

Troy University 2010-2011 Senior Survey Report

Report 1 (Q28): Student self-rated development in their educational experiences

	Excellent		Good		Average		Fair		Poor		Subtotal		
	Count	%	Count	%	Count	%	Count	%	Count	%	Mean	SD	N
Writing skills	618	32.7%	991	52.5%	240	12.7%	32	1.7%	7	.4%	4.16	.73	1888
Speaking/presentation skills	595	31.6%	900	47.8%	338	18.0%	38	2.0%	12	.6%	4.08	.79	1883
Reading skills	788	42.0%	816	43.5%	242	12.9%	22	1.2%	9	.5%	4.25	.76	1877
Critical thinking skills	747	39.7%	893	47.4%	217	11.5%	16	.8%	10	.5%	4.25	.73	1883
Problem solving skills	714	38.1%	888	47.4%	235	12.6%	26	1.4%	9	.5%	4.21	.75	1872
Mathematical skills	410	21.9%	799	42.8%	533	28.5%	100	5.4%	27	1.4%	3.78	.90	1869
Computer technologies	612	32.6%	868	46.3%	347	18.5%	40	2.1%	9	.5%	4.08	.80	1876
Research skills	688	36.7%	853	45.5%	281	15.0%	42	2.2%	11	.6%	4.15	.80	1875
Scientific principles and methods	401	21.4%	860	45.9%	509	27.2%	84	4.5%	18	1.0%	3.82	.85	1872
Understanding different philosophies and cultures	593	31.7%	860	46.0%	351	18.8%	56	3.0%	11	.6%	4.05	.82	1871
Appreciation of the arts	556	29.6%	808	43.0%	417	22.2%	73	3.9%	23	1.2%	3.96	.88	1877
Leadership skills	749	40.0%	795	42.4%	271	14.5%	38	2.0%	21	1.1%	4.18	.83	1874
Management and organizational skills	824	44.0%	781	41.7%	229	12.2%	28	1.5%	10	.5%	4.27	.77	1872
Time management	848	45.1%	741	39.4%	239	12.7%	44	2.3%	9	.5%	4.26	.80	1881
Working cooperatively in groups	732	39.1%	779	41.6%	291	15.5%	46	2.5%	25	1.3%	4.15	.86	1873
Planning and carrying out projects	808	43.2%	812	43.4%	211	11.3%	28	1.5%	11	.6%	4.27	.76	1870
Citizenship skills	675	36.2%	811	43.5%	304	16.3%	39	2.1%	35	1.9%	4.10	.88	1864
Strategies for applying skills in my field	775	41.6%	819	44.0%	221	11.9%	29	1.6%	18	1.0%	4.24	.79	1862

*Notes: 1. The ranking is based on the mean. 2. Those that did not respond or responded with NA were not included in the calculation of the means.

Troy University 2010-2011 Senior Survey Report
Report 2 (Q29): Student ratings on education and academic support services

	Excellent		Good		Average		Fair		Poor		Subtotal		
	Count	N %	Count	N %	Count	N %	Count	N %	Count	N %	Count	Mean	SD
Overall quality of your academic program	735	39.2%	878	46.9%	188	10.0%	48	2.6%	25	1.3%	1874	4.20	.82
Academic advising	618	33.2%	610	32.7%	334	17.9%	150	8.0%	152	8.2%	1864	3.75	1.23
Faculty accessibility	615	33.4%	720	39.1%	321	17.4%	132	7.2%	55	3.0%	1843	3.93	1.03
Instruction in major courses	705	37.9%	827	44.4%	238	12.8%	67	3.6%	25	1.3%	1862	4.14	.87
Instruction in general education courses	545	30.5%	826	46.3%	321	18.0%	70	3.9%	22	1.2%	1784	4.01	.87
Faculty's use of technologies to enhance teaching	615	33.5%	792	43.1%	328	17.9%	70	3.8%	31	1.7%	1836	4.03	.90
Course availability in your major	649	34.6%	676	36.0%	322	17.2%	130	6.9%	99	5.3%	1876	3.88	1.12
Communication between faculty and students	657	34.9%	754	40.1%	303	16.1%	116	6.2%	50	2.7%	1880	3.99	1.00
Registration procedures	652	35.0%	689	37.0%	288	15.5%	121	6.5%	114	6.1%	1864	3.88	1.14
IMPACT/New Student Orientation Program	346	26.7%	503	38.9%	315	24.3%	77	6.0%	53	4.1%	1294	3.78	1.03
Library	433	29.0%	588	39.4%	331	22.2%	96	6.4%	45	3.0%	1493	3.85	1.01
Computer labs	398	29.3%	498	36.6%	307	22.6%	99	7.3%	57	4.2%	1359	3.80	1.07
Laboratory/instructional equipment	310	25.1%	486	39.4%	327	26.5%	80	6.5%	30	2.4%	1233	3.78	.97
Testing Center	318	26.8%	491	41.4%	266	22.4%	68	5.7%	44	3.7%	1187	3.82	1.01
Writing Center	258	29.1%	359	40.4%	213	24.0%	41	4.6%	17	1.9%	888	3.90	.94
Natural Science Center	200	28.0%	287	40.1%	182	25.5%	33	4.6%	13	1.8%	715	3.88	.93
Center for International Programs	169	27.5%	252	41.0%	156	25.4%	26	4.2%	11	1.8%	614	3.88	.92

*Notes: 1. The ranking is based on the mean. 2. Those who did not respond or responded with NA were not included in the calculation of the means.

Troy University 2010-2011 Senior Survey Report												
Report 3 (Q30): Student satisfaction with the offices and services of Troy University												
	Very Satisfied		Satisfied		Neutral		Dissatisfied		Very Dissatisfied			
	N	%	N	%	N	%	N	%	N	%	Mean	SD
Trojan Web Express	787	43.1%	742	40.6%	185	10.1%	57	3.1%	56	3.1%	4.18	.95
Veteran Services	331	40.2%	276	33.5%	159	19.3%	24	2.9%	34	4.1%	4.03	1.04
Admissions Office	594	34.0%	763	43.7%	270	15.5%	60	3.4%	60	3.4%	4.01	.97
Buildings and Grounds	409	34.1%	471	39.3%	220	18.3%	60	5.0%	39	3.3%	3.96	1.01
IT Services	458	31.5%	621	42.7%	276	19.0%	50	3.4%	50	3.4%	3.95	.97
Registrar/Records Office	584	33.5%	725	41.6%	262	15.0%	97	5.6%	76	4.4%	3.94	1.05
Business Office	434	29.7%	632	43.2%	280	19.1%	57	3.9%	60	4.1%	3.90	1.00
Student Support Services (SSS)	309	31.7%	363	37.2%	229	23.5%	32	3.3%	42	4.3%	3.89	1.03
University Media	359	28.9%	498	40.1%	291	23.4%	59	4.8%	35	2.8%	3.88	.98
Athletic programs	187	29.9%	222	35.5%	165	26.4%	29	4.6%	23	3.7%	3.83	1.03
Bookstore Services	476	30.4%	631	40.3%	265	16.9%	102	6.5%	92	5.9%	3.83	1.11
Adaptive Needs Services	168	25.9%	266	41.0%	168	25.9%	19	2.9%	28	4.3%	3.81	.99
Safety and Security Services	297	29.0%	388	37.9%	218	21.3%	69	6.7%	51	5.0%	3.79	1.09
Student organizations	215	27.2%	306	38.7%	194	24.5%	40	5.1%	36	4.6%	3.79	1.04
Trojan Fitness Center	165	27.2%	224	37.0%	161	26.6%	30	5.0%	26	4.3%	3.78	1.04
Financial Aid Services	461	30.4%	559	36.9%	277	18.3%	127	8.4%	91	6.0%	3.77	1.15
Recreational and intramural activities	175	27.6%	222	35.0%	178	28.1%	35	5.5%	24	3.8%	3.77	1.03
Counseling Services	276	28.9%	306	32.1%	235	24.6%	69	7.2%	68	7.1%	3.68	1.17
Student Health Services	158	25.1%	210	33.4%	192	30.5%	42	6.7%	27	4.3%	3.68	1.05
Career Services	203	23.5%	315	36.5%	249	28.9%	51	5.9%	45	5.2%	3.67	1.06
Housing and Residence Life	132	23.8%	185	33.3%	173	31.2%	41	7.4%	24	4.3%	3.65	1.05
Placement Service	180	23.5%	255	33.3%	240	31.4%	45	5.9%	45	5.9%	3.63	1.08
Food Services	201	21.0%	373	39.0%	239	25.0%	76	7.9%	67	7.0%	3.59	1.11
Parking facilities	216	18.4%	310	26.4%	243	20.7%	182	15.5%	225	19.1%	3.09	1.38

Troy University 2010-11 Graduating Student Survey Report

Report 4 (Q31): Student opinions and perceptions about Troy University

	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Subtotal		
	N	%	N	%	N	%	N	%	N	%	Total N	Mean	SD
My academic program was intellectually challenging and stimulating.	728	38.7%	907	48.2%	180	9.6%	25	1.3%	41	2.2%	1881	4.20	.83
Courses in my curriculum contributed to the skills and knowledge required in my field.	686	36.7%	916	49.0%	179	9.6%	43	2.3%	44	2.4%	1868	4.15	.86
The degree program in which I enrolled is valuable for me in my employment.	695	37.2%	826	44.2%	260	13.9%	50	2.7%	39	2.1%	1870	4.12	.89
The goals, objectives, and requirements for my academic program were clearly defined.	539	28.7%	918	48.8%	228	12.1%	110	5.8%	86	4.6%	1881	3.91	1.02
Troy University faculty care about students as individuals.	540	28.7%	818	43.5%	350	18.6%	96	5.1%	75	4.0%	1879	3.88	1.01
The tuition and fees I paid at Troy University were a worthwhile investment.	544	29.1%	727	38.9%	396	21.2%	99	5.3%	103	5.5%	1869	3.81	1.08
Courses were offered frequently enough for timely completion of my degree program.	546	29.1%	796	42.4%	243	12.9%	181	9.6%	111	5.9%	1877	3.79	1.14
The intellectual caliber of students in my academic program was high.	410	21.9%	848	45.2%	421	22.5%	136	7.3%	60	3.2%	1875	3.75	.98
Troy University is responsive to the needs of its students.	474	25.3%	717	38.3%	452	24.1%	126	6.7%	104	5.6%	1873	3.71	1.09
Troy University faculty were helpful with my career plan.	469	25.1%	680	36.3%	462	24.7%	156	8.3%	104	5.6%	1871	3.67	1.11

Troy University 2008-09 Graduating Student Survey Report														
Report 5 (Q39): Overall ratings on Troy University														
	Poor		Fair		Average		Good		Excellent		Subtotal			
	N	%	N	%	N	%	N	%	N	%	Total N	Mean	SD	
How would you rate Troy University's preparation of you for employment?	62	3.3%	114	6.1%	475	25.3%	745	39.8%	478	25.5%	1874	3.78	1.00	
How would you rate Troy University's preparation of you for further education?	44	2.4%	99	5.3%	339	18.2%	749	40.2%	633	34.0%	1864	3.98	.97	
What is your overall rating of your college experiences at TROY?	40	2.2%	105	5.7%	295	15.9%	698	37.6%	719	38.7%	1857	4.05	.98	

Report 6: Question 27: In regard to your education at Troy University, please rate your development in the following areas:

CROSS TABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
Writing skills	Excellent	50	8.2%	63	10.3%	50	8.2%	126	20.6%	261	42.7%	61	10.0%
	Good	92	9.3%	105	10.7%	76	7.7%	195	19.8%	376	38.2%	140	14.2%
	Average	25	10.5%	34	14.2%	16	6.7%	45	18.8%	76	31.8%	43	18.0%
	Fair	4	12.5%	3	9.4%	2	6.3%	14	43.8%	5	15.6%	4	12.5%
	Poor	1	14.3%	0	.0%	0	.0%	2	28.6%	3	42.9%	1	14.3%
Speaking/presentation skills	Excellent	56	9.5%	69	11.7%	47	8.0%	136	23.0%	218	36.9%	65	11.0%
	Good	86	9.7%	91	10.2%	76	8.5%	184	20.7%	334	37.5%	119	13.4%
	Average	25	7.4%	40	11.9%	18	5.3%	51	15.1%	148	43.9%	55	16.3%
	Fair	5	13.2%	1	2.6%	2	5.3%	12	31.6%	11	28.9%	7	18.4%
	Poor	0	.0%	3	25.0%	1	8.3%	0	.0%	7	58.3%	1	8.3%
Reading skills	Excellent	67	8.6%	94	12.1%	66	8.5%	151	19.4%	313	40.2%	88	11.3%
	Good	74	9.1%	82	10.1%	57	7.0%	162	20.0%	312	38.5%	123	15.2%
	Average	25	10.3%	27	11.2%	19	7.9%	53	21.9%	86	35.5%	32	13.2%
	Fair	3	13.6%	0	.0%	1	4.5%	10	45.5%	3	13.6%	5	22.7%
	Poor	2	22.2%	1	11.1%	0	.0%	2	22.2%	3	33.3%	1	11.1%
Critical thinking skills	Excellent	71	9.6%	76	10.3%	62	8.4%	145	19.7%	301	40.9%	81	11.0%
	Good	78	8.8%	96	10.8%	67	7.5%	186	20.9%	336	37.8%	126	14.2%

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	Average	18	8.3%	32	14.7%	15	6.9%	42	19.4%	77	35.5%	33	15.2%
	Fair	3	18.8%	0	.0%	0	.0%	5	31.3%	1	6.3%	7	43.8%
	Poor	1	10.0%	1	10.0%	0	.0%	3	30.0%	3	30.0%	2	20.0%
Problem solving skills	Excellent	68	9.6%	78	11.0%	57	8.1%	141	20.0%	283	40.1%	79	11.2%
	Good	79	8.9%	92	10.4%	66	7.5%	177	20.0%	350	39.6%	119	13.5%
	Average	16	6.9%	32	13.7%	18	7.7%	51	21.9%	77	33.0%	39	16.7%
	Fair	6	23.1%	1	3.8%	2	7.7%	10	38.5%	5	19.2%	2	7.7%
	Poor	2	22.2%	1	11.1%	0	.0%	1	11.1%	3	33.3%	2	22.2%
Mathematical skills	Excellent	54	13.3%	46	11.3%	33	8.1%	96	23.6%	122	30.0%	55	13.5%
	Good	67	8.5%	94	11.9%	61	7.7%	137	17.3%	327	41.3%	106	13.4%
	Average	34	6.4%	53	10.0%	44	8.3%	105	19.8%	221	41.8%	72	13.6%
	Fair	9	9.0%	9	9.0%	5	5.0%	30	30.0%	38	38.0%	9	9.0%
	Poor	5	18.5%	2	7.4%	0	.0%	9	33.3%	7	25.9%	4	14.8%
Computer technologies	Excellent	61	10.1%	53	8.8%	51	8.4%	115	19.0%	253	41.9%	71	11.8%
	Good	78	9.0%	105	12.2%	69	8.0%	163	18.9%	332	38.5%	115	13.3%
	Average	26	7.5%	43	12.4%	21	6.1%	88	25.4%	113	32.7%	55	15.9%
	Fair	7	17.5%	3	7.5%	1	2.5%	13	32.5%	12	30.0%	4	10.0%
	Poor	1	11.1%	0	.0%	1	11.1%	3	33.3%	3	33.3%	1	11.1%
Research skills	Excellent	63	9.3%	65	9.6%	55	8.1%	117	17.3%	293	43.2%	85	12.5%
	Good	79	9.3%	99	11.7%	67	7.9%	164	19.3%	332	39.1%	108	12.7%
	Average	21	7.5%	33	11.8%	22	7.9%	75	26.8%	87	31.1%	42	15.0%
	Fair	7	16.7%	6	14.3%	0	.0%	18	42.9%	4	9.5%	7	16.7%
	Poor	0	.0%	0	.0%	0	.0%	5	45.5%	4	36.4%	2	18.2%
Scientific principles and methods	Excellent	34	8.6%	43	10.9%	31	7.9%	78	19.8%	161	40.9%	47	11.9%
	Good	76	8.9%	93	10.9%	76	8.9%	146	17.0%	350	40.8%	116	13.5%

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	Average	47	9.3%	63	12.5%	35	6.9%	123	24.4%	169	33.5%	67	13.3%
	Fair	9	10.7%	6	7.1%	1	1.2%	29	34.5%	29	34.5%	10	11.9%
	Poor	2	11.1%	0	.0%	0	.0%	5	27.8%	6	33.3%	5	27.8%
Understanding different philosophies and cultures	Excellent	54	9.2%	48	8.2%	50	8.5%	118	20.2%	247	42.2%	68	11.6%
	Good	78	9.1%	101	11.8%	67	7.8%	159	18.6%	330	38.6%	120	14.0%
	Average	32	9.2%	44	12.6%	26	7.4%	75	21.5%	124	35.5%	48	13.8%
	Fair	3	5.4%	7	12.5%	0	.0%	24	42.9%	14	25.0%	8	14.3%
	Poor	3	27.3%	2	18.2%	0	.0%	3	27.3%	2	18.2%	1	9.1%
Appreciation of the arts	Excellent	58	10.6%	56	10.2%	47	8.6%	129	23.6%	197	36.0%	60	11.0%
	Good	71	8.8%	83	10.3%	59	7.3%	145	18.0%	332	41.3%	114	14.2%
	Average	28	6.7%	53	12.7%	33	7.9%	83	20.0%	158	38.0%	61	14.7%
	Fair	8	11.1%	9	12.5%	4	5.6%	18	25.0%	24	33.3%	9	12.5%
	Poor	5	21.7%	3	13.0%	0	.0%	7	30.4%	6	26.1%	2	8.7%
Leadership skills	Excellent	65	8.8%	81	11.0%	68	9.2%	153	20.7%	282	38.2%	89	12.1%
	Good	71	9.0%	85	10.7%	56	7.1%	154	19.4%	317	40.0%	109	13.8%
	Average	26	9.6%	35	13.0%	15	5.6%	57	21.1%	98	36.3%	39	14.4%
	Fair	4	10.5%	2	5.3%	5	13.2%	12	31.6%	12	31.6%	3	7.9%
	Poor	3	14.3%	1	4.8%	0	.0%	5	23.8%	8	38.1%	4	19.0%
Management and organizational skills	Excellent	77	9.5%	89	10.9%	70	8.6%	168	20.6%	322	39.6%	88	10.8%
	Good	65	8.4%	83	10.7%	54	6.9%	151	19.4%	307	39.5%	117	15.1%
	Average	21	9.2%	32	14.0%	16	7.0%	49	21.5%	74	32.5%	36	15.8%
	Fair	7	25.0%	0	.0%	1	3.6%	10	35.7%	8	28.6%	2	7.1%
	Poor	1	10.0%	1	10.0%	1	10.0%	2	20.0%	3	30.0%	2	20.0%
Time management	Excellent	76	9.1%	89	10.6%	69	8.2%	162	19.3%	343	40.9%	99	11.8%
	Good	62	8.4%	76	10.3%	53	7.2%	152	20.6%	286	38.8%	108	14.7%

	Average	23	9.7%	34	14.3%	17	7.1%	52	21.8%	77	32.4%	35	14.7%
	Fair	12	27.3%	3	6.8%	4	9.1%	13	29.5%	8	18.2%	4	9.1%
	Poor	0	.0%	2	22.2%	0	.0%	3	33.3%	4	44.4%	0	.0%
Working cooperatively in groups	Excellent	72	10.0%	87	12.1%	75	10.4%	171	23.7%	228	31.6%	88	12.2%
	Good	74	9.5%	83	10.7%	58	7.5%	158	20.4%	298	38.4%	105	13.5%
	Average	16	5.5%	29	10.0%	8	2.8%	36	12.4%	155	53.4%	46	15.9%
	Fair	6	13.0%	3	6.5%	2	4.3%	12	26.1%	19	41.3%	4	8.7%
	Poor	2	8.0%	1	4.0%	1	4.0%	3	12.0%	16	64.0%	2	8.0%
Planning and carrying out projects	Excellent	76	9.5%	90	11.3%	80	10.0%	175	22.0%	287	36.0%	89	11.2%
	Good	74	9.1%	83	10.3%	51	6.3%	159	19.7%	327	40.4%	115	14.2%
	Average	14	6.7%	24	11.4%	12	5.7%	39	18.6%	85	40.5%	36	17.1%
	Fair	5	17.9%	4	14.3%	0	.0%	7	25.0%	10	35.7%	2	7.1%
	Poor	2	18.2%	1	9.1%	1	9.1%	0	.0%	5	45.5%	2	18.2%
Citizenship skills	Excellent	65	9.8%	74	11.1%	66	9.9%	133	20.0%	248	37.3%	78	11.7%
	Good	74	9.1%	93	11.5%	59	7.3%	161	19.9%	309	38.2%	113	14.0%
	Average	22	7.3%	31	10.3%	14	4.6%	66	21.9%	127	42.1%	42	13.9%
	Fair	5	12.8%	2	5.1%	1	2.6%	12	30.8%	16	41.0%	3	7.7%
	Poor	4	11.4%	4	11.4%	0	.0%	8	22.9%	11	31.4%	8	22.9%
Strategies for applying skills in my field	Excellent	71	9.3%	86	11.2%	73	9.5%	172	22.4%	279	36.4%	86	11.2%
	Good	75	9.2%	89	10.9%	57	7.0%	150	18.4%	327	40.2%	116	14.3%
	Average	19	8.6%	24	10.9%	12	5.4%	41	18.6%	91	41.2%	34	15.4%
	Fair	2	7.1%	2	7.1%	1	3.6%	9	32.1%	8	28.6%	6	21.4%
	Poor	2	11.1%	3	16.7%	0	.0%	4	22.2%	6	33.3%	3	16.7%

Report 7: Question 28: Please rate the following areas related to the education and academic support services at Troy University: (Select “N/A” for any item that does not apply to you.) CROSS TABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
Overall quality of your academic program	Excellent	55	7.5%	64	8.7%	70	9.6%	141	19.3%	324	44.3%	78	10.7%
	Good	84	9.7%	106	12.2%	59	6.8%	180	20.8%	314	36.2%	124	14.3%
	Average	23	12.2%	27	14.4%	8	4.3%	39	20.7%	56	29.8%	35	18.6%
	Fair	7	14.6%	5	10.4%	4	8.3%	11	22.9%	16	33.3%	5	10.4%
	Poor	2	8.0%	1	4.0%	0	.0%	12	48.0%	8	32.0%	2	8.0%
	N/A	1	33.3%	0	.0%	0	.0%	0	.0%	2	66.7%	0	.0%
Academic advising	Excellent	41	6.6%	60	9.7%	67	10.9%	137	22.2%	241	39.1%	71	11.5%
	Good	60	10.0%	53	8.8%	47	7.8%	116	19.3%	230	38.3%	94	15.7%
	Average	34	10.2%	53	16.0%	16	4.8%	71	21.4%	107	32.2%	51	15.4%
	Fair	21	14.0%	16	10.7%	7	4.7%	27	18.0%	61	40.7%	18	12.0%
	Poor	14	9.3%	20	13.2%	4	2.6%	30	19.9%	72	47.7%	11	7.3%
	N/A	2	10.5%	2	10.5%	2	10.5%	3	15.8%	10	52.6%	0	.0%
Faculty accessibility	Excellent	45	7.4%	60	9.8%	65	10.6%	143	23.4%	233	38.1%	65	10.6%
	Good	69	9.7%	88	12.3%	50	7.0%	133	18.7%	273	38.3%	100	14.0%
	Average	33	10.3%	35	11.0%	17	5.3%	67	21.0%	107	33.5%	60	18.8%
	Fair	16	12.2%	13	9.9%	9	6.9%	28	21.4%	52	39.7%	13	9.9%
	Poor	8	14.5%	8	14.5%	1	1.8%	9	16.4%	22	40.0%	7	12.7%

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	N/A	0	.0%	0	.0%	0	.0%	3	8.1%	34	91.9%	0	.0%
Instruction in major courses	Excellent	64	9.1%	72	10.3%	69	9.8%	154	21.9%	270	38.5%	73	10.4%
	Good	76	9.3%	95	11.6%	55	6.7%	154	18.8%	314	38.4%	123	15.1%
	Average	20	8.4%	27	11.4%	13	5.5%	46	19.4%	93	39.2%	38	16.0%
	Fair	10	14.9%	8	11.9%	5	7.5%	13	19.4%	24	35.8%	7	10.4%
	Poor	1	4.0%	1	4.0%	0	.0%	11	44.0%	10	40.0%	2	8.0%
	N/A	0	.0%	1	6.7%	0	.0%	2	13.3%	10	66.7%	2	13.3%
Instruction in general education courses	Excellent	40	7.4%	58	10.7%	59	10.9%	82	15.2%	237	43.8%	65	12.0%
	Good	74	9.1%	94	11.5%	51	6.2%	160	19.6%	320	39.2%	118	14.4%
	Average	30	9.4%	36	11.3%	15	4.7%	92	28.8%	105	32.8%	42	13.1%
	Fair	9	12.9%	5	7.1%	5	7.1%	24	34.3%	19	27.1%	8	11.4%
	Poor	0	.0%	1	4.5%	0	.0%	9	40.9%	10	45.5%	2	9.1%
	N/A	16	17.2%	9	9.7%	13	14.0%	15	16.1%	30	32.3%	10	10.8%
Faculty's use of technologies to enhance teaching	Excellent	46	7.5%	65	10.6%	70	11.5%	106	17.3%	249	40.8%	75	12.3%
	Good	78	9.9%	90	11.5%	48	6.1%	160	20.4%	312	39.7%	97	12.4%
	Average	38	11.7%	34	10.4%	16	4.9%	80	24.5%	101	31.0%	57	17.5%
	Fair	2	2.9%	9	12.9%	6	8.6%	24	34.3%	22	31.4%	7	10.0%
	Poor	5	16.1%	3	9.7%	1	3.2%	10	32.3%	10	32.3%	2	6.5%
	N/A	2	5.7%	3	8.6%	2	5.7%	2	5.7%	24	68.6%	2	5.7%
Course availability in your major	Excellent	38	5.9%	57	8.8%	73	11.3%	103	15.9%	304	47.0%	72	11.1%
	Good	48	7.1%	73	10.9%	41	6.1%	137	20.4%	285	42.4%	88	13.1%
	Average	42	13.2%	38	11.9%	16	5.0%	72	22.6%	91	28.6%	59	18.6%
	Fair	17	13.5%	14	11.1%	10	7.9%	43	34.1%	23	18.3%	19	15.1%
	Poor	23	23.2%	21	21.2%	3	3.0%	26	26.3%	18	18.2%	8	8.1%
	N/A	1	20.0%	0	.0%	0	.0%	2	40.0%	2	40.0%	0	.0%

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Communication between faculty and students	Excellent	50	7.6%	61	9.3%	74	11.3%	137	20.9%	256	39.1%	76	11.6%
	Good	64	8.6%	92	12.3%	42	5.6%	147	19.7%	303	40.7%	97	13.0%
	Average	33	10.9%	35	11.6%	16	5.3%	61	20.2%	98	32.5%	59	19.5%
	Fair	17	14.8%	10	8.7%	8	7.0%	26	22.6%	46	40.0%	8	7.0%
	Poor	7	14.0%	6	12.0%	3	6.0%	11	22.0%	17	34.0%	6	12.0%
	N/A	1	25.0%	0	.0%	0	.0%	1	25.0%	2	50.0%	0	.0%
Registration procedures	Excellent	42	6.5%	76	11.7%	66	10.2%	68	10.5%	315	48.7%	80	12.4%
	Good	69	10.1%	82	12.0%	48	7.0%	99	14.5%	287	42.0%	99	14.5%
	Average	43	14.9%	29	10.1%	18	6.3%	82	28.5%	67	23.3%	49	17.0%
	Fair	9	7.5%	9	7.5%	9	7.5%	64	53.3%	19	15.8%	10	8.3%
	Poor	8	7.1%	7	6.2%	2	1.8%	69	61.1%	22	19.5%	5	4.4%
	N/A	1	7.1%	1	7.1%	0	.0%	2	14.3%	10	71.4%	0	.0%
IMPACT/New Student Orientation Program	Excellent	18	5.3%	36	10.5%	36	10.5%	75	21.9%	127	37.1%	50	14.6%
	Good	31	6.2%	54	10.8%	31	6.2%	115	23.1%	183	36.7%	84	16.9%
	Average	32	10.2%	31	9.8%	18	5.7%	81	25.7%	97	30.8%	56	17.8%
	Fair	14	18.4%	3	3.9%	5	6.6%	22	28.9%	17	22.4%	15	19.7%
	Poor	3	5.7%	9	17.0%	3	5.7%	18	34.0%	13	24.5%	7	13.2%
	N/A	73	12.6%	71	12.2%	50	8.6%	69	11.9%	284	49.0%	33	5.7%
Library	Excellent	50	11.7%	67	15.6%	34	7.9%	75	17.5%	156	36.4%	47	11.0%
	Good	69	11.8%	81	13.9%	31	5.3%	132	22.6%	191	32.7%	80	13.7%
	Average	31	9.4%	28	8.5%	17	5.2%	103	31.2%	95	28.8%	56	17.0%
	Fair	6	6.3%	7	7.4%	3	3.2%	45	47.4%	25	26.3%	9	9.5%
	Poor	1	2.2%	2	4.4%	9	20.0%	15	33.3%	12	26.7%	6	13.3%
	N/A	14	3.7%	18	4.7%	49	12.8%	14	3.7%	240	62.8%	47	12.3%
Computer labs	Excellent	56	14.2%	61	15.5%	66	16.8%	60	15.2%	101	25.6%	50	12.7%

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	Good	64	12.9%	68	13.7%	44	8.9%	128	25.8%	113	22.8%	79	15.9%
	Average	34	11.1%	36	11.8%	18	5.9%	97	31.7%	65	21.2%	56	18.3%
	Fair	5	5.1%	12	12.2%	6	6.1%	47	48.0%	13	13.3%	15	15.3%
	Poor	1	1.8%	5	8.9%	2	3.6%	35	62.5%	6	10.7%	7	12.5%
	N/A	10	1.9%	21	4.1%	6	1.2%	16	3.1%	424	82.2%	39	7.6%
Laboratory/instructional equipment	Excellent	35	11.4%	46	15.0%	46	15.0%	55	18.0%	82	26.8%	42	13.7%
	Good	58	12.0%	70	14.5%	32	6.6%	132	27.3%	120	24.8%	71	14.7%
	Average	35	10.8%	42	12.9%	21	6.5%	103	31.7%	62	19.1%	62	19.1%
	Fair	8	10.1%	9	11.4%	7	8.9%	34	43.0%	9	11.4%	12	15.2%
	Poor	3	10.0%	4	13.3%	1	3.3%	14	46.7%	5	16.7%	3	10.0%
	N/A	31	4.8%	31	4.8%	36	5.6%	45	7.0%	443	69.1%	55	8.6%
Testing Center	Excellent	24	7.6%	47	15.0%	33	10.5%	47	15.0%	104	33.1%	59	18.8%
	Good	48	9.8%	70	14.3%	33	6.8%	98	20.1%	169	34.6%	70	14.3%
	Average	24	9.1%	40	15.1%	16	6.0%	65	24.5%	63	23.8%	57	21.5%
	Fair	5	7.4%	9	13.2%	9	13.2%	17	25.0%	17	25.0%	11	16.2%
	Poor	3	6.8%	11	25.0%	4	9.1%	7	15.9%	15	34.1%	4	9.1%
	N/A	67	9.8%	27	3.9%	48	7.0%	148	21.5%	354	51.5%	43	6.3%
Writing Center	Excellent	13	5.1%	35	13.7%	29	11.3%	64	25.0%	75	29.3%	40	15.6%
	Good	35	9.8%	41	11.5%	17	4.8%	107	30.1%	95	26.7%	61	17.1%
	Average	23	10.9%	24	11.4%	15	7.1%	58	27.5%	51	24.2%	40	19.0%
	Fair	3	7.3%	5	12.2%	6	14.6%	13	31.7%	6	14.6%	8	19.5%
	Poor	2	11.8%	1	5.9%	3	17.6%	7	41.2%	2	11.8%	2	11.8%
	N/A	95	9.6%	98	9.9%	72	7.3%	134	13.6%	493	50.1%	93	9.4%
Natural Science Center	Excellent	13	6.6%	27	13.7%	20	10.2%	54	27.4%	51	25.9%	32	16.2%
	Good	29	10.1%	33	11.5%	15	5.2%	85	29.7%	72	25.2%	52	18.2%

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Center for International Programs	Average	17	9.4%	16	8.9%	13	7.2%	59	32.8%	45	25.0%	30	16.7%
	Fair	3	9.1%	4	12.1%	4	12.1%	9	27.3%	5	15.2%	8	24.2%
	Poor	1	7.7%	0	.0%	2	15.4%	5	38.5%	3	23.1%	2	15.4%
	N/A	106	9.3%	121	10.6%	88	7.7%	167	14.6%	540	47.3%	120	10.5%
	Excellent	7	4.2%	21	12.6%	20	12.0%	32	19.2%	53	31.7%	34	20.4%
	Good	27	10.8%	34	13.5%	14	5.6%	59	23.5%	67	26.7%	50	19.9%
	Average	13	8.4%	16	10.3%	12	7.7%	44	28.4%	41	26.5%	29	18.7%
	Fair	1	4.0%	2	8.0%	4	16.0%	8	32.0%	3	12.0%	7	28.0%
	Poor	1	9.1%	0	.0%	2	18.2%	6	54.5%	1	9.1%	1	9.1%
	N/A	122	9.9%	131	10.6%	88	7.1%	228	18.4%	548	44.3%	121	9.8%

Report 8: Question 29: On a scale from 1 to 5, with 1 as “Very Dissatisfied” and 5 as “Very Satisfied,” please rate your satisfaction with the following offices and services of Troy University: (Select “Not Applicable” if the item does not apply to you.) CROSS TABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
Admissions Office	Very Dissatisfied	5	8.3%	9	15.0%	5	8.3%	6	10.0%	25	41.7%	10	16.7%
	Dissatisfied	4	6.7%	6	10.0%	1	1.7%	17	28.3%	13	21.7%	19	31.7%
	Neutral	29	10.8%	25	9.3%	10	3.7%	86	32.0%	73	27.1%	46	17.1%
	Satisfied	72	9.5%	98	12.9%	58	7.7%	187	24.7%	253	33.4%	90	11.9%
	Very Satisfied	62	10.5%	63	10.7%	64	10.9%	78	13.3%	247	42.0%	74	12.6%
	Not Applicable	1	.8%	2	1.6%	4	3.1%	6	4.7%	109	84.5%	7	5.4%
	Registrar/Records Office	Very Dissatisfied	6	7.9%	10	13.2%	4	5.3%	17	22.4%	26	34.2%	13
	Dissatisfied	9	9.5%	7	7.4%	6	6.3%	39	41.1%	22	23.2%	12	12.6%
	Neutral	27	10.3%	27	10.3%	11	4.2%	70	26.8%	76	29.1%	50	19.2%
	Satisfied	68	9.4%	89	12.3%	51	7.1%	177	24.5%	253	35.1%	83	11.5%
	Very Satisfied	61	10.5%	71	12.3%	62	10.7%	72	12.4%	236	40.8%	77	13.3%
	Not Applicable	2	1.5%	0	.0%	9	6.9%	5	3.8%	105	80.8%	9	6.9%
Veteran Services	Very Dissatisfied	1	2.9%	4	11.8%	3	8.8%	4	11.8%	11	32.4%	11	32.4%
	Dissatisfied	1	4.2%	1	4.2%	1	4.2%	4	16.7%	10	41.7%	7	29.2%
	Neutral	11	7.0%	13	8.2%	8	5.1%	41	25.9%	45	28.5%	40	25.3%

	Satisfied	22	8.1%	32	11.7%	18	6.6%	51	18.7%	102	37.4%	48	17.6%
	Very Satisfied	26	7.9%	27	8.2%	19	5.8%	30	9.1%	169	51.4%	58	17.6%
	Not Applicable	110	10.6%	125	12.1%	94	9.1%	251	24.2%	376	36.3%	80	7.7%
Financial Aid Services	Very Dissatisfied	9	9.9%	15	16.5%	7	7.7%	18	19.8%	28	30.8%	14	15.4%
	Dissatisfied												
	Dissatisfied	11	8.7%	20	15.7%	12	9.4%	42	33.1%	32	25.2%	10	7.9%
	Neutral	26	9.5%	28	10.2%	23	8.4%	77	28.1%	73	26.6%	47	17.2%
	Satisfied	55	9.9%	68	12.2%	36	6.5%	146	26.3%	180	32.4%	71	12.8%
	Very Satisfied	53	11.6%	47	10.3%	44	9.7%	59	13.0%	191	42.0%	61	13.4%
	Not Applicable	19	5.4%	24	6.8%	17	4.8%	40	11.3%	213	60.0%	42	11.8%
Business Office	Very Dissatisfied	5	8.3%	8	13.3%	3	5.0%	10	16.7%	22	36.7%	12	20.0%
	Dissatisfied												
	Dissatisfied	4	7.1%	4	7.1%	1	1.8%	23	41.1%	12	21.4%	12	21.4%
	Neutral	28	10.1%	23	8.3%	21	7.6%	86	31.0%	74	26.7%	45	16.2%
	Satisfied	65	10.3%	84	13.3%	45	7.1%	156	24.8%	198	31.4%	82	13.0%
	Very Satisfied	54	12.6%	46	10.7%	61	14.3%	54	12.6%	150	35.0%	63	14.7%
	Not Applicable	17	4.2%	37	9.1%	11	2.7%	50	12.3%	259	64.0%	31	7.7%
Information Technology (IT) Services	Very Dissatisfied	4	8.0%	6	12.0%	2	4.0%	9	18.0%	22	44.0%	7	14.0%
	Dissatisfied												
	Dissatisfied	0	.0%	4	8.0%	1	2.0%	19	38.0%	11	22.0%	15	30.0%
	Neutral	25	9.1%	28	10.2%	14	5.1%	73	26.5%	84	30.5%	51	18.5%
	Satisfied	65	10.5%	78	12.6%	47	7.6%	134	21.7%	214	34.6%	80	12.9%
	Very Satisfied	49	10.8%	46	10.2%	54	11.9%	57	12.6%	188	41.5%	59	13.0%
	Not Applicable	30	7.4%	42	10.3%	24	5.9%	87	21.3%	197	48.3%	28	6.9%

Trojan Web Express	Very Dissatisfied	5	8.9%	5	8.9%	2	3.6%	7	12.5%	29	51.8%	8	14.3%
	Dissatisfied	1	1.8%	8	14.0%	0	.0%	18	31.6%	15	26.3%	15	26.3%
	Neutral	19	10.4%	10	5.5%	7	3.8%	65	35.5%	43	23.5%	39	21.3%
	Satisfied	74	10.0%	75	10.2%	54	7.3%	182	24.7%	263	35.6%	90	12.2%
	Very Satisfied	71	9.1%	106	13.6%	74	9.5%	101	13.0%	345	44.3%	82	10.5%
	Not Applicable	3	5.7%	0	.0%	5	9.4%	10	18.9%	24	45.3%	11	20.8%
	Adaptive Needs Services	Very Dissatisfied	2	7.1%	3	10.7%	3	10.7%	2	7.1%	10	35.7%	8
Adaptive Needs Services	Dissatisfied	0	.0%	2	10.5%	2	10.5%	2	10.5%	3	15.8%	10	52.6%
	Neutral	18	10.7%	19	11.3%	11	6.5%	37	22.0%	48	28.6%	35	20.8%
	Satisfied	22	8.3%	36	13.6%	19	7.2%	57	21.6%	82	31.1%	48	18.2%
	Very Satisfied	16	9.7%	23	13.9%	14	8.5%	28	17.0%	59	35.8%	25	15.2%
	Not Applicable	115	9.4%	121	9.9%	91	7.5%	254	20.9%	516	42.4%	120	9.9%
	Student Support Services (SSS)	Very Dissatisfied	5	11.9%	8	19.0%	5	11.9%	2	4.8%	13	31.0%	9
Student Support Services (SSS)	Dissatisfied	1	3.1%	2	6.3%	3	9.4%	4	12.5%	11	34.4%	11	34.4%
	Neutral	24	10.6%	22	9.7%	18	7.9%	56	24.7%	63	27.8%	44	19.4%
	Satisfied	33	9.2%	44	12.3%	30	8.4%	76	21.2%	117	32.7%	58	16.2%
	Very Satisfied	36	11.7%	44	14.3%	33	10.7%	40	13.0%	102	33.2%	52	16.9%
	Not Applicable	74	8.3%	81	9.1%	52	5.8%	203	22.7%	412	46.1%	71	8.0%
	Career Services	Very Dissatisfied	4	8.9%	6	13.3%	4	8.9%	4	8.9%	14	31.1%	13
Career Services	Dissatisfied	5	9.8%	5	9.8%	3	5.9%	9	17.6%	11	21.6%	18	35.3%
	Neutral	22	8.9%	33	13.3%	20	8.1%	68	27.4%	65	26.2%	40	16.1%

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Placement Service	Satisfied	30	9.6%	40	12.8%	24	7.7%	91	29.2%	82	26.3%	45	14.4%
	Very Satisfied	24	11.9%	28	13.9%	19	9.4%	36	17.8%	63	31.2%	32	15.8%
	Not Applicable	88	8.8%	92	9.2%	73	7.3%	172	17.1%	483	48.1%	96	9.6%
	Very Dissatisfied	3	6.7%	6	13.3%	4	8.9%	6	13.3%	15	33.3%	11	24.4%
	Dissatisfied	4	9.1%	3	6.8%	3	6.8%	10	22.7%	10	22.7%	14	31.8%
	Neutral	23	9.6%	34	14.2%	16	6.7%	62	25.9%	67	28.0%	37	15.5%
	Satisfied	26	10.3%	34	13.4%	19	7.5%	63	24.9%	64	25.3%	47	18.6%
	Very Satisfied	21	11.7%	24	13.4%	21	11.7%	31	17.3%	53	29.6%	29	16.2%
Counseling Services	Not Applicable	95	8.6%	102	9.3%	79	7.2%	209	19.0%	509	46.3%	106	9.6%
	Very Dissatisfied	6	8.8%	11	16.2%	4	5.9%	4	5.9%	26	38.2%	17	25.0%
	Dissatisfied	7	10.1%	4	5.8%	4	5.8%	12	17.4%	26	37.7%	16	23.2%
	Neutral	16	6.8%	34	14.5%	14	6.0%	50	21.4%	74	31.6%	46	19.7%
	Satisfied	35	11.6%	34	11.3%	22	7.3%	65	21.5%	94	31.1%	52	17.2%
	Very Satisfied	25	9.1%	32	11.7%	28	10.2%	46	16.8%	97	35.4%	46	16.8%
	Not Applicable	85	9.4%	87	9.6%	69	7.6%	200	22.0%	397	43.7%	70	7.7%
	Very Dissatisfied	5	5.5%	15	16.5%	4	4.4%	12	13.2%	41	45.1%	14	15.4%
Bookstore Services	Dissatisfied	11	10.8%	12	11.8%	4	3.9%	27	26.5%	29	28.4%	19	18.6%
	Neutral	25	9.5%	28	10.6%	21	8.0%	73	27.8%	71	27.0%	45	17.1%
	Satisfied	71	11.3%	85	13.5%	49	7.8%	175	27.8%	186	29.6%	63	10.0%
	Very Satisfied	52	11.0%	55	11.6%	53	11.2%	79	16.7%	186	39.3%	48	10.1%
	Not Applicable	7	2.3%	8	2.6%	12	4.0%	12	4.0%	206	68.0%	58	19.1%

Food Services	Very Dissatisfied	8	11.9%	6	9.0%	4	6.0%	35	52.2%	4	6.0%	10	14.9%
	Dissatisfied	9	11.8%	9	11.8%	2	2.6%	39	51.3%	3	3.9%	14	18.4%
	Neutral	23	9.7%	33	13.9%	18	7.6%	85	35.7%	42	17.6%	37	15.5%
	Satisfied	59	16.0%	77	20.9%	16	4.3%	137	37.1%	48	13.0%	32	8.7%
	Very Satisfied	47	23.5%	41	20.5%	7	3.5%	47	23.5%	37	18.5%	21	10.5%
	Not Applicable	26	2.9%	37	4.1%	96	10.6%	34	3.7%	584	64.3%	131	14.4%
	Buildings and Grounds	Very Dissatisfied	4	10.3%	7	17.9%	2	5.1%	10	25.6%	5	12.8%	11
Dissatisfied		2	3.3%	5	8.3%	1	1.7%	29	48.3%	5	8.3%	18	30.0%
Neutral		16	7.3%	30	13.7%	22	10.0%	62	28.3%	43	19.6%	46	21.0%
Satisfied		57	12.2%	79	16.9%	44	9.4%	164	35.0%	68	14.5%	56	12.0%
Very Satisfied		83	20.4%	67	16.5%	59	14.5%	93	22.9%	60	14.8%	44	10.8%
Not Applicable		9	1.3%	16	2.4%	15	2.2%	22	3.3%	537	80.3%	70	10.5%
Housing and Residence Life		Very Dissatisfied	1	4.2%	2	8.3%	2	8.3%	8	33.3%	2	8.3%	9
	Dissatisfied	0	.0%	1	2.4%	0	.0%	23	56.1%	1	2.4%	16	39.0%
	Neutral	14	8.1%	17	9.9%	8	4.7%	57	33.1%	42	24.4%	34	19.8%
	Satisfied	15	8.2%	13	7.1%	10	5.4%	88	47.8%	34	18.5%	24	13.0%
	Very Satisfied	8	6.1%	18	13.6%	7	5.3%	50	37.9%	27	20.5%	22	16.7%
	Not Applicable	133	10.2%	149	11.4%	116	8.9%	156	11.9%	612	46.9%	140	10.7%
	Student Health Services	Very Dissatisfied	2	7.4%	2	7.4%	2	7.4%	10	37.0%	2	7.4%	9
Dissatisfied		1	2.4%	0	.0%	1	2.4%	23	54.8%	1	2.4%	16	38.1%
Neutral		16	8.4%	23	12.0%	7	3.7%	68	35.6%	43	22.5%	34	17.8%

	Satisfied	19	9.1%	17	8.1%	12	5.7%	102	48.8%	33	15.8%	26	12.4%
	Very Satisfied	14	8.9%	21	13.4%	9	5.7%	64	40.8%	30	19.1%	19	12.1%
	Not Applicable	120	9.8%	139	11.4%	110	9.0%	107	8.8%	605	49.5%	140	11.5%
Recreational and intramural activities	Very Dissatisfied	4	16.7%	4	16.7%	2	8.3%	5	20.8%	3	12.5%	6	25.0%
	Dissatisfied	4	11.4%	1	2.9%	2	5.7%	17	48.6%	1	2.9%	10	28.6%
	Neutral	17	9.7%	18	10.2%	7	4.0%	51	29.0%	43	24.4%	40	22.7%
	Satisfied	19	8.6%	22	10.0%	9	4.1%	112	50.7%	36	16.3%	23	10.4%
	Very Satisfied	19	10.9%	22	12.6%	10	5.7%	73	42.0%	27	15.5%	23	13.2%
	Not Applicable	110	9.0%	133	10.9%	112	9.2%	121	9.9%	604	49.4%	143	11.7%
Athletic programs	Very Dissatisfied	3	13.0%	3	13.0%	2	8.7%	5	21.7%	2	8.7%	8	34.8%
	Dissatisfied	1	3.4%	0	.0%	1	3.4%	15	51.7%	2	6.9%	10	34.5%
	Neutral	14	8.5%	16	9.8%	7	4.3%	46	28.0%	43	26.2%	38	23.2%
	Satisfied	20	9.0%	19	8.6%	9	4.1%	114	51.6%	32	14.5%	27	12.2%
	Very Satisfied	12	6.4%	21	11.2%	9	4.8%	88	47.1%	35	18.7%	22	11.8%
	Not Applicable	123	10.0%	144	11.7%	111	9.0%	112	9.1%	600	48.8%	140	11.4%
Trojan Fitness Center	Very Dissatisfied	5	19.2%	3	11.5%	1	3.8%	7	26.9%	3	11.5%	7	26.9%
	Dissatisfied	2	6.9%	0	.0%	1	3.4%	15	51.7%	1	3.4%	10	34.5%
	Neutral	13	8.1%	18	11.3%	7	4.4%	44	27.5%	42	26.3%	36	22.5%
	Satisfied	13	5.8%	13	5.8%	8	3.6%	130	58.0%	33	14.7%	27	12.1%
	Very Satisfied	8	4.8%	15	9.1%	7	4.2%	90	54.5%	26	15.8%	19	11.5%
	Not Applicable	129	10.4%	152	12.2%	115	9.2%	93	7.5%	613	49.2%	144	11.6%

Student organizations	Very Dissatisfied	4	11.1%	4	11.1%	5	13.9%	3	8.3%	7	19.4%	13	36.1%
	Dissatisfied	5	12.5%	3	7.5%	4	10.0%	13	32.5%	4	10.0%	11	27.5%
	Neutral	23	11.9%	21	10.9%	15	7.8%	55	28.5%	44	22.8%	35	18.1%
	Satisfied	40	13.1%	28	9.2%	21	6.9%	141	46.2%	39	12.8%	36	11.8%
	Very Satisfied	27	12.8%	24	11.4%	20	9.5%	87	41.2%	32	15.2%	21	10.0%
	Not Applicable	71	6.7%	119	11.3%	73	6.9%	78	7.4%	587	55.7%	125	11.9%
	Safety and Security Services	Very Dissatisfied	3	6.0%	9	18.0%	6	12.0%	12	24.0%	7	14.0%	13
Parking facilities	Dissatisfied	7	10.1%	9	13.0%	8	11.6%	26	37.7%	4	5.8%	15	21.7%
	Neutral	23	10.6%	30	13.8%	13	6.0%	63	29.0%	47	21.7%	41	18.9%
	Satisfied	61	15.8%	62	16.1%	34	8.8%	153	39.6%	41	10.6%	35	9.1%
	Very Satisfied	44	15.0%	60	20.4%	48	16.3%	77	26.2%	36	12.2%	29	9.9%
	Not Applicable	30	3.6%	32	3.9%	29	3.5%	44	5.4%	577	70.2%	110	13.4%
	University Media (website, newsletters, radio, TV, etc)	Very Dissatisfied	7	3.1%	43	19.2%	11	4.9%	141	62.9%	12	5.4%	10
Dissatisfied		11	6.1%	38	21.0%	15	8.3%	90	49.7%	12	6.6%	15	8.3%
Neutral		32	13.3%	40	16.6%	18	7.5%	62	25.7%	40	16.6%	49	20.3%
Satisfied		65	21.2%	39	12.7%	46	15.0%	46	15.0%	54	17.6%	57	18.6%
Very Satisfied		44	20.5%	31	14.4%	37	17.2%	27	12.6%	41	19.1%	35	16.3%
Not Applicable		11	1.6%	12	1.8%	10	1.5%	13	1.9%	548	81.8%	76	11.3%
Neutral		22	7.6%	41	14.1%	23	7.9%	90	31.0%	65	22.4%	49	16.9%

Satisfied	64	12.9%	64	12.9%	40	8.1%	139	28.0%	135	27.2%	54	10.9%
Very Satisfied	41	11.5%	43	12.1%	43	12.1%	77	21.7%	109	30.7%	42	11.8%
Not Applicable	34	5.6%	47	7.8%	29	4.8%	34	5.6%	390	64.5%	71	11.7%

Report 9: Question 30: On a scale from 1 to 5, with 1 as “Strongly Disagree” and 5 as “Strongly Agree,” please provide your opinion regarding the following areas: CROSS TABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
The goals, objectives, and requirements for my academic program were clearly defined.	Strongly Disagree	10	11.9%	8	9.5%	9	10.7%	15	17.9%	27	32.1%	15	17.9%
	Disagree	17	15.5%	8	7.3%	4	3.6%	36	32.7%	34	30.9%	11	10.0%
	Neutral	26	11.5%	23	10.1%	9	4.0%	61	26.9%	67	29.5%	41	18.1%
	Agree	81	8.9%	114	12.5%	70	7.7%	171	18.8%	371	40.7%	105	11.5%
	Strongly Agree	39	7.3%	50	9.4%	51	9.6%	97	18.2%	223	41.8%	74	13.9%
My academic program was intellectually challenging and stimulating.	Strongly Disagree	1	2.4%	7	17.1%	6	14.6%	4	9.8%	11	26.8%	12	29.3%
	Disagree	2	8.0%	4	16.0%	2	8.0%	6	24.0%	5	20.0%	6	24.0%
	Neutral	17	9.6%	21	11.8%	5	2.8%	51	28.7%	49	27.5%	35	19.7%
	Agree	97	10.8%	98	10.9%	65	7.2%	181	20.1%	348	38.7%	111	12.3%
	Strongly Agree	57	7.9%	73	10.1%	65	9.0%	137	18.9%	309	42.7%	82	11.3%
Courses in my curriculum contributed to the skills and knowledge required in my field.	Strongly Disagree	1	2.3%	9	20.5%	5	11.4%	8	18.2%	11	25.0%	10	22.7%
	Disagree	12	27.9%	6	14.0%	1	2.3%	8	18.6%	6	14.0%	10	23.3%
	Neutral	23	12.9%	21	11.8%	10	5.6%	36	20.2%	49	27.5%	39	21.9%
	Agree	91	10.0%	98	10.8%	65	7.2%	182	20.0%	369	40.6%	104	11.4%
	Strongly Agree	47	6.9%	67	9.8%	61	9.0%	144	21.1%	282	41.4%	80	11.7%

Courses were offered frequently enough for timely completion of my degree program.	Strongly Disagree	17	15.3%	21	18.9%	7	6.3%	30	27.0%	19	17.1%	17	15.3%
	Disagree	33	18.3%	22	12.2%	10	5.6%	61	33.9%	32	17.8%	22	12.2%
	Neutral	24	10.0%	40	16.7%	10	4.2%	59	24.6%	62	25.8%	45	18.8%
	Agree	69	8.8%	77	9.8%	58	7.4%	155	19.7%	335	42.6%	92	11.7%
	Strongly Agree	31	5.7%	42	7.7%	58	10.6%	74	13.6%	272	49.8%	69	12.6%
The intellectual caliber of students in my academic program was high.	Strongly Disagree	2	3.3%	11	18.3%	5	8.3%	13	21.7%	18	30.0%	11	18.3%
	Disagree	10	7.4%	13	9.6%	11	8.1%	36	26.5%	41	30.1%	25	18.4%
	Neutral	35	8.4%	59	14.2%	15	3.6%	82	19.8%	160	38.6%	64	15.4%
	Agree	99	11.8%	82	9.8%	67	8.0%	164	19.5%	339	40.3%	90	10.7%
	Strongly Agree	28	6.8%	36	8.8%	43	10.5%	85	20.8%	162	39.6%	55	13.4%
The degree program in which I enrolled is valuable for me in my employment.	Strongly Disagree	3	7.7%	8	20.5%	6	15.4%	3	7.7%	13	33.3%	6	15.4%
	Disagree	3	6.0%	5	10.0%	2	4.0%	7	14.0%	19	38.0%	14	28.0%
	Neutral	17	6.6%	27	10.5%	16	6.3%	46	18.0%	105	41.0%	45	17.6%
	Agree	88	10.7%	92	11.2%	54	6.6%	171	20.9%	308	37.6%	106	12.9%
	Strongly Agree	63	9.1%	70	10.1%	62	9.0%	150	21.7%	272	39.3%	75	10.8%
Troy University faculty care about students as individuals.	Strongly Disagree	11	14.7%	11	14.7%	6	8.0%	15	20.0%	25	33.3%	7	9.3%
	Disagree	14	14.6%	10	10.4%	2	2.1%	25	26.0%	24	25.0%	21	21.9%
	Neutral	25	7.2%	50	14.4%	21	6.0%	62	17.8%	135	38.8%	55	15.8%
	Agree	83	10.3%	80	9.9%	54	6.7%	165	20.4%	339	41.9%	88	10.9%
	Strongly Agree	41	7.6%	51	9.5%	60	11.2%	113	21.0%	198	36.9%	74	13.8%

Troy University faculty were helpful with my career plan.	Strongly Disagree	11	10.7%	11	10.7%	7	6.8%	15	14.6%	47	45.6%	12	11.7%
	Disagree	18	11.5%	20	12.8%	9	5.8%	37	23.7%	44	28.2%	28	17.9%
	Neutral	42	9.2%	50	10.9%	20	4.4%	86	18.8%	206	45.0%	54	11.8%
	Agree	65	9.7%	80	11.9%	61	9.1%	137	20.4%	248	36.9%	81	12.1%
	Strongly Agree	37	7.9%	40	8.5%	46	9.8%	104	22.2%	171	36.5%	70	15.0%
Troy University is responsive to the needs of its students.	Strongly Disagree	15	14.4%	15	14.4%	6	5.8%	22	21.2%	30	28.8%	16	15.4%
	Disagree	17	13.6%	11	8.8%	5	4.0%	38	30.4%	33	26.4%	21	16.8%
	Neutral	46	10.2%	51	11.3%	30	6.7%	102	22.7%	164	36.4%	57	12.7%
	Agree	64	9.0%	83	11.7%	51	7.2%	139	19.6%	287	40.5%	85	12.0%
	Strongly Agree	30	6.4%	41	8.7%	51	10.8%	78	16.6%	205	43.5%	66	14.0%
The tuition and fees I paid at Troy University were a worthwhile investment.	Strongly Disagree	18	17.5%	14	13.6%	7	6.8%	28	27.2%	25	24.3%	11	10.7%
	Disagree	17	17.2%	9	9.1%	7	7.1%	34	34.3%	21	21.2%	11	11.1%
	Neutral	39	10.0%	54	13.8%	27	6.9%	88	22.6%	120	30.8%	62	15.9%
	Agree	69	9.6%	75	10.4%	56	7.8%	156	21.7%	277	38.5%	87	12.1%
	Strongly Agree	31	5.7%	47	8.7%	46	8.5%	72	13.3%	273	50.3%	74	13.6%

Report 10: Question 31: Please provide your overall ratings of Troy University: CROSS TABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
How would you rate Troy University's preparation of you for employment?	Excellent	37	7.8%	54	11.4%	54	11.4%	92	19.5%	178	37.6%	58	12.3%
	Good	68	9.2%	74	10.0%	52	7.0%	154	20.8%	295	39.8%	98	13.2%
	Average	47	10.0%	54	11.5%	28	6.0%	98	20.9%	175	37.2%	68	14.5%
	Fair	13	11.5%	12	10.6%	4	3.5%	24	21.2%	46	40.7%	14	12.4%
	Poor	7	11.3%	3	4.8%	4	6.5%	14	22.6%	27	43.5%	7	11.3%
How would you rate Troy University's preparation of you for further education?	Excellent	45	7.2%	69	11.0%	61	9.7%	107	17.0%	275	43.8%	71	11.3%
	Good	67	9.1%	78	10.5%	52	7.0%	153	20.7%	288	38.9%	102	13.8%
	Average	41	12.1%	37	10.9%	20	5.9%	80	23.7%	105	31.1%	55	16.3%
	Fair	12	12.1%	14	14.1%	5	5.1%	30	30.3%	26	26.3%	12	12.1%
	Poor	6	13.6%	1	2.3%	3	6.8%	9	20.5%	20	45.5%	5	11.4%
What is your overall rating of your college experiences at TROY?	Excellent	48	6.7%	71	10.0%	68	9.5%	125	17.5%	317	44.5%	84	11.8%
	Good	65	9.4%	74	10.7%	48	6.9%	146	21.1%	265	38.4%	93	13.5%
	Average	36	12.2%	36	12.2%	20	6.8%	67	22.7%	89	30.2%	47	15.9%
	Fair	18	17.1%	13	12.4%	3	2.9%	27	25.7%	29	27.6%	15	14.3%
	Poor	3	7.7%	2	5.1%	1	2.6%	15	38.5%	14	35.9%	4	10.3%

Report 11: Recommendation of Troy University. CROSSTABULATION BY CAMPUS

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
If you were starting over, would you enroll in the same program?	Definitely yes	84	9.4%	88	9.8%	79	8.8%	193	21.6%	345	38.5%	106	11.8%
	Probably yes	51	8.1%	77	12.2%	46	7.3%	116	18.4%	253	40.0%	89	14.1%
	Probably not	28	10.4%	30	11.1%	16	5.9%	59	21.9%	101	37.4%	36	13.3%
	Definitely not	12	17.6%	8	11.8%	3	4.4%	17	25.0%	22	32.4%	6	8.8%
If you could start college over, would you attend Troy University again?	Definitely yes	73	7.5%	107	11.0%	91	9.3%	154	15.8%	434	44.6%	115	11.8%
	Probably yes	61	9.6%	70	11.0%	42	6.6%	157	24.6%	215	33.7%	93	14.6%
	Probably not	28	14.7%	19	9.9%	10	5.2%	49	25.7%	57	29.8%	28	14.7%
	Definitely not	13	17.1%	7	9.2%	1	1.3%	24	31.6%	19	25.0%	12	15.8%
Would you recommend your academic program to other students?	Definitely yes	80	7.9%	98	9.6%	95	9.3%	193	19.0%	433	42.5%	119	11.7%
	Probably yes	65	9.9%	83	12.6%	35	5.3%	152	23.1%	228	34.7%	95	14.4%
	Probably not	21	13.5%	21	13.5%	13	8.4%	31	20.0%	45	29.0%	24	15.5%
	Definitely not	9	23.1%	2	5.1%	1	2.6%	9	23.1%	11	28.2%	7	17.9%
Would you recommend Troy University to someone planning to go to college?	Definitely yes	85	7.5%	122	10.8%	104	9.2%	203	18.0%	481	42.7%	131	11.6%
	Probably yes	59	10.7%	64	11.6%	31	5.6%	126	22.9%	184	33.5%	86	15.6%
	Probably not	20	14.6%	13	9.5%	7	5.1%	39	28.5%	39	28.5%	19	13.9%

		From which Troy University campus will you graduate?											
		Dothan		Montgomery		Phenix City		Troy		eCampus		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
If you were starting over, would you enroll in the same program?	Definitely yes	84	9.4%	88	9.8%	79	8.8%	193	21.6%	345	38.5%	106	11.8%
	Probably yes	51	8.1%	77	12.2%	46	7.3%	116	18.4%	253	40.0%	89	14.1%
	Probably not	28	10.4%	30	11.1%	16	5.9%	59	21.9%	101	37.4%	36	13.3%
	Definitely not	12	17.6%	8	11.8%	3	4.4%	17	25.0%	22	32.4%	6	8.8%
If you could start college over, would you attend Troy University again?	Definitely yes	73	7.5%	107	11.0%	91	9.3%	154	15.8%	434	44.6%	115	11.8%
	Probably yes	61	9.6%	70	11.0%	42	6.6%	157	24.6%	215	33.7%	93	14.6%
	Probably not	28	14.7%	19	9.9%	10	5.2%	49	25.7%	57	29.8%	28	14.7%
	Definitely not	13	17.1%	7	9.2%	1	1.3%	24	31.6%	19	25.0%	12	15.8%
Would you recommend your academic program to other students?	Definitely yes	80	7.9%	98	9.6%	95	9.3%	193	19.0%	433	42.5%	119	11.7%
	Probably yes	65	9.9%	83	12.6%	35	5.3%	152	23.1%	228	34.7%	95	14.4%
	Probably not	21	13.5%	21	13.5%	13	8.4%	31	20.0%	45	29.0%	24	15.5%
	Definitely not	9	23.1%	2	5.1%	1	2.6%	9	23.1%	11	28.2%	7	17.9%
Would you recommend Troy University to someone planning to go to college?	Definitely yes	85	7.5%	122	10.8%	104	9.2%	203	18.0%	481	42.7%	131	11.6%
	Probably yes	59	10.7%	64	11.6%	31	5.6%	126	22.9%	184	33.5%	86	15.6%
	Probably not	20	14.6%	13	9.5%	7	5.1%	39	28.5%	39	28.5%	19	13.9%
	Definitely not	10	17.5%	4	7.0%	1	1.8%	16	28.1%	17	29.8%	9	15.8%

**Report 12: Question 27: In regard to your education at Troy University, please rate your development in the following areas:
CROSS TABULATION BY COLLEGE**

		From which college will you be graduating?									
		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		N	%	N	%	N	%	N	%	N	%
Writing skills	Excellent	276	45.2%	159	26.1%	18	3.0%	98	16.1%	59	9.7%
	Good	395	40.4%	305	31.2%	26	2.7%	150	15.4%	101	10.3%
	Average	91	38.9%	89	38.0%	4	1.7%	26	11.1%	24	10.3%
	Fair	10	32.3%	9	29.0%	2	6.5%	8	25.8%	2	6.5%
	Poor	1	16.7%	2	33.3%	0	.0%	2	33.3%	1	16.7%
Speaking/presentation skills	Excellent	246	41.9%	156	26.6%	17	2.9%	100	17.0%	68	11.6%
	Good	368	41.5%	273	30.8%	24	2.7%	136	15.3%	85	9.6%
	Average	136	41.0%	118	35.5%	8	2.4%	39	11.7%	31	9.3%
	Fair	17	45.9%	11	29.7%	1	2.7%	6	16.2%	2	5.4%
	Poor	4	36.4%	4	36.4%	0	.0%	2	18.2%	1	9.1%
Reading skills	Excellent	347	44.7%	205	26.4%	17	2.2%	130	16.7%	78	10.0%
	Good	317	39.5%	269	33.5%	24	3.0%	111	13.8%	82	10.2%
	Average	101	42.4%	76	31.9%	6	2.5%	33	13.9%	22	9.2%
	Fair	5	23.8%	7	33.3%	2	9.5%	4	19.0%	3	14.3%
	Poor	1	12.5%	2	25.0%	1	12.5%	3	37.5%	1	12.5%

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Critical thinking skills	Excellent	328	44.7%	201	27.4%	18	2.5%	108	14.7%	78	10.6%
	Good	353	40.0%	276	31.3%	26	2.9%	141	16.0%	87	9.9%
	Average	83	38.8%	77	36.0%	4	1.9%	30	14.0%	20	9.3%
	Fair	7	50.0%	5	35.7%	0	.0%	1	7.1%	1	7.1%
	Poor	1	11.1%	3	33.3%	2	22.2%	2	22.2%	1	11.1%
Problem solving skills	Excellent	313	44.7%	189	27.0%	16	2.3%	108	15.4%	74	10.6%
	Good	348	39.6%	283	32.2%	25	2.8%	139	15.8%	84	9.6%
	Average	96	41.7%	78	33.9%	7	3.0%	28	12.2%	21	9.1%
	Fair	12	48.0%	3	12.0%	2	8.0%	3	12.0%	5	20.0%
	Poor	1	12.5%	3	37.5%	0	.0%	3	37.5%	1	12.5%
Mathematical skills	Excellent	145	36.3%	142	35.5%	7	1.8%	62	15.5%	44	11.0%
	Good	317	40.0%	255	32.2%	16	2.0%	135	17.0%	69	8.7%
	Average	245	46.7%	140	26.7%	16	3.0%	67	12.8%	57	10.9%
	Fair	49	51.0%	17	17.7%	5	5.2%	14	14.6%	11	11.5%
	Poor	9	33.3%	8	29.6%	4	14.8%	3	11.1%	3	11.1%
Computer technologies	Excellent	262	43.4%	162	26.9%	22	3.6%	97	16.1%	60	10.0%
	Good	328	38.1%	291	33.8%	17	2.0%	140	16.3%	84	9.8%
	Average	156	46.3%	93	27.6%	11	3.3%	41	12.2%	36	10.7%
	Fair	16	41.0%	13	33.3%	1	2.6%	5	12.8%	4	10.3%
	Poor	3	37.5%	2	25.0%	1	12.5%	0	.0%	2	25.0%
Research skills	Excellent	312	46.2%	187	27.7%	11	1.6%	100	14.8%	66	9.8%
	Good	339	40.2%	259	30.7%	22	2.6%	134	15.9%	89	10.6%
	Average	98	35.6%	98	35.6%	12	4.4%	40	14.5%	27	9.8%
	Fair	14	34.1%	14	34.1%	4	9.8%	5	12.2%	4	9.8%
	Poor	4	40.0%	3	30.0%	1	10.0%	2	20.0%	0	.0%

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Scientific principles and methods	Excellent	186	47.3%	106	27.0%	5	1.3%	55	14.0%	41	10.4%
	Good	356	41.7%	257	30.1%	17	2.0%	139	16.3%	85	10.0%
	Average	185	37.3%	172	34.7%	20	4.0%	74	14.9%	45	9.1%
	Fair	37	45.1%	18	22.0%	7	8.5%	8	9.8%	12	14.6%
	Poor	3	17.6%	6	35.3%	1	5.9%	5	29.4%	2	11.8%
Understanding different philosophies and cultures	Excellent	280	47.8%	145	24.7%	18	3.1%	84	14.3%	59	10.1%
	Good	328	38.7%	274	32.3%	21	2.5%	133	15.7%	92	10.8%
	Average	138	40.1%	118	34.3%	6	1.7%	52	15.1%	30	8.7%
	Fair	19	35.8%	20	37.7%	4	7.5%	5	9.4%	5	9.4%
	Poor	2	18.2%	3	27.3%	1	9.1%	4	36.4%	1	9.1%
Appreciation of the arts	Excellent	239	43.7%	133	24.3%	33	6.0%	92	16.8%	50	9.1%
	Good	331	41.5%	250	31.4%	15	1.9%	121	15.2%	80	10.0%
	Average	163	39.7%	148	36.0%	2	.5%	52	12.7%	46	11.2%
	Fair	31	44.9%	20	29.0%	2	2.9%	8	11.6%	8	11.6%
	Poor	4	17.4%	11	47.8%	0	.0%	6	26.1%	2	8.7%
Leadership skills	Excellent	300	40.9%	213	29.1%	25	3.4%	111	15.1%	84	11.5%
	Good	320	40.7%	247	31.4%	17	2.2%	121	15.4%	82	10.4%
	Average	120	44.9%	89	33.3%	3	1.1%	39	14.6%	16	6.0%
	Fair	21	56.8%	5	13.5%	3	8.1%	5	13.5%	3	8.1%
	Poor	7	35.0%	5	25.0%	2	10.0%	4	20.0%	2	10.0%
Management and organizational skills	Excellent	331	40.9%	245	30.2%	15	1.9%	130	16.0%	89	11.0%
	Good	318	41.2%	240	31.1%	24	3.1%	113	14.7%	76	9.9%
	Average	100	44.6%	68	30.4%	8	3.6%	29	12.9%	19	8.5%
	Fair	13	48.1%	2	7.4%	3	11.1%	7	25.9%	2	7.4%
	Poor	4	40.0%	3	30.0%	1	10.0%	1	10.0%	1	10.0%

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Time management	Excellent	351	42.1%	250	30.0%	17	2.0%	130	15.6%	86	10.3%
	Good	296	40.5%	232	31.7%	23	3.1%	104	14.2%	76	10.4%
	Average	101	43.2%	69	29.5%	6	2.6%	38	16.2%	20	8.5%
	Fair	19	44.2%	7	16.3%	4	9.3%	8	18.6%	5	11.6%
	Poor	4	44.4%	2	22.2%	1	11.1%	2	22.2%	0	.0%
Working cooperatively in groups	Excellent	267	37.2%	212	29.6%	18	2.5%	135	18.8%	85	11.9%
	Good	314	40.7%	248	32.1%	26	3.4%	109	14.1%	75	9.7%
	Average	140	49.0%	90	31.5%	6	2.1%	28	9.8%	22	7.7%
	Fair	30	68.2%	6	13.6%	1	2.3%	4	9.1%	3	6.8%
	Poor	14	58.3%	5	20.8%	0	.0%	3	12.5%	2	8.3%
Planning and carrying out projects	Excellent	313	39.5%	226	28.5%	22	2.8%	143	18.1%	88	11.1%
	Good	341	42.4%	256	31.8%	25	3.1%	107	13.3%	75	9.3%
	Average	92	44.4%	70	33.8%	3	1.4%	25	12.1%	17	8.2%
	Fair	15	57.7%	4	15.4%	2	7.7%	3	11.5%	2	7.7%
	Poor	6	54.5%	2	18.2%	0	.0%	1	9.1%	2	18.2%
Citizenship skills	Excellent	278	42.0%	181	27.3%	10	1.5%	112	16.9%	81	12.2%
	Good	314	39.3%	260	32.5%	26	3.3%	119	14.9%	81	10.1%
	Average	132	44.0%	102	34.0%	10	3.3%	37	12.3%	19	6.3%
	Fair	26	68.4%	5	13.2%	2	5.3%	2	5.3%	3	7.9%
	Poor	12	35.3%	12	35.3%	3	8.8%	4	11.8%	3	8.8%
Strategies for applying skills in my field	Excellent	309	40.7%	206	27.1%	25	3.3%	128	16.8%	92	12.1%
	Good	336	41.5%	263	32.5%	20	2.5%	121	15.0%	69	8.5%
	Average	99	45.0%	78	35.5%	4	1.8%	22	10.0%	17	7.7%
	Fair	12	44.4%	5	18.5%	2	7.4%	3	11.1%	5	18.5%

Poor	5	29.4%	7	41.2%	1	5.9%	3	17.6%	1	5.9%
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Report 13: Question 28: Please rate the following areas related to the education and academic support services at Troy University: (Select “N/A” for any item that does not apply to you.) CROSS TABULATION BY COLLEGE

		From which college will you be graduating?									
		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		N	%	N	%	N	%	N	%	N	%
Overall quality of your academic program	Excellent	329	45.3%	192	26.4%	20	2.8%	104	14.3%	81	11.2%
	Good	349	40.2%	280	32.3%	23	2.6%	136	15.7%	80	9.2%
	Average	66	36.3%	66	36.3%	6	3.3%	25	13.7%	19	10.4%
	Fair	20	42.6%	9	19.1%	2	4.3%	10	21.3%	6	12.8%
	Poor	6	27.3%	10	45.5%	0	.0%	4	18.2%	2	9.1%
	N/A	1	33.3%	2	66.7%	0	.0%	0	.0%	0	.0%
Academic advising	Excellent	269	44.0%	150	24.5%	18	2.9%	106	17.3%	69	11.3%
	Good	244	40.6%	193	32.1%	17	2.8%	81	13.5%	66	11.0%
	Average	116	35.3%	123	37.4%	8	2.4%	55	16.7%	27	8.2%
	Fair	68	46.6%	40	27.4%	4	2.7%	22	15.1%	12	8.2%
	Poor	67	45.6%	46	31.3%	5	3.4%	16	10.9%	13	8.8%
	N/A	8	42.1%	9	47.4%	0	.0%	2	10.5%	0	.0%
Faculty accessibility	Excellent	273	44.8%	149	24.5%	21	3.4%	95	15.6%	71	11.7%
	Good	286	40.2%	223	31.4%	21	3.0%	109	15.3%	72	10.1%
	Average	113	35.8%	111	35.1%	9	2.8%	54	17.1%	29	9.2%
	Fair	53	41.7%	45	35.4%	1	.8%	17	13.4%	11	8.7%
	Poor	24	46.2%	19	36.5%	0	.0%	4	7.7%	5	9.6%

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	N/A	20	55.6%	14	38.9%	0	.0%	2	5.6%	0	.0%
Instruction in major courses	Excellent	314	45.4%	173	25.0%	23	3.3%	111	16.1%	70	10.1%
	Good	320	39.0%	267	32.5%	21	2.6%	127	15.5%	86	10.5%
	Average	96	40.7%	82	34.7%	7	3.0%	30	12.7%	21	8.9%
	Fair	23	36.5%	24	38.1%	1	1.6%	8	12.7%	7	11.1%
	Poor	6	27.3%	11	50.0%	0	.0%	3	13.6%	2	9.1%
Instruction in general education courses	N/A	10	66.7%	4	26.7%	0	.0%	1	6.7%	0	.0%
	Excellent	246	45.8%	146	27.2%	10	1.9%	79	14.7%	56	10.4%
	Good	329	40.3%	264	32.4%	20	2.5%	125	15.3%	78	9.6%
	Average	121	38.1%	103	32.4%	16	5.0%	44	13.8%	34	10.7%
	Fair	29	43.9%	13	19.7%	4	6.1%	13	19.7%	7	10.6%
Faculty's use of technologies to enhance teaching	Poor	6	30.0%	11	55.0%	0	.0%	1	5.0%	2	10.0%
	N/A	37	40.7%	24	26.4%	2	2.2%	19	20.9%	9	9.9%
	Excellent	269	44.5%	149	24.7%	16	2.6%	102	16.9%	68	11.3%
	Good	319	40.6%	246	31.3%	21	2.7%	119	15.2%	80	10.2%
	Average	126	38.8%	116	35.7%	11	3.4%	45	13.8%	27	8.3%
Course availability in your major	Fair	22	33.3%	23	34.8%	3	4.5%	9	13.6%	9	13.6%
	Poor	10	35.7%	11	39.3%	1	3.6%	4	14.3%	2	7.1%
	N/A	19	54.3%	12	34.3%	0	.0%	3	8.6%	1	2.9%
	Excellent	296	46.2%	165	25.7%	12	1.9%	91	14.2%	77	12.0%
	Good	272	40.8%	204	30.6%	25	3.7%	92	13.8%	74	11.1%
	Average	108	34.2%	120	38.0%	10	3.2%	56	17.7%	22	7.0%
	Fair	53	41.4%	35	27.3%	4	3.1%	24	18.8%	12	9.4%
	Poor	41	43.2%	34	35.8%	1	1.1%	17	17.9%	2	2.1%
	N/A	0	.0%	3	60.0%	0	.0%	1	20.0%	1	20.0%

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Communication between faculty and students	Excellent	294	45.2%	166	25.5%	20	3.1%	97	14.9%	73	11.2%
	Good	304	40.9%	235	31.6%	22	3.0%	104	14.0%	79	10.6%
	Average	117	39.1%	103	34.4%	7	2.3%	50	16.7%	22	7.4%
	Fair	38	34.2%	38	34.2%	2	1.8%	23	20.7%	10	9.0%
	Poor	18	38.3%	17	36.2%	1	2.1%	7	14.9%	4	8.5%
	N/A	1	25.0%	3	75.0%	0	.0%	0	.0%	0	.0%
Registration procedures	Excellent	319	49.7%	178	27.7%	11	1.7%	80	12.5%	54	8.4%
	Good	266	39.2%	222	32.7%	13	1.9%	99	14.6%	79	11.6%
	Average	100	34.8%	100	34.8%	15	5.2%	43	15.0%	29	10.1%
	Fair	42	35.0%	26	21.7%	4	3.3%	31	25.8%	17	14.2%
	Poor	36	32.7%	29	26.4%	8	7.3%	28	25.5%	9	8.2%
	N/A	6	42.9%	6	42.9%	1	7.1%	1	7.1%	0	.0%
IMPACT/New Student Orientation Program	Excellent	146	42.7%	91	26.6%	9	2.6%	51	14.9%	45	13.2%
	Good	198	40.2%	155	31.4%	14	2.8%	68	13.8%	58	11.8%
	Average	115	37.0%	107	34.4%	12	3.9%	50	16.1%	27	8.7%
	Fair	40	51.9%	20	26.0%	2	2.6%	11	14.3%	4	5.2%
	Poor	15	30.0%	16	32.0%	6	12.0%	7	14.0%	6	12.0%
	N/A	255	44.3%	172	29.9%	9	1.6%	93	16.1%	47	8.2%
Library	Excellent	188	44.1%	112	26.3%	10	2.3%	73	17.1%	43	10.1%
	Good	228	39.1%	179	30.7%	16	2.7%	92	15.8%	68	11.7%
	Average	116	35.7%	106	32.6%	13	4.0%	50	15.4%	40	12.3%
	Fair	42	45.2%	24	25.8%	6	6.5%	13	14.0%	8	8.6%
	Poor	12	27.9%	18	41.9%	2	4.7%	8	18.6%	3	7.0%
	N/A	185	48.8%	119	31.4%	5	1.3%	46	12.1%	24	6.3%
Computer labs	Excellent	142	36.5%	117	30.1%	11	2.8%	81	20.8%	38	9.8%

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	Good	178	35.9%	157	31.7%	20	4.0%	81	16.3%	60	12.1%
	Average	110	36.5%	90	29.9%	11	3.7%	49	16.3%	41	13.6%
	Fair	36	36.7%	32	32.7%	6	6.1%	12	12.2%	12	12.2%
	Poor	16	29.1%	13	23.6%	1	1.8%	19	34.5%	6	10.9%
	N/A	290	56.6%	152	29.7%	3	.6%	37	7.2%	30	5.9%
Laboratory/instructional equipment	Excellent	111	36.6%	83	27.4%	9	3.0%	63	20.8%	37	12.2%
	Good	176	36.6%	147	30.6%	15	3.1%	88	18.3%	55	11.4%
	Average	114	35.3%	111	34.4%	11	3.4%	49	15.2%	38	11.8%
	Fair	31	40.3%	27	35.1%	3	3.9%	6	7.8%	10	13.0%
	Poor	12	41.4%	5	17.2%	0	.0%	8	27.6%	4	13.8%
	N/A	327	51.3%	188	29.5%	14	2.2%	65	10.2%	43	6.8%
Testing Center	Excellent	125	40.2%	99	31.8%	5	1.6%	44	14.1%	38	12.2%
	Good	185	38.1%	158	32.6%	8	1.6%	80	16.5%	54	11.1%
	Average	95	36.4%	100	38.3%	6	2.3%	31	11.9%	29	11.1%
	Fair	26	38.8%	29	43.3%	0	.0%	6	9.0%	6	9.0%
	Poor	15	35.7%	19	45.2%	2	4.8%	3	7.1%	3	7.1%
	N/A	325	47.4%	156	22.8%	31	4.5%	116	16.9%	57	8.3%
Writing Center	Excellent	99	39.1%	71	28.1%	7	2.8%	44	17.4%	32	12.6%
	Good	122	34.6%	117	33.1%	10	2.8%	58	16.4%	46	13.0%
	Average	75	35.7%	73	34.8%	4	1.9%	31	14.8%	27	12.9%
	Fair	13	32.5%	15	37.5%	2	5.0%	6	15.0%	4	10.0%
	Poor	5	33.3%	4	26.7%	1	6.7%	3	20.0%	2	13.3%
	N/A	456	46.5%	282	28.8%	28	2.9%	139	14.2%	75	7.7%
Natural Science Center	Excellent	76	38.8%	52	26.5%	7	3.6%	38	19.4%	23	11.7%
	Good	103	36.5%	89	31.6%	7	2.5%	45	16.0%	38	13.5%

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	Average	63	35.2%	59	33.0%	7	3.9%	28	15.6%	22	12.3%
	Fair	9	28.1%	13	40.6%	1	3.1%	5	15.6%	4	12.5%
	Poor	3	27.3%	1	9.1%	1	9.1%	3	27.3%	3	27.3%
	N/A	511	44.9%	345	30.3%	29	2.6%	160	14.1%	92	8.1%
Center for International Programs	Excellent	64	38.6%	49	29.5%	4	2.4%	26	15.7%	23	13.9%
	Good	83	33.6%	87	35.2%	7	2.8%	42	17.0%	28	11.3%
	Average	58	37.9%	43	28.1%	6	3.9%	25	16.3%	21	13.7%
	Fair	6	23.1%	12	46.2%	0	.0%	5	19.2%	3	11.5%
	Poor	3	30.0%	3	30.0%	0	.0%	3	30.0%	1	10.0%
	N/A	544	44.2%	366	29.7%	35	2.8%	179	14.5%	107	8.7%

Report 14: Question 29: On a scale from 1 to 5, with 1 as “Very Dissatisfied” and 5 as “Very Satisfied,” please rate your satisfaction with the following offices and services of Troy University: (Select “Not Applicable” if the item does not apply to you.) CROSS TABULATION BY COLLEGE

		From which college will you be graduating?									
		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		n	%	n	%	n	%	n	%	n	%
Admissions Office	Very Dissatisfied	21	35.6%	18	30.5%	1	1.7%	10	16.9%	9	15.3%
	Dissatisfied	21	35.6%	27	45.8%	4	6.8%	4	6.8%	3	5.1%
	Neutral	89	33.3%	94	35.2%	19	7.1%	39	14.6%	26	9.7%
	Satisfied	290	38.5%	241	32.0%	19	2.5%	124	16.5%	79	10.5%
	Very Satisfied	272	46.5%	153	26.2%	7	1.2%	96	16.4%	57	9.7%
	Not Applicable	76	59.8%	32	25.2%	2	1.6%	7	5.5%	10	7.9%
Registrar/Records Office	Very Dissatisfied	22	29.3%	25	33.3%	3	4.0%	15	20.0%	10	13.3%
	Dissatisfied	40	41.2%	31	32.0%	9	9.3%	9	9.3%	8	8.2%
	Neutral	84	32.6%	92	35.7%	13	5.0%	42	16.3%	27	10.5%
	Satisfied	276	38.5%	229	32.0%	20	2.8%	118	16.5%	73	10.2%
	Very Satisfied	269	46.9%	155	27.0%	4	.7%	88	15.3%	58	10.1%
	Not Applicable	76	58.9%	32	24.8%	2	1.6%	10	7.8%	9	7.0%
Veteran Services	Very Dissatisfied	13	39.4%	14	42.4%	0	.0%	3	9.1%	3	9.1%
	Dissatisfied										
	Dissatisfied	13	56.5%	9	39.1%	0	.0%	0	.0%	1	4.3%

Financial Aid Services	Neutral	54	34.2%	60	38.0%	5	3.2%	24	15.2%	15	9.5%
	Satisfied	107	39.2%	99	36.3%	5	1.8%	31	11.4%	31	11.4%
	Very Satisfied	166	51.2%	98	30.2%	1	.3%	39	12.0%	20	6.2%
	Not Applicable	414	40.2%	280	27.2%	40	3.9%	183	17.8%	113	11.0%
	Very Dissatisfied	33	37.1%	26	29.2%	4	4.5%	15	16.9%	11	12.4%
	Dissatisfied	44	35.2%	39	31.2%	5	4.0%	19	15.2%	18	14.4%
	Neutral	100	36.9%	85	31.4%	11	4.1%	50	18.5%	25	9.2%
	Satisfied	208	37.6%	168	30.4%	18	3.3%	99	17.9%	60	10.8%
Business Office	Very Satisfied	197	43.3%	126	27.7%	5	1.1%	75	16.5%	52	11.4%
	Not Applicable	184	52.4%	118	33.6%	8	2.3%	21	6.0%	20	5.7%
	Very Dissatisfied	23	38.3%	21	35.0%	1	1.7%	6	10.0%	9	15.0%
	Dissatisfied	18	32.1%	21	37.5%	4	7.1%	9	16.1%	4	7.1%
	Neutral	98	35.4%	85	30.7%	12	4.3%	50	18.1%	32	11.6%
	Satisfied	225	36.1%	215	34.5%	14	2.2%	98	15.7%	71	11.4%
	Very Satisfied	173	40.5%	131	30.7%	3	.7%	79	18.5%	41	9.6%
	Not Applicable	231	57.8%	86	21.5%	17	4.3%	37	9.3%	29	7.3%
Information Technology (IT) Services	Very Dissatisfied	20	40.0%	17	34.0%	0	.0%	5	10.0%	8	16.0%
	Dissatisfied	15	31.9%	21	44.7%	3	6.4%	5	10.6%	3	6.4%
	Neutral	107	39.2%	89	32.6%	14	5.1%	38	13.9%	25	9.2%
	Satisfied	243	39.7%	188	30.7%	15	2.5%	96	15.7%	70	11.4%
	Very Satisfied	200	44.3%	127	28.2%	5	1.1%	79	17.5%	40	8.9%
	Not Applicable	182	44.7%	115	28.3%	15	3.7%	57	14.0%	38	9.3%

Trojan Web Express	Very Dissatisfied	26	47.3%	20	36.4%	1	1.8%	4	7.3%	4	7.3%	
	Dissatisfied	22	40.0%	24	43.6%	5	9.1%	0	.0%	4	7.3%	
	Neutral	60	32.8%	64	35.0%	14	7.7%	26	14.2%	19	10.4%	
	Satisfied	296	40.4%	218	29.8%	17	2.3%	125	17.1%	76	10.4%	
	Very Satisfied	349	45.1%	214	27.6%	13	1.7%	120	15.5%	78	10.1%	
	Not Applicable	17	32.1%	24	45.3%	2	3.8%	5	9.4%	5	9.4%	
	Adaptive Needs Services	Very Dissatisfied	9	33.3%	11	40.7%	0	.0%	4	14.8%	3	11.1%
Adaptive Needs Services	Dissatisfied	4	23.5%	10	58.8%	0	.0%	3	17.6%	0	.0%	
	Neutral	54	32.7%	62	37.6%	5	3.0%	28	17.0%	16	9.7%	
	Satisfied	96	36.9%	87	33.5%	2	.8%	41	15.8%	34	13.1%	
	Very Satisfied	69	42.1%	47	28.7%	1	.6%	26	15.9%	21	12.8%	
	Not Applicable	535	44.1%	346	28.5%	44	3.6%	177	14.6%	112	9.2%	
	Student Support Services (SSS)	Very Dissatisfied	12	30.0%	15	37.5%	0	.0%	6	15.0%	7	17.5%
	Student Support Services (SSS)	Dissatisfied	14	43.8%	15	46.9%	0	.0%	1	3.1%	2	6.3%
Neutral		80	35.6%	78	34.7%	4	1.8%	43	19.1%	20	8.9%	
Satisfied		147	41.2%	107	30.0%	4	1.1%	58	16.2%	41	11.5%	
Very Satisfied		130	42.9%	82	27.1%	4	1.3%	48	15.8%	39	12.9%	
Not Applicable		387	43.5%	264	29.7%	40	4.5%	124	13.9%	74	8.3%	
Career Services		Very Dissatisfied	12	27.9%	16	37.2%	0	.0%	7	16.3%	8	18.6%
Career Services		Dissatisfied	19	37.3%	29	56.9%	0	.0%	1	2.0%	2	3.9%
	Neutral	76	31.1%	90	36.9%	7	2.9%	48	19.7%	23	9.4%	

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Placement Service	Satisfied	123	39.8%	92	29.8%	7	2.3%	47	15.2%	40	12.9%
	Very Satisfied	81	40.9%	52	26.3%	2	1.0%	39	19.7%	24	12.1%
	Not Applicable	458	45.5%	285	28.3%	36	3.6%	139	13.8%	88	8.7%
	Very Dissatisfied	17	39.5%	13	30.2%	0	.0%	6	14.0%	7	16.3%
	Dissatisfied										
	Dissatisfied	20	45.5%	19	43.2%	1	2.3%	2	4.5%	2	4.5%
	Neutral	78	33.3%	86	36.8%	5	2.1%	40	17.1%	25	10.7%
	Satisfied	96	38.4%	75	30.0%	3	1.2%	42	16.8%	34	13.6%
Counseling Services	Very Satisfied	67	38.3%	42	24.0%	2	1.1%	39	22.3%	25	14.3%
	Not Applicable	491	44.6%	324	29.4%	41	3.7%	152	13.8%	93	8.4%
	Very Dissatisfied	24	36.4%	26	39.4%	1	1.5%	8	12.1%	7	10.6%
	Dissatisfied										
	Dissatisfied	29	42.0%	36	52.2%	0	.0%	1	1.4%	3	4.3%
	Neutral	75	32.6%	89	38.7%	5	2.2%	38	16.5%	23	10.0%
	Satisfied	128	42.5%	79	26.2%	4	1.3%	53	17.6%	37	12.3%
	Very Satisfied	111	41.3%	73	27.1%	6	2.2%	46	17.1%	33	12.3%
Bookstore Services	Not Applicable	400	44.2%	257	28.4%	36	4.0%	133	14.7%	80	8.8%
	Very Dissatisfied	37	42.0%	30	34.1%	3	3.4%	8	9.1%	10	11.4%
	Dissatisfied										
	Dissatisfied	36	35.6%	42	41.6%	5	5.0%	12	11.9%	6	5.9%
	Neutral	84	32.3%	94	36.2%	10	3.8%	42	16.2%	30	11.5%
	Satisfied	241	38.6%	189	30.2%	21	3.4%	108	17.3%	66	10.6%
	Very Satisfied	192	41.0%	129	27.6%	8	1.7%	82	17.5%	57	12.2%
	Not Applicable	175	57.4%	81	26.6%	5	1.6%	27	8.9%	17	5.6%

Food Services	Very Dissatisfied	12	18.2%	18	27.3%	8	12.1%	18	27.3%	10	15.2%
	Dissatisfied	27	36.0%	31	41.3%	6	8.0%	5	6.7%	6	8.0%
	Neutral	70	29.5%	80	33.8%	14	5.9%	43	18.1%	30	12.7%
	Satisfied	118	32.2%	115	31.4%	14	3.8%	77	21.0%	42	11.5%
	Very Satisfied	70	35.4%	57	28.8%	4	2.0%	45	22.7%	22	11.1%
	Not Applicable	468	51.9%	264	29.3%	5	.6%	92	10.2%	73	8.1%
	Buildings and Grounds	Very Dissatisfied	12	30.8%	13	33.3%	2	5.1%	9	23.1%	3
	Dissatisfied	16	28.1%	30	52.6%	2	3.5%	5	8.8%	4	7.0%
	Neutral	69	31.7%	72	33.0%	13	6.0%	31	14.2%	33	15.1%
	Satisfied	166	35.7%	141	30.3%	18	3.9%	80	17.2%	60	12.9%
	Very Satisfied	125	31.1%	125	31.1%	14	3.5%	99	24.6%	39	9.7%
	Not Applicable	378	56.8%	182	27.3%	3	.5%	56	8.4%	47	7.1%
Housing and Residence	Very Dissatisfied	5	21.7%	10	43.5%	0	.0%	4	17.4%	4	17.4%
Life	Dissatisfied	6	15.0%	27	67.5%	1	2.5%	1	2.5%	5	12.5%
	Neutral	59	34.3%	57	33.1%	12	7.0%	25	14.5%	19	11.0%
	Satisfied	55	30.4%	51	28.2%	14	7.7%	38	21.0%	23	12.7%
	Very Satisfied	39	30.5%	32	25.0%	12	9.4%	27	21.1%	18	14.1%
	Not Applicable	604	46.4%	385	29.6%	13	1.0%	184	14.1%	116	8.9%
Student Health Services	Very Dissatisfied	9	33.3%	11	40.7%	1	3.7%	3	11.1%	3	11.1%
	Dissatisfied	6	15.0%	20	50.0%	6	15.0%	4	10.0%	4	10.0%
	Neutral	61	32.1%	62	32.6%	13	6.8%	30	15.8%	24	12.6%

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Recreational and intramural activities	Satisfied	65	31.6%	56	27.2%	8	3.9%	45	21.8%	32	15.5%
	Very Satisfied	51	32.9%	41	26.5%	9	5.8%	32	20.6%	22	14.2%
	Not Applicable	571	47.0%	370	30.5%	14	1.2%	163	13.4%	97	8.0%
	Very Dissatisfied	7	30.4%	7	30.4%	0	.0%	5	21.7%	4	17.4%
	Dissatisfied	9	25.7%	16	45.7%	2	5.7%	5	14.3%	3	8.6%
	Neutral	53	30.1%	63	35.8%	12	6.8%	26	14.8%	22	12.5%
	Satisfied	79	36.1%	60	27.4%	12	5.5%	40	18.3%	28	12.8%
Athletic programs	Very Satisfied	55	32.2%	44	25.7%	6	3.5%	40	23.4%	26	15.2%
	Not Applicable	562	46.3%	372	30.6%	20	1.6%	161	13.3%	100	8.2%
	Very Dissatisfied	4	17.4%	9	39.1%	1	4.3%	6	26.1%	3	13.0%
	Dissatisfied	8	28.6%	15	53.6%	0	.0%	3	10.7%	2	7.1%
	Neutral	59	36.2%	55	33.7%	10	6.1%	27	16.6%	12	7.4%
	Satisfied	61	27.9%	66	30.1%	13	5.9%	42	19.2%	37	16.9%
	Very Satisfied	64	34.8%	47	25.5%	10	5.4%	40	21.7%	23	12.5%
Trojan Fitness Center	Not Applicable	572	46.8%	370	30.3%	18	1.5%	157	12.8%	106	8.7%
	Very Dissatisfied	9	34.6%	9	34.6%	0	.0%	4	15.4%	4	15.4%
	Dissatisfied	8	27.6%	15	51.7%	0	.0%	2	6.9%	4	13.8%
	Neutral	54	34.0%	54	34.0%	7	4.4%	28	17.6%	16	10.1%
	Satisfied	59	26.7%	64	29.0%	18	8.1%	45	20.4%	35	15.8%
	Very Satisfied	57	35.2%	36	22.2%	10	6.2%	35	21.6%	24	14.8%
	Not Applicable	579	46.8%	384	31.0%	17	1.4%	160	12.9%	98	7.9%

Student organizations	Very Dissatisfied	13	36.1%	13	36.1%	0	.0%	7	19.4%	3	8.3%	
	Dissatisfied	11	28.2%	16	41.0%	0	.0%	6	15.4%	6	15.4%	
	Neutral	60	31.1%	65	33.7%	10	5.2%	37	19.2%	21	10.9%	
	Satisfied	87	28.8%	86	28.5%	20	6.6%	70	23.2%	39	12.9%	
	Very Satisfied	69	32.7%	44	20.9%	11	5.2%	57	27.0%	30	14.2%	
	Not Applicable	519	49.7%	335	32.1%	11	1.1%	98	9.4%	82	7.8%	
	Safety and Security Services	Very Dissatisfied	10	20.0%	22	44.0%	1	2.0%	8	16.0%	9	18.0%
Services	Dissatisfied	22	31.9%	24	34.8%	6	8.7%	11	15.9%	6	8.7%	
	Neutral	64	30.0%	85	39.9%	9	4.2%	29	13.6%	26	12.2%	
	Satisfied	119	31.1%	114	29.8%	17	4.4%	88	23.0%	45	11.7%	
	Very Satisfied	88	30.0%	84	28.7%	5	1.7%	81	27.6%	35	11.9%	
	Not Applicable	459	56.3%	225	27.6%	14	1.7%	57	7.0%	61	7.5%	
	Parking facilities	Very Dissatisfied	54	24.0%	69	30.7%	15	6.7%	52	23.1%	35	15.6%
Parking facilities	Dissatisfied	52	29.2%	58	32.6%	14	7.9%	27	15.2%	27	15.2%	
	Neutral	81	33.8%	84	35.0%	10	4.2%	45	18.8%	20	8.3%	
	Satisfied	101	33.4%	108	35.8%	7	2.3%	63	20.9%	23	7.6%	
	Very Satisfied	69	32.5%	65	30.7%	1	.5%	45	21.2%	32	15.1%	
	Not Applicable	402	60.3%	175	26.2%	5	.7%	40	6.0%	45	6.7%	
	University Media (website, newsletters, radio, TV, etc)	Very Dissatisfied	12	35.3%	7	20.6%	1	2.9%	9	26.5%	5	14.7%
	Dissatisfied	23	39.0%	21	35.6%	4	6.8%	6	10.2%	5	8.5%	
Neutral	92	31.9%	100	34.7%	10	3.5%	50	17.4%	36	12.5%		

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Satisfied	191	39.1%	149	30.5%	19	3.9%	81	16.6%	49	10.0%
Very Satisfied	136	38.5%	94	26.6%	11	3.1%	76	21.5%	36	10.2%
Not Applicable	308	51.2%	183	30.4%	6	1.0%	52	8.6%	53	8.8%

Report 15: Question 30: On a scale from 1 to 5, with 1 as “Strongly Disagree” and 5 as “Strongly Agree,” please provide your opinion regarding the following areas: CROSS TABULATION BY COLLEGE

		From which college will you be graduating?									
		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		n	%	n	%	n	%	n	%	n	%
The goals, objectives, and requirements for my academic program were clearly defined.	Strongly Disagree	24	28.9%	29	34.9%	3	3.6%	19	22.9%	8	9.6%
	Disagree	33	30.3%	29	26.6%	5	4.6%	28	25.7%	14	12.8%
	Neutral	90	39.8%	77	34.1%	11	4.9%	30	13.3%	18	8.0%
	Agree	380	42.0%	287	31.7%	23	2.5%	120	13.3%	95	10.5%
	Strongly Agree	242	45.7%	143	27.0%	10	1.9%	83	15.7%	52	9.8%
My academic program was intellectually challenging and stimulating.	Strongly Disagree	10	26.3%	16	42.1%	2	5.3%	6	15.8%	4	10.5%
	Disagree	5	20.8%	8	33.3%	0	.0%	5	20.8%	6	25.0%
	Neutral	62	35.0%	68	38.4%	10	5.6%	23	13.0%	14	7.9%
	Agree	384	42.9%	258	28.8%	23	2.6%	143	16.0%	87	9.7%
	Strongly Agree	308	42.8%	215	29.9%	17	2.4%	104	14.5%	75	10.4%
Courses in my curriculum contributed to the skills and knowledge required in my field.	Strongly Disagree	8	19.5%	20	48.8%	2	4.9%	5	12.2%	6	14.6%
	Disagree	7	16.3%	24	55.8%	0	.0%	10	23.3%	2	4.7%
	Neutral	68	38.9%	64	36.6%	3	1.7%	29	16.6%	11	6.3%
	Agree	380	41.9%	279	30.8%	29	3.2%	132	14.6%	87	9.6%
	Strongly Agree	301	44.5%	177	26.2%	17	2.5%	102	15.1%	79	11.7%

Courses were offered frequently enough for timely completion of my degree program.	Strongly Disagree	40	36.4%	41	37.3%	3	2.7%	17	15.5%	9	8.2%
	Disagree	63	35.2%	53	29.6%	9	5.0%	37	20.7%	17	9.5%
	Neutral	85	35.9%	95	40.1%	13	5.5%	26	11.0%	18	7.6%
	Agree	334	42.5%	236	30.0%	18	2.3%	117	14.9%	81	10.3%
	Strongly Agree	245	45.5%	139	25.8%	9	1.7%	83	15.4%	62	11.5%
The intellectual caliber of students in my academic program was high.	Strongly Disagree	21	35.6%	20	33.9%	3	5.1%	8	13.6%	7	11.9%
	Disagree	55	40.7%	41	30.4%	9	6.7%	17	12.6%	13	9.6%
	Neutral	178	43.1%	140	33.9%	16	3.9%	57	13.8%	22	5.3%
	Agree	338	40.5%	261	31.3%	15	1.8%	133	15.9%	88	10.5%
	Strongly Agree	177	43.7%	101	24.9%	9	2.2%	64	15.8%	54	13.3%
The degree program in which I enrolled is valuable for me in my employment.	Strongly Disagree	12	33.3%	11	30.6%	2	5.6%	6	16.7%	5	13.9%
	Disagree	25	52.1%	20	41.7%	1	2.1%	2	4.2%	0	.0%
	Neutral	125	48.4%	62	24.0%	10	3.9%	32	12.4%	29	11.2%
	Agree	334	41.0%	262	32.2%	22	2.7%	115	14.1%	81	10.0%
	Strongly Agree	268	39.1%	209	30.5%	17	2.5%	122	17.8%	70	10.2%
Troy University faculty care about students as individuals.	Strongly Disagree	21	30.0%	26	37.1%	2	2.9%	12	17.1%	9	12.9%
	Disagree	36	37.9%	33	34.7%	3	3.2%	17	17.9%	6	6.3%
	Neutral	135	39.0%	120	34.7%	10	2.9%	38	11.0%	43	12.4%
	Agree	349	43.3%	230	28.5%	22	2.7%	126	15.6%	79	9.8%
	Strongly Agree	227	42.5%	155	29.0%	15	2.8%	88	16.5%	49	9.2%

Troy University faculty were helpful with my career plan.	Strongly Disagree	41	41.4%	31	31.3%	2	2.0%	12	12.1%	13	13.1%
	Disagree	58	37.7%	52	33.8%	6	3.9%	20	13.0%	18	11.7%
	Neutral	198	43.3%	148	32.4%	12	2.6%	60	13.1%	39	8.5%
	Agree	270	40.3%	199	29.7%	17	2.5%	112	16.7%	72	10.7%
	Strongly Agree	198	42.8%	132	28.5%	15	3.2%	76	16.4%	42	9.1%
Troy University is responsive to the needs of its students.	Strongly Disagree	33	33.7%	35	35.7%	2	2.0%	18	18.4%	10	10.2%
	Disagree	46	37.1%	34	27.4%	8	6.5%	18	14.5%	18	14.5%
	Neutral	176	39.4%	147	32.9%	17	3.8%	65	14.5%	42	9.4%
	Agree	302	42.7%	213	30.1%	16	2.3%	105	14.9%	71	10.0%
	Strongly Agree	208	44.3%	134	28.6%	9	1.9%	74	15.8%	44	9.4%
The tuition and fees I paid at Troy University were a worthwhile investment.	Strongly Disagree	29	29.3%	30	30.3%	3	3.0%	20	20.2%	17	17.2%
	Disagree	28	29.2%	33	34.4%	3	3.1%	23	24.0%	9	9.4%
	Neutral	149	37.9%	131	33.3%	18	4.6%	55	14.0%	40	10.2%
	Agree	309	43.0%	216	30.1%	18	2.5%	108	15.0%	67	9.3%
	Strongly Agree	249	46.5%	152	28.4%	10	1.9%	73	13.6%	51	9.5%

Report 16: Question 31: Please provide your overall ratings of Troy University: CROSS TABULATION BY COLLEGE

		From which college will you be graduating?									
		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		n	%	n	%	n	%	n	%	n	%
How would you rate Troy University's preparation of you for employment?	Excellent	186	39.4%	135	28.6%	16	3.4%	78	16.5%	57	12.1%
	Good	298	40.4%	230	31.2%	18	2.4%	122	16.5%	70	9.5%
	Average	199	42.6%	145	31.0%	14	3.0%	67	14.3%	42	9.0%
	Fair	56	50.9%	31	28.2%	3	2.7%	11	10.0%	9	8.2%
	Poor	30	51.7%	15	25.9%	1	1.7%	4	6.9%	8	13.8%
How would you rate Troy University's preparation of you for further education?	Excellent	285	45.7%	166	26.6%	14	2.2%	95	15.2%	64	10.3%
	Good	301	40.6%	232	31.3%	20	2.7%	111	15.0%	77	10.4%
	Average	115	34.5%	120	36.0%	11	3.3%	57	17.1%	30	9.0%
	Fair	42	43.3%	27	27.8%	6	6.2%	12	12.4%	10	10.3%
	Poor	20	51.3%	10	25.6%	1	2.6%	5	12.8%	3	7.7%
What is your overall rating of your college experiences at TROY?	Excellent	327	46.2%	195	27.5%	18	2.5%	96	13.6%	72	10.2%
	Good	284	41.2%	208	30.1%	17	2.5%	116	16.8%	65	9.4%
	Average	110	37.8%	98	33.7%	12	4.1%	44	15.1%	27	9.3%
	Fair	34	33.3%	30	29.4%	3	2.9%	21	20.6%	14	13.7%
	Poor	13	35.1%	13	35.1%	1	2.7%	5	13.5%	5	13.5%

Report 17: Recommendation of Troy University. CROSSTABULATION BY COLLEGE

		From which college will you be graduating?									
		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		N	%	N	%	N	%	N	%	N	%
If you were starting over, would you enroll in the same program?	Definitely yes	386	43.3%	227	25.4%	24	2.7%	161	18.0%	94	10.5%
	Probably yes	248	39.7%	222	35.5%	18	2.9%	84	13.4%	53	8.5%
	Probably not	116	43.3%	79	29.5%	8	3.0%	36	13.4%	29	10.8%
	Definitely not	23	35.4%	23	35.4%	2	3.1%	5	7.7%	12	18.5%
If you could start college over, would you attend Troy University again?	Definitely yes	439	45.6%	270	28.0%	21	2.2%	142	14.7%	91	9.4%
	Probably yes	240	37.6%	210	32.9%	22	3.4%	106	16.6%	61	9.5%
	Probably not	71	37.8%	60	31.9%	5	2.7%	24	12.8%	28	14.9%
	Definitely not	24	32.4%	25	33.8%	4	5.4%	14	18.9%	7	9.5%
Would you recommend your academic program to other students?	Definitely yes	454	44.9%	275	27.2%	28	2.8%	157	15.5%	98	9.7%
	Probably yes	241	36.8%	229	35.0%	21	3.2%	102	15.6%	62	9.5%
	Probably not	63	42.0%	45	30.0%	3	2.0%	16	10.7%	23	15.3%
	Definitely not	9	23.7%	15	39.5%	0	.0%	9	23.7%	5	13.2%
Would you recommend Troy University to someone planning to go to college?	Definitely yes	514	45.9%	309	27.6%	29	2.6%	162	14.5%	105	9.4%
	Probably yes	193	35.1%	195	35.5%	17	3.1%	91	16.5%	54	9.8%
	Probably not	42	32.1%	41	31.3%	4	3.1%	22	16.8%	22	16.8%
	Definitely not	20	36.4%	17	30.9%	2	3.6%	11	20.0%	5	9.1%

Report 18 2010/2011 Comparison of Intellectual Development and Leadership Development Items by Ethnicity

		Ethnicity:													
		Black, non-Hispanic		American Indian/Alaska Native		Asian/Pacific Islander		Hispanic		White, non-Hispanic		Race/ethnicity unknown		Multi-racial	
		n	Column N %	n	Column N %	n	Column N %	n	Column N %	n	Column N %	n	Column N %	n	Column N %
Writing skills	Excellent/Good	582	86.6%	10	83.3%	71	69.6%	51	91.1%	836	85.5%	11	57.9%	29	76.3%
	Avg/Fair/Poor	90	13.4%	2	16.7%	31	30.4%	5	8.9%	142	14.5%	8	42.1%	9	23.7%
Speaking/presentation skills	Excellent/Good	562	83.6%	8	66.7%	64	62.7%	48	85.7%	762	77.9%	10	52.6%	26	68.4%
	Avg/Fair/Poor	110	16.4%	4	33.3%	38	37.3%	8	14.3%	216	22.1%	9	47.4%	12	31.6%
Reading skills	Excellent/Good	599	89.1%	9	75.0%	76	74.5%	50	89.3%	810	82.8%	10	52.6%	30	78.9%
	Avg/Fair/Poor	73	10.9%	3	25.0%	26	25.5%	6	10.7%	168	17.2%	9	47.4%	8	21.1%
Critical thinking skills	Excellent/Good	589	87.6%	9	75.0%	79	77.5%	51	91.1%	854	87.3%	12	63.2%	28	73.7%
	Avg/Fair/Poor	83	12.4%	3	25.0%	23	22.5%	5	8.9%	124	12.7%	7	36.8%	10	26.3%
Problem solving skills	Excellent/Good	574	85.4%	7	58.3%	73	71.6%	50	89.3%	842	86.1%	12	63.2%	28	73.7%
	Avg/Fair/Poor	98	14.6%	5	41.7%	29	28.4%	6	10.7%	136	13.9%	7	36.8%	10	26.3%
Mathematical skills	Excellent/Good	433	64.4%	6	50.0%	69	67.6%	32	57.1%	628	64.2%	9	47.4%	20	52.6%
	Avg/Fair/Poor	239	35.6%	6	50.0%	33	32.4%	24	42.9%	350	35.8%	10	52.6%	18	47.4%
Computer technologies	Excellent/Good	540	80.4%	8	66.7%	68	66.7%	40	71.4%	771	78.8%	9	47.4%	27	71.1%
	Avg/Fair/Poor	132	19.6%	4	33.3%	34	33.3%	16	28.6%	207	21.2%	10	52.6%	11	28.9%
Research skills	Excellent/Good	568	84.5%	8	66.7%	68	66.7%	50	89.3%	788	80.6%	11	57.9%	29	76.3%
	Avg/Fair/Poor	104	15.5%	4	33.3%	34	33.3%	6	10.7%	190	19.4%	8	42.1%	9	23.7%

2010 -11 Senior Survey Report

Scientific principles and methods	Excellent/Good	473	70.4%	5	41.7%	69	67.6%	38	67.9%	636	65.0%	7	36.8%	22	57.9%
	Avg/Fair/Poor	199	29.6%	7	58.3%	33	32.4%	18	32.1%	342	35.0%	12	63.2%	16	42.1%
Understanding different philosophies and cultures	Excellent/Good	537	79.9%	8	66.7%	66	64.7%	48	85.7%	740	75.7%	10	52.6%	28	73.7%
	Avg/Fair/Poor	135	20.1%	4	33.3%	36	35.3%	8	14.3%	238	24.3%	9	47.4%	10	26.3%
Appreciation of the arts	Excellent/Good	523	77.8%	9	75.0%	64	62.7%	46	82.1%	675	69.0%	8	42.1%	23	60.5%
	Avg/Fair/Poor	149	22.2%	3	25.0%	38	37.3%	10	17.9%	303	31.0%	11	57.9%	15	39.5%
Leadership skills	Excellent/Good	582	86.6%	7	58.3%	72	70.6%	47	83.9%	781	79.9%	10	52.6%	26	68.4%
	Avg/Fair/Poor	90	13.4%	5	41.7%	30	29.4%	9	16.1%	197	20.1%	9	47.4%	12	31.6%
Management and organizational skills	Excellent/Good	589	87.6%	8	66.7%	75	73.5%	49	87.5%	827	84.6%	10	52.6%	29	76.3%
	Avg/Fair/Poor	83	12.4%	4	33.3%	27	26.5%	7	12.5%	151	15.4%	9	47.4%	9	23.7%
Time management	Excellent/Good	571	85.0%	7	58.3%	80	78.4%	49	87.5%	823	84.2%	11	57.9%	29	76.3%
	Avg/Fair/Poor	101	15.0%	5	41.7%	22	21.6%	7	12.5%	155	15.8%	8	42.1%	9	23.7%
Working cooperatively in groups	Excellent/Good	578	86.0%	6	50.0%	79	77.5%	44	78.6%	754	77.1%	9	47.4%	21	55.3%
	Avg/Fair/Poor	94	14.0%	6	50.0%	23	22.5%	12	21.4%	224	22.9%	10	52.6%	17	44.7%
Planning and carrying out projects	Excellent/Good	592	88.1%	7	58.3%	78	76.5%	47	83.9%	836	85.5%	10	52.6%	27	71.1%
	Avg/Fair/Poor	80	11.9%	5	41.7%	24	23.5%	9	16.1%	142	14.5%	9	47.4%	11	28.9%
Citizenship skills	Excellent/Good	581	86.5%	6	50.0%	68	66.7%	45	80.4%	731	74.7%	9	47.4%	25	65.8%
	Avg/Fair/Poor	91	13.5%	6	50.0%	34	33.3%	11	19.6%	247	25.3%	10	52.6%	13	34.2%
Strategies for applying skills in my field	Excellent/Good	587	87.4%	8	66.7%	77	75.5%	47	83.9%	816	83.4%	10	52.6%	28	73.7%
	Avg/Fair/Poor	85	12.6%	4	33.3%	25	24.5%	9	16.1%	162	16.6%	9	47.4%	10	26.3%