70.1%	14.3%	15.7%	364
The online registration process is user-friendly.	20	68.7%	19.6%	11.7%	316
The University offers a variety of majors at my location.	21	67.7%	15.3%	17.0%	359
Purchasing textbooks through Troy Virtual BookStore is convenient.	22	60.3%	27.2%	12.5%	305
Tutorial services are sufficient.	23	50.2%	39.7%	10.0%	239
On-campus bookstore hours are convenient for students.	24	43.1%	43.1%	13.9%	209
Student organizations are available for my participation.	25	37.7%	41.0%	21.3%	244

\* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree