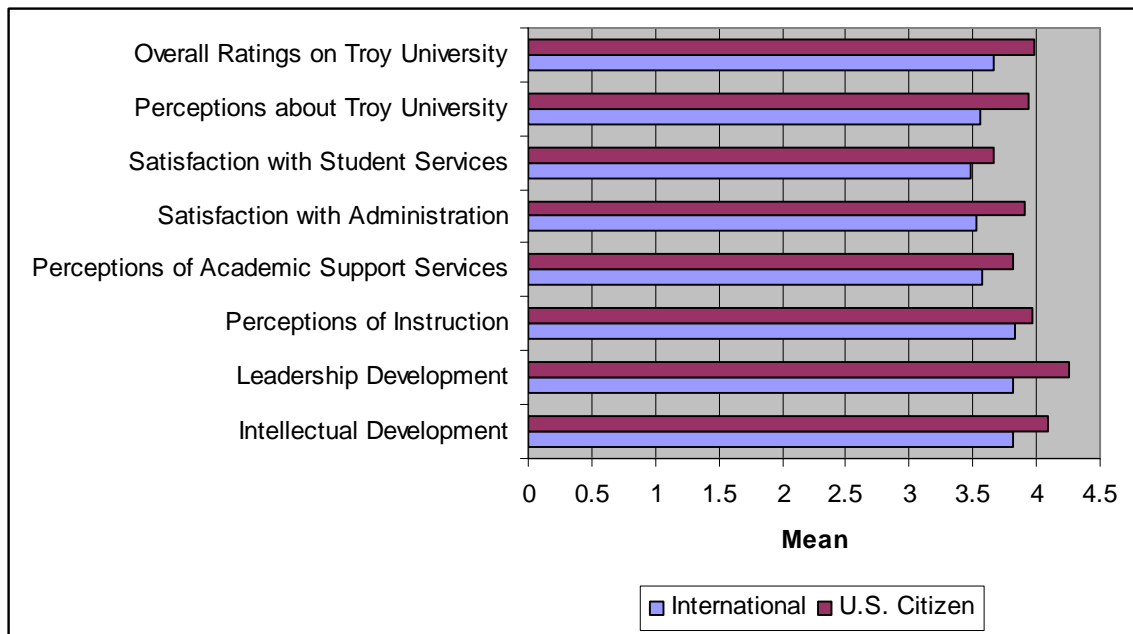


Appendix Twenty
Comparison of Means between International Students and U.S. Citizens
 2007 – 2008
 International Student N = 114 (9%)

Survey participants were asked to categorize themselves as being a U.S. Citizen or not. 1216 classified themselves as U.S. citizens (90.75) and 114 (9%) declared that they were not U.S. Citizens.

The measurements of student perceptions of Troy University by non-citizens were typically marginally lower than that of U.S. citizens. Non-citizens had a higher mean rating in only three categories: mathematical skills, academic advising, and parking facilities.



Intellectual Development

AY 07 - 08

	International	U.S. Citizen
Critical thinking skills	3.90	4.31
Problem solving skills	3.85	4.25
Reading Skills	3.96	4.26
Writing skills	3.82	4.22
Research skills	3.90	4.26
Speaking/presentation skills	3.85	4.15
Understanding different philosophy/culture	3.77	4.07
Computer technologies	3.83	4.04
Scientific principles & methods	3.65	3.91
Appreciation of the arts	3.60	3.83
Mathematical skills	3.79	3.78
Overall average ratings	3.81	4.09

Leadership Development

AY 07 - 08

	International	U.S. Citizen
Planning and carrying out projects	3.92	4.35
Management and organizational skills	3.85	4.31
Strategies for applying skills in the field	3.75	4.27
Working collaboratively in groups	3.94	4.25
Time management	3.85	4.29
Leadership skills	3.66	4.22
Citizenship skills	3.71	4.11
Overall average ratings	3.81	4.26

Perceptions of Instruction

AY 07 - 08

	International	U.S. Citizen
Overall quality of academic program	3.94	4.20
Instruction in major courses	3.92	4.13
Instruction in general education	3.87	4.00
Communication between faculty and students	3.95	4.02
Faculty's use technologies to enhance teaching	3.80	4.03
Faculty accessibility	3.83	3.87
Course availability in your major	3.84	4.04
Registration procedures	3.86	3.91
Academic advising	3.75	3.74
IMPACT/New Student Orientation Program	3.60	3.75
Overall average ratings	3.83	3.97

Perceptions of Academic Support Services

AY 07 - 08

	International	U.S. Citizen
Reading Center	3.65	3.85
Natural Science Center	3.59	3.83
Writing Center	3.57	3.85
Center for International Program	3.51	3.84
Testing Center	3.67	3.87
Computer labs	3.47	3.74
Library	3.57	3.74
Laboratory/instructional equipment	3.54	3.72
Overall average ratings	3.57	3.81

Satisfaction with Administration

AY 07 - 08

	International	U.S. Citizen
Trojan WebExpress	3.54	4.08
Admissions Office	3.79	4.00
Information Technology Services	3.40	3.92
Registrar/Records Office	3.58	3.87
Business Office	3.52	3.85
Veteran Services	3.47	3.90
Financial Aid Services	3.39	3.69
Overall average ratings	3.53	3.90

Satisfaction with Student Services

AY 07 - 08

	International	U.S. Citizen
Buildings and Grounds	3.62	3.85
University media	3.58	3.87
Safety and Security	3.58	3.72
Student Support Services	3.48	3.78
Student organizations	3.51	3.71
Athletic programs	3.37	3.72
Adaptive Needs Service	3.46	3.73
Bookstore service	3.43	3.73
Recreational and intramural activities	3.43	3.65
Counseling service	3.47	3.65
Student Health Services	3.43	3.63
Trojan Fitness Center	3.45	3.70
Career Service	3.40	3.59
Placement Service	3.46	3.55
Housing and Residential Life	3.52	3.57
Parking facilities	3.50	3.20
Overall average ratings	3.48	3.67

Perceptions About Troy University

AY 07 - 08

	International	U.S. Citizen
The degree program in which I enrolled is valuable for me in my employment.	3.59	4.14
Courses in my curriculum contributed to the skills and knowledge required in my field.	3.70	4.14
My academic program was intellectually challenging and stimulating.	3.56	4.14
The goals, objectives, and requirements for my academic programs were clearly defined.	3.58	3.98
The tuition and fees I paid at Troy University were a worthwhile investment.	3.55	3.95
Troy University faculty care about students as individuals.	3.62	3.87
Courses were offered frequently enough for timely completion of my degree program.	3.59	3.89
The intellectual caliber of students in my academic program was high.	3.50	3.81
Troy University is responsive to the needs of its students.	3.45	3.70
Troy University faculty were helpful with my career plan.	3.45	3.67
Overall average ratings	3.56	3.93

Overall Ratings on Troy University

AY 07 - 08

	International	U.S. Citizen
How would you rate Troy University's preparation of you for employment?	3.59	3.88
How would you rate Troy University's preparation of you for further education?	3.66	4.00
What is your overall rating of your college experiences at Troy University?	3.77	4.08
Overall average ratings	3.67	3.99