

Troy University Fall 2006 New Student Survey

Appendix 7.1. New Student Perceptions about Troy University - eCampus

Fall 2006 vs. Fall 2005

Academic programs, services, and administration	Agree*			Disagree*		
	FA06	FA05	Diff	FA06	FA05	Diff
Classes are offered at convenient times.	85.3%	83.9%	1.4%	6.8%	7.4%	-0.6%
I am receiving a quality education at Troy University.	85.1%	85.8%	-0.7%	7.0%	5.8%	1.2%
I would recommend Troy Univ. to a friend planning to go to college.	84.6%	84.9%	-0.3%	7.8%	6.7%	1.1%
The semester/term format at my location accommodates my learning.	82.7%	83.8%	-1.1%	6.1%	5.8%	0.3%
The online Schedule of Classes is informative and easy to follow.	80.7%	77.5%	3.2%	10.1%	11.0%	-0.9%
Reg. dates, times, and procedures were made clear prior to enrollment.	79.8%			12.2%		
Troy University has a good reputation in my community.	79.6%	79.0%	0.6%	6.6%	5.8%	0.8%
Class drop/add procedures are appropriate.	76.8%	74.3%	2.5%	7.6%	7.9%	-0.3%
The classes I attend are well organized and well taught.	76.7%	79.6%	-2.9%	10.3%	8.0%	2.3%
The printed Schedule of Classes is informative and easy to follow.	76.4%	75.0%	1.4%	9.2%	8.4%	0.8%
Troy personnel are knowledgeable and helpful.	76.0%	80.4%	-4.4%	9.5%	8.0%	1.5%
Class information provided prior to enrollment was helpful.	76.0%			12.4%		
Faculty care about students as individuals.	74.7%	78.0%	-3.3%	8.1%	6.1%	2.0%
The online registration process is user-friendly.	74.7%	72.9%	1.8%	13.1%	13.7%	-0.6%
I feel I can talk to faculty about my academic concerns.	73.7%	76.0%	-2.3%	11.8%	7.5%	4.3%
The University offers a variety of majors at my location.	72.7%	73.0%	-0.3%	10.0%	10.9%	-0.9%
The tuition payment plan is beneficial for students.	72.2%	73.9%	-1.7%	7.1%	5.9%	1.2%
Sufficient financial aid options are available.	71.5%	71.5%	0.0%	9.9%	7.8%	2.1%
Purchasing textbooks through Troy Virtual BookStore is convenient.	70.8%	65.8%	5.0%	11.2%	10.6%	0.6%
The on-site registration process is user-friendly.	70.4%	66.7%	3.7%	9.9%	8.1%	1.8%
Academic advising is adequate.	66.9%	68.2%	-1.3%	15.4%	12.7%	2.7%
Tutorial services are sufficient.	63.8%	60.6%	3.2%	9.3%	7.7%	1.6%
Students seldom get the “run around” when seeking information.	61.0%	62.9%	-1.9%	21.6%	20.5%	1.1%
On-campus bookstore hours are convenient for students.	56.4%	51.5%	4.9%	9.1%	9.9%	-0.8%
Student organizations are available for my participation.	52.6%	46.9%	5.7%	10.6%	12.2%	-1.6%

* Note: Agree = Agree + Strongly Agree

Disagree = Disagree + Strongly Disagree