

### Troy University 2011-2012 Senior Survey Report

#### Report 1 (Q28): Student self-rated development in their educational experiences (in Rank Order)

	Excellent		Good		Average		Fair		Poor		Total		
	N	%	N	%	N	%	N	%	N	%	Total N	Mean	SD
Critical thinking skills	732	42.3%	813	47.0%	169	9.8%	15	0.9%	1	0.1%	1730	4.31	.68
Management and organizational skills	793	45.9%	693	40.1%	205	11.9%	28	1.6%	8	0.5%	1727	4.29	.77
Planning and carrying out projects	759	44.0%	746	43.2%	192	11.1%	22	1.3%	7	0.4%	1726	4.29	.74
Problem solving skills	704	40.8%	834	48.3%	168	9.7%	19	1.1%	2	0.1%	1727	4.28	.69
Strategies for applying skills in my field	765	44.3%	741	42.9%	172	10.0%	34	2.0%	14	0.8%	1726	4.28	.79
Time management	767	44.5%	701	40.7%	209	12.1%	36	2.1%	11	0.6%	1724	4.26	.80
Reading skills	712	41.2%	782	45.2%	205	11.9%	25	1.4%	5	0.3%	1729	4.26	.74
Leadership skills	752	43.7%	668	38.8%	236	13.7%	49	2.8%	17	1.0%	1722	4.21	.86
Research skills	661	38.2%	777	44.9%	249	14.4%	34	2.0%	10	0.6%	1731	4.18	.79
Writing skills	608	35.1%	856	49.4%	231	13.3%	33	1.9%	4	0.2%	1732	4.17	.74
Working cooperatively in groups	692	40.1%	710	41.1%	259	15.0%	46	2.7%	19	1.1%	1726	4.16	.85
Citizenship skills	670	39.0%	698	40.6%	275	16.0%	53	3.1%	23	1.3%	1719	4.13	.88
Speaking/presentation skills	577	33.4%	814	47.1%	280	16.2%	47	2.7%	12	0.7%	1730	4.10	.81
Understanding different philosophies and cultures	580	33.5%	778	45.0%	318	18.4%	46	2.7%	8	0.5%	1730	4.08	.81
Computer technologies	570	33.0%	804	46.5%	294	17.0%	47	2.7%	14	0.8%	1729	4.08	.82
Appreciation of the arts	542	31.5%	709	41.2%	369	21.4%	84	4.9%	18	1.0%	1722	3.97	.90
Scientific principles and methods	402	23.3%	773	44.8%	449	26.0%	90	5.2%	11	0.6%	1725	3.85	.86
Mathematical skills	366	21.2%	701	40.6%	518	30.0%	118	6.8%	24	1.4%	1727	3.73	.92

\*Notes: 1. The ranking is based on the mean.

2. Those that did not respond or responded with NA were not included in the calculation of the means.

### Troy University 2011-2012 Senior Survey Report

#### Report 2 (Q29): Student ratings on education and academic support services (in Rank Order)

	Excellent		Good		Average		Fair		Poor		Total		
	N	%	N	%	N	%	N	%	N	%	Total N	Mean	SD
Overall quality of your academic program	714	41.9%	799	46.9%	153	9.0%	29	1.7%	10	0.6%	1705	4.28	.74
Instruction in major courses	663	38.9%	748	43.8%	221	13.0%	58	3.4%	16	0.9%	1706	4.16	.84
Faculty's use of technologies to enhance teaching	560	33.4%	744	44.3%	283	16.9%	69	4.1%	22	1.3%	1678	4.04	.89
Communication between faculty and students	576	33.8%	747	43.8%	258	15.1%	95	5.6%	29	1.7%	1705	4.02	.93
Instruction in general education courses	490	30.0%	752	46.1%	312	19.1%	60	3.7%	19	1.2%	1633	4.00	.86
Faculty accessibility	548	32.8%	698	41.8%	276	16.5%	107	6.4%	42	2.5%	1671	3.96	.99
Course availability in your major	601	35.2%	656	38.4%	254	14.9%	107	6.3%	91	5.3%	1709	3.92	1.11
Registration procedures	618	36.4%	638	37.6%	226	13.3%	108	6.4%	106	6.3%	1696	3.92	1.14
Writing Center	230	26.6%	386	44.7%	188	21.8%	40	4.6%	20	2.3%	864	3.89	.93
Natural Science Center	191	26.8%	315	44.1%	158	22.1%	33	4.6%	17	2.4%	714	3.88	.94
Center for International Programs	163	25.9%	279	44.3%	135	21.4%	34	5.4%	19	3.0%	630	3.85	.97
Testing Center	306	28.3%	442	40.9%	228	21.1%	64	5.9%	41	3.8%	1081	3.84	1.02
Computer labs	376	30.6%	466	37.9%	233	19.0%	108	8.8%	45	3.7%	1228	3.83	1.07
Academic advising	577	33.9%	618	36.3%	271	15.9%	115	6.8%	122	7.2%	1703	3.83	1.18
Library	391	28.3%	543	39.3%	297	21.5%	86	6.2%	63	4.6%	1380	3.81	1.06
IMPACT/New Student Orientation Program	358	28.8%	461	37.1%	270	21.7%	99	8.0%	55	4.4%	1243	3.78	1.08
Laboratory/instructional equipment	294	26.3%	440	39.4%	259	23.2%	84	7.5%	39	3.5%	1116	3.78	1.03

\*Notes: 1. The ranking is based on the mean.

2. Those that did not respond or responded with NA were not included in the calculation of the means.

**Troy University 2011-2012 Senior Survey Report**

Report 3 (Q30): Student satisfaction with the offices and services of Troy University (in Rank Order)

	Very Satisfied		Satisfied		Neutral		Dissatisfied		Very Dissatisfied		Total		
	N	%	N	%	N	%	N	%	N	%	Total N	Mean	SD
Trojan Web Express	610	39.0%	601	38.5%	180	11.5%	73	4.7%	99	6.3%	1563	3.99	1.12
Admissions Office	422	28.3%	663	44.4%	261	17.5%	72	4.8%	74	5.0%	1492	3.86	1.04
Buildings and Grounds	291	27.8%	463	44.2%	197	18.8%	46	4.4%	50	4.8%	1047	3.86	1.03
University Media (website, newsletters, radio, TV, etc)	281	28.1%	402	40.2%	227	22.7%	39	3.9%	52	5.2%	1001	3.82	1.05
Business Office	279	24.3%	530	46.2%	235	20.5%	51	4.4%	52	4.5%	1147	3.81	1.00
Registrar/Records Office	356	26.7%	571	42.8%	267	20.0%	74	5.5%	67	5.0%	1335	3.81	1.05
Information Technology (IT) Services	249	25.6%	419	43.1%	211	21.7%	43	4.4%	51	5.2%	973	3.79	1.04
Safety and Security Services	253	27.7%	345	37.7%	225	24.6%	48	5.2%	44	4.8%	915	3.78	1.06
Student organizations	177	24.0%	302	41.0%	195	26.5%	27	3.7%	36	4.9%	737	3.76	1.02
Veteran Services	222	32.0%	218	31.5%	159	22.9%	40	5.8%	54	7.8%	693	3.74	1.19
Counseling Services	252	26.1%	363	37.6%	233	24.1%	61	6.3%	57	5.9%	966	3.72	1.10
Student Support Services (SSS)	165	23.0%	278	38.8%	208	29.1%	25	3.5%	40	5.6%	716	3.70	1.04
Athletic Programs	135	22.5%	230	38.3%	181	30.2%	25	4.2%	29	4.8%	600	3.70	1.02
Bookstore Services	335	23.7%	604	42.7%	260	18.4%	121	8.5%	96	6.8%	1416	3.68	1.13
Financial Aid Services	348	26.6%	506	38.7%	240	18.3%	114	8.7%	101	7.7%	1309	3.68	1.18
Career Services	194	22.7%	333	38.9%	227	26.5%	51	6.0%	51	6.0%	856	3.66	1.07
Adaptive Needs Services	133	21.4%	224	36.0%	219	35.2%	13	2.1%	33	5.3%	622	3.66	1.01
IKON Graphics and Printing Services	100	22.6%	148	33.4%	157	35.4%	14	3.2%	24	5.4%	443	3.65	1.03
Trojan Fitness Center	122	22.8%	196	36.7%	146	27.3%	38	7.1%	32	6.0%	534	3.63	1.09
Student Health Services	119	19.3%	242	39.3%	177	28.8%	42	6.8%	35	5.7%	615	3.60	1.05
Recreational and Intramural Activities	94	17.1%	217	39.5%	185	33.6%	23	4.2%	31	5.6%	550	3.58	1.00
Placement Service	113	18.2%	213	34.3%	234	37.7%	24	3.9%	37	6.0%	621	3.55	1.02
IKON Mailroom and Postal Services	83	18.7%	151	34.1%	160	36.1%	22	5.0%	27	6.1%	443	3.54	1.04
Food Services	111	15.4%	268	37.2%	201	27.9%	66	9.2%	75	10.4%	721	3.38	1.16
Housing and Residence Life	61	13.6%	153	34.1%	157	35.0%	44	9.8%	34	7.6%	449	3.36	1.08
Parking Facilities	146	14.8%	322	32.6%	190	19.2%	147	14.9%	183	18.5%	988	3.10	1.34

\*Notes: 1. The ranking is based on the mean. 2. Those that did not respond or responded with NA were not included in the calculation of the means.

**Troy University 2011-2012 Senior Survey Report**

Report 4 (Q31): Student opinions and perceptions about Troy University

	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree		Total		
	N	%	N	%	N	%	N	%	N	%	Total N	Mean	SD
My academic program was intellectually challenging and stimulating.	647	39.6%	818	50.0%	106	6.5%	29	1.8%	35	2.1%	1635	4.23	.82
Courses in my curriculum contributed to the skills and knowledge required in my field.	631	38.5%	821	50.1%	119	7.3%	32	2.0%	35	2.1%	1638	4.21	.83
The degree program in which I enrolled is valuable for me in my employment.	638	38.9%	724	44.2%	204	12.5%	31	1.9%	41	2.5%	1638	4.15	.89
The goals, objectives, and requirements for my academic program were clearly defined.	498	30.4%	853	52.1%	150	9.2%	84	5.1%	52	3.2%	1637	4.01	.94
Troy University faculty care about students as individuals.	486	29.7%	760	46.5%	283	17.3%	52	3.2%	54	3.3%	1635	3.96	.95
Courses were offered frequently enough for timely completion of my degree program.	497	30.3%	723	44.1%	172	10.5%	161	9.8%	86	5.2%	1639	3.84	1.12
The tuition and fees I paid at Troy University were a worthwhile investment.	443	27.1%	712	43.5%	315	19.3%	82	5.0%	84	5.1%	1636	3.82	1.05
The intellectual caliber of students in my academic program was high.	355	21.7%	796	48.6%	346	21.1%	83	5.1%	58	3.5%	1638	3.80	.95
Troy University is responsive to the needs of its students.	399	24.4%	732	44.8%	310	19.0%	124	7.6%	70	4.3%	1635	3.77	1.04
Troy University faculty were helpful with my career plan.	391	23.9%	651	39.8%	398	24.4%	115	7.0%	79	4.8%	1634	3.71	1.06

\*Notes: 1. The ranking is based on the mean. 2. Those that did not respond or responded with NA were not included in the calculation of the means.

**Troy University 2011-2012 Senior Survey Report**

Report 5 (Q39): Overall ratings on Troy University

	Excellent		Good		Average		Fair		Poor		Total		
	N	%	N	%	N	%	N	%	N	%	Total N	Mean	SD
How would you rate Troy University's preparation of you for employment?	396	24.6%	663	41.3%	377	23.5%	106	6.6%	65	4.0%	1607	3.76	1.03
How would you rate Troy University's preparation of you for further education?	506	31.3%	693	42.9%	298	18.5%	74	4.6%	44	2.7%	1615	3.96	.96
What is your overall rating of your college experiences at TROY?	630	39.1%	653	40.5%	228	14.1%	76	4.7%	25	1.6%	1612	4.11	.92

**Troy University 2011-2012 Senior Survey Report**

Report 6 (Q28): Student self-rated development in their educational experiences (Cross Tabulated by Campus)

		Dothan		Montgomery		Phenix City		Troy		eTROY		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
Writing skills	Excellent	42	29.2%	47	33.1%	49	35.3%	124	29.5%	324	39.6%	22	34.4%
	Good	80	55.6%	71	50.0%	63	45.3%	203	48.3%	398	48.7%	36	56.3%
	Average	21	14.6%	21	14.8%	23	16.5%	78	18.6%	82	10.0%	6	9.4%
	Fair	1	0.7%	1	0.7%	4	2.9%	13	3.1%	14	1.7%	0	0.0%
	Poor	0	0.0%	2	1.4%	0	0.0%	2	0.5%	0	0.0%	0	0.0%
	<b>Total</b>	<b>144</b>	<b>100.0%</b>	<b>142</b>	<b>100.0%</b>	<b>139</b>	<b>100.0%</b>	<b>420</b>	<b>100.0%</b>	<b>818</b>	<b>100.0%</b>	<b>64</b>	<b>100.0%</b>
Speaking/ presentation skills	Excellent	46	31.9%	47	33.3%	47	33.6%	159	37.9%	253	31.0%	24	37.5%
	Good	68	47.2%	59	41.8%	67	47.9%	181	43.2%	402	49.2%	33	51.6%
	Average	26	18.1%	30	21.3%	21	15.0%	65	15.5%	131	16.0%	7	10.9%
	Fair	2	1.4%	4	2.8%	5	3.6%	13	3.1%	23	2.8%	0	0.0%
	Poor	2	1.4%	1	0.7%	0	0.0%	1	0.2%	8	1.0%	0	0.0%
	<b>Total</b>	<b>144</b>	<b>100.0%</b>	<b>141</b>	<b>100.0%</b>	<b>140</b>	<b>100.0%</b>	<b>419</b>	<b>100.0%</b>	<b>817</b>	<b>100.0%</b>	<b>64</b>	<b>100.0%</b>
Reading skills	Excellent	59	41.0%	60	42.9%	66	47.1%	150	35.8%	353	43.2%	24	38.1%
	Good	67	46.5%	56	40.0%	61	43.6%	183	43.7%	376	46.0%	34	54.0%
	Average	17	11.8%	23	16.4%	12	8.6%	70	16.7%	78	9.5%	5	7.9%

	Fair	1	0.7%	1	0.7%	1	0.7%	12	2.9%	10	1.2%	0	0.0%
	Poor	0	0.0%	0	0.0%	0	0.0%	4	1.0%	1	0.1%	0	0.0%
	<i>Total</i>	<i>144</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>419</i>	<i>100.0%</i>	<i>818</i>	<i>100.0%</i>	<i>63</i>	<i>100.0%</i>
Critical thinking skills	Excellent	59	41.0%	56	39.4%	60	42.9%	165	39.7%	366	44.7%	24	37.5%
	Good	66	45.8%	67	47.2%	62	44.3%	185	44.5%	392	47.9%	38	59.4%
	Average	18	12.5%	18	12.7%	17	12.1%	59	14.2%	55	6.7%	2	3.1%
	Fair	1	0.7%	1	0.7%	1	0.7%	6	1.4%	6	0.7%	0	0.0%
	Poor	0	0.0%	0	0.0%	0	0.0%	1	0.2%	0	0.0%	0	0.0%
	<i>Total</i>	<i>144</i>	<i>100.0%</i>	<i>142</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>416</i>	<i>100.0%</i>	<i>819</i>	<i>100.0%</i>	<i>64</i>	<i>100.0%</i>
Problem solving skills	Excellent	57	39.9%	55	38.7%	59	42.1%	151	36.3%	354	43.3%	26	40.6%
	Good	70	49.0%	71	50.0%	62	44.3%	196	47.1%	399	48.8%	33	51.6%
	Average	13	9.1%	15	10.6%	17	12.1%	61	14.7%	57	7.0%	5	7.8%
	Fair	3	2.1%	1	0.7%	2	1.4%	6	1.4%	7	0.9%	0	0.0%
	Poor	0	0.0%	0	0.0%	0	0.0%	2	0.5%	0	0.0%	0	0.0%
	<i>Total</i>	<i>143</i>	<i>100.0%</i>	<i>142</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>416</i>	<i>100.0%</i>	<i>817</i>	<i>100.0%</i>	<i>64</i>	<i>100.0%</i>
Mathematical skills	Excellent	26	18.1%	34	23.9%	39	27.9%	91	21.7%	159	19.6%	16	25.0%
	Good	70	48.6%	62	43.7%	54	38.6%	148	35.3%	340	41.8%	27	42.2%
	Average	38	26.4%	38	26.8%	36	25.7%	136	32.5%	248	30.5%	19	29.7%
	Fair	8	5.6%	5	3.5%	11	7.9%	35	8.4%	56	6.9%	2	3.1%
	Poor	2	1.4%	3	2.1%	0	0.0%	9	2.1%	10	1.2%	0	0.0%
	<i>Total</i>	<i>144</i>	<i>100.0%</i>	<i>142</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>419</i>	<i>100.0%</i>	<i>813</i>	<i>100.0%</i>	<i>64</i>	<i>100.0%</i>
Computer technologies	Excellent	39	27.1%	44	31.0%	56	40.3%	105	25.1%	304	37.2%	20	31.3%
	Good	77	53.5%	71	50.0%	58	41.7%	183	43.8%	382	46.8%	30	46.9%
	Average	25	17.4%	21	14.8%	21	15.1%	100	23.9%	115	14.1%	12	18.8%
	Fair	3	2.1%	5	3.5%	3	2.2%	20	4.8%	14	1.7%	2	3.1%
	Poor	0	0.0%	1	0.7%	1	0.7%	10	2.4%	2	0.2%	0	0.0%
	<i>Total</i>	<i>144</i>	<i>100.0%</i>	<i>142</i>	<i>100.0%</i>	<i>139</i>	<i>100.0%</i>	<i>418</i>	<i>100.0%</i>	<i>817</i>	<i>100.0%</i>	<i>64</i>	<i>100.0%</i>
Research skills	Excellent	55	38.2%	54	38.0%	56	40.3%	124	29.7%	349	42.6%	22	34.4%
	Good	66	45.8%	60	42.3%	66	47.5%	185	44.3%	359	43.8%	37	57.8%
	Average	21	14.6%	22	15.5%	14	10.1%	86	20.6%	101	12.3%	5	7.8%
	Fair	2	1.4%	5	3.5%	2	1.4%	15	3.6%	10	1.2%	0	0.0%
	Poor	0	0.0%	1	0.7%	1	0.7%	8	1.9%	0	0.0%	0	0.0%
	<i>Total</i>	<i>144</i>	<i>100.0%</i>	<i>142</i>	<i>100.0%</i>	<i>139</i>	<i>100.0%</i>	<i>418</i>	<i>100.0%</i>	<i>819</i>	<i>100.0%</i>	<i>64</i>	<i>100.0%</i>
Scientific principles and methods	Excellent	37	25.9%	33	23.2%	35	25.4%	80	19.1%	204	25.1%	13	20.3%
	Good	61	42.7%	62	43.7%	70	50.7%	166	39.6%	379	46.6%	32	50.0%
	Average	36	25.2%	39	27.5%	29	21.0%	131	31.3%	194	23.8%	19	29.7%
	Fair	8	5.6%	5	3.5%	4	2.9%	36	8.6%	37	4.5%	0	0.0%
	Poor	1	0.7%	3	2.1%	0	0.0%	6	1.4%	0	0.0%	0	0.0%

	<i>Total</i>	143	100.0%	142	100.0%	138	100.0%	419	100.0%	814	100.0%	64	100.0%
Understanding different philosophies and cultures	Excellent	41	28.5%	46	32.6%	46	32.9%	131	31.3%	295	36.1%	20	31.3%
	Good	68	47.2%	60	42.6%	63	45.0%	173	41.3%	375	45.9%	37	57.8%
	Average	33	22.9%	28	19.9%	29	20.7%	89	21.2%	131	16.0%	6	9.4%
	Fair	1	0.7%	7	5.0%	2	1.4%	19	4.5%	16	2.0%	1	1.6%
	Poor	1	0.7%	0	0.0%	0	0.0%	7	1.7%	0	0.0%	0	0.0%
	<i>Total</i>	144	100.0%	141	100.0%	140	100.0%	419	100.0%	817	100.0%	64	100.0%
Appreciation of the arts	Excellent	35	24.3%	48	34.0%	43	31.2%	139	33.3%	261	32.1%	14	22.2%
	Good	68	47.2%	53	37.6%	59	42.8%	148	35.4%	351	43.2%	28	44.4%
	Average	31	21.5%	32	22.7%	28	20.3%	90	21.5%	171	21.0%	17	27.0%
	Fair	9	6.3%	8	5.7%	8	5.8%	29	6.9%	26	3.2%	4	6.3%
	Poor	1	0.7%	0	0.0%	0	0.0%	12	2.9%	4	0.5%	0	0.0%
	<i>Total</i>	144	100.0%	141	100.0%	138	100.0%	418	100.0%	813	100.0%	63	100.0%
Leadership skills	Excellent	54	37.5%	52	36.6%	57	41.3%	187	45.0%	372	45.8%	29	45.3%
	Good	66	45.8%	65	45.8%	64	46.4%	142	34.1%	305	37.5%	24	37.5%
	Average	20	13.9%	21	14.8%	13	9.4%	65	15.6%	107	13.2%	8	12.5%
	Fair	3	2.1%	4	2.8%	4	2.9%	16	3.8%	20	2.5%	2	3.1%
	Poor	1	0.7%	0	0.0%	0	0.0%	6	1.4%	9	1.1%	1	1.6%
	<i>Total</i>	144	100.0%	142	100.0%	138	100.0%	416	100.0%	813	100.0%	64	100.0%
Management and organizational skills	Excellent	59	41.0%	60	42.3%	65	46.8%	188	45.0%	397	48.7%	24	37.5%
	Good	64	44.4%	60	42.3%	59	42.4%	161	38.5%	316	38.8%	31	48.4%
	Average	19	13.2%	18	12.7%	12	8.6%	52	12.4%	92	11.3%	9	14.1%
	Fair	2	1.4%	3	2.1%	3	2.2%	12	2.9%	8	1.0%	0	0.0%
	Poor	0	0.0%	1	0.7%	0	0.0%	5	1.2%	2	0.2%	0	0.0%
	<i>Total</i>	144	100.0%	142	100.0%	139	100.0%	418	100.0%	815	100.0%	64	100.0%
Time management	Excellent	58	40.8%	55	39.0%	59	42.8%	164	39.3%	407	49.8%	24	37.5%
	Good	62	43.7%	65	46.1%	59	42.8%	168	40.3%	314	38.4%	28	43.8%
	Average	19	13.4%	16	11.3%	16	11.6%	64	15.3%	82	10.0%	12	18.8%
	Fair	3	2.1%	5	3.5%	4	2.9%	12	2.9%	12	1.5%	0	0.0%
	Poor	0	0.0%	0	0.0%	0	0.0%	9	2.2%	2	0.2%	0	0.0%
	<i>Total</i>	142	100.0%	141	100.0%	138	100.0%	417	100.0%	817	100.0%	64	100.0%
Working cooperatively in groups	Excellent	67	46.9%	54	38.0%	73	52.5%	173	41.6%	296	36.2%	28	43.8%
	Good	57	39.9%	64	45.1%	55	39.6%	173	41.6%	333	40.8%	25	39.1%
	Average	18	12.6%	17	12.0%	7	5.0%	57	13.7%	149	18.2%	10	15.6%
	Fair	1	0.7%	6	4.2%	4	2.9%	7	1.7%	27	3.3%	1	1.6%
	Poor	0	0.0%	1	0.7%	0	0.0%	6	1.4%	12	1.5%	0	0.0%
	<i>Total</i>	143	100.0%	142	100.0%	139	100.0%	416	100.0%	817	100.0%	64	100.0%
Planning and	Excellent	65	45.1%	61	43.0%	72	51.4%	175	42.0%	360	44.2%	25	39.7%

carrying out projects	Good	65	45.1%	59	41.5%	56	40.0%	180	43.2%	354	43.4%	31	49.2%
	Average	13	9.0%	19	13.4%	10	7.1%	53	12.7%	87	10.7%	7	11.1%
	Fair	1	0.7%	2	1.4%	2	1.4%	6	1.4%	11	1.3%	0	0.0%
	Poor	0	0.0%	1	0.7%	0	0.0%	3	0.7%	3	0.4%	0	0.0%
	<i>Total</i>	<i>144</i>	<i>100.0%</i>	<i>142</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>417</i>	<i>100.0%</i>	<i>815</i>	<i>100.0%</i>	<i>63</i>	<i>100.0%</i>
Citizenship skills	Excellent	58	40.3%	51	35.9%	60	43.8%	156	37.4%	322	39.8%	22	34.4%
	Good	58	40.3%	52	36.6%	61	44.5%	154	36.9%	340	42.0%	31	48.4%
	Average	25	17.4%	31	21.8%	14	10.2%	81	19.4%	113	14.0%	9	14.1%
	Fair	2	1.4%	5	3.5%	2	1.5%	17	4.1%	25	3.1%	2	3.1%
	Poor	1	0.7%	3	2.1%	0	0.0%	9	2.2%	10	1.2%	0	0.0%
	<i>Total</i>	<i>144</i>	<i>100.0%</i>	<i>142</i>	<i>100.0%</i>	<i>137</i>	<i>100.0%</i>	<i>417</i>	<i>100.0%</i>	<i>810</i>	<i>100.0%</i>	<i>64</i>	<i>100.0%</i>
Strategies for applying skills in my field	Excellent	66	46.2%	59	41.5%	74	53.2%	203	48.3%	338	41.5%	24	38.7%
	Good	61	42.7%	57	40.1%	52	37.4%	153	36.4%	383	47.0%	32	51.6%
	Average	12	8.4%	21	14.8%	12	8.6%	44	10.5%	78	9.6%	4	6.5%
	Fair	3	2.1%	1	0.7%	1	0.7%	13	3.1%	14	1.7%	2	3.2%
	Poor	1	0.7%	4	2.8%	0	0.0%	7	1.7%	2	0.2%	0	0.0%
	<i>Total</i>	<i>143</i>	<i>100.0%</i>	<i>142</i>	<i>100.0%</i>	<i>139</i>	<i>100.0%</i>	<i>420</i>	<i>100.0%</i>	<i>815</i>	<i>100.0%</i>	<i>62</i>	<i>100.0%</i>



**Troy University 2011-2012 Senior Survey Report**

Report 7 (Q29): Student ratings on education and academic support services (Cross Tabulated by **Campus**)

		Dothan		Montgomery		Phenix City		Troy		eTROY		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
Overall quality of your academic program	Excellent	59	41.3%	54	38.8%	63	47.0%	154	37.3%	360	44.5%	23	37.1%
	Good	66	46.2%	67	48.2%	62	46.3%	191	46.2%	377	46.6%	34	54.8%
	Average	15	10.5%	15	10.8%	9	6.7%	45	10.9%	63	7.8%	4	6.5%
	Fair	1	0.7%	3	2.2%	0	0.0%	16	3.9%	8	1.0%	1	1.6%
	Poor	2	1.4%	0	0.0%	0	0.0%	7	1.7%	1	0.1%	0	0.0%
	<i>Total</i>	<i>143</i>	<i>100.0%</i>	<i>139</i>	<i>100.0%</i>	<i>134</i>	<i>100.0%</i>	<i>413</i>	<i>100.0%</i>	<i>809</i>	<i>100.0%</i>	<i>62</i>	<i>100.0%</i>
Academic advising	Excellent	52	36.9%	42	30.4%	60	44.1%	119	28.7%	283	35.0%	20	32.8%
	Good	51	36.2%	52	37.7%	52	38.2%	159	38.4%	274	33.9%	28	45.9%
	Average	27	19.1%	21	15.2%	16	11.8%	69	16.7%	132	16.3%	5	8.2%
	Fair	6	4.3%	10	7.2%	4	2.9%	30	7.2%	57	7.1%	7	11.5%
	Poor	5	3.5%	13	9.4%	4	2.9%	37	8.9%	62	7.7%	1	1.6%
	<i>Total</i>	<i>141</i>	<i>100.0%</i>	<i>138</i>	<i>100.0%</i>	<i>136</i>	<i>100.0%</i>	<i>414</i>	<i>100.0%</i>	<i>808</i>	<i>100.0%</i>	<i>61</i>	<i>100.0%</i>
Faculty accessibility	Excellent	53	37.3%	50	36.8%	55	40.4%	120	29.2%	254	32.5%	15	24.6%
	Good	52	36.6%	48	35.3%	58	42.6%	187	45.5%	318	40.7%	33	54.1%
	Average	25	17.6%	25	18.4%	17	12.5%	64	15.6%	134	17.2%	11	18.0%
	Fair	8	5.6%	11	8.1%	6	4.4%	24	5.8%	56	7.2%	1	1.6%
	Poor	4	2.8%	2	1.5%	0	0.0%	16	3.9%	19	2.4%	1	1.6%
	<i>Total</i>	<i>142</i>	<i>100.0%</i>	<i>136</i>	<i>100.0%</i>	<i>136</i>	<i>100.0%</i>	<i>411</i>	<i>100.0%</i>	<i>781</i>	<i>100.0%</i>	<i>61</i>	<i>100.0%</i>
Instruction in major courses	Excellent	61	42.7%	52	37.1%	72	52.9%	145	35.1%	314	38.9%	18	29.0%
	Good	59	41.3%	66	47.1%	50	36.8%	194	47.0%	340	42.1%	37	59.7%
	Average	17	11.9%	17	12.1%	12	8.8%	51	12.3%	119	14.7%	4	6.5%
	Fair	3	2.1%	5	3.6%	2	1.5%	16	3.9%	29	3.6%	3	4.8%
	Poor	3	2.1%	0	0.0%	0	0.0%	7	1.7%	6	0.7%	0	0.0%
	<i>Total</i>	<i>143</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>136</i>	<i>100.0%</i>	<i>413</i>	<i>100.0%</i>	<i>808</i>	<i>100.0%</i>	<i>62</i>	<i>100.0%</i>
Instruction in general education courses	Excellent	41	30.8%	44	31.9%	50	41.0%	71	17.7%	266	34.3%	18	30.5%
	Good	59	44.4%	65	47.1%	54	44.3%	187	46.5%	352	45.4%	32	54.2%
	Average	27	20.3%	24	17.4%	17	13.9%	108	26.9%	128	16.5%	7	11.9%
	Fair	3	2.3%	5	3.6%	0	0.0%	30	7.5%	20	2.6%	2	3.4%
	Poor	3	2.3%	0	0.0%	1	0.8%	6	1.5%	9	1.2%	0	0.0%
	<i>Total</i>	<i>133</i>	<i>100.0%</i>	<i>138</i>	<i>100.0%</i>	<i>122</i>	<i>100.0%</i>	<i>402</i>	<i>100.0%</i>	<i>775</i>	<i>100.0%</i>	<i>59</i>	<i>100.0%</i>

2011-2012 Senior Survey Report

Faculty's use of technologies to enhance teaching	Excellent	56	39.4%	48	34.8%	66	48.5%	94	22.9%	279	35.6%	16	25.8%
	Good	60	42.3%	57	41.3%	58	41.3%	187	45.5%	359	45.8%	28	45.2%
	Average	23	16.2%	25	18.1%	18	13.2%	92	22.4%	110	14.0%	13	21.0%
	Fair	3	2.1%	7	5.1%	0	0.0%	25	6.1%	29	3.7%	5	8.1%
	Poor	0	0.0%	1	0.7%	0	0.0%	13	3.2%	7	0.9%	0	0.0%
	<i>Total</i>		<i>142</i>	<i>100.0%</i>	<i>138</i>	<i>100.0%</i>	<i>136</i>	<i>100.0%</i>	<i>411</i>	<i>100.0%</i>	<i>784</i>	<i>100.0%</i>	<i>62</i>
Course availability in your major	Excellent	30	21.0%	37	26.6%	55	40.1%	108	26.2%	357	44.1%	14	22.6%
	Good	52	36.4%	55	39.6%	56	40.9%	148	35.8%	325	40.1%	20	32.3%
	Average	32	22.4%	22	15.8%	22	16.1%	76	18.4%	81	10.0%	18	29.0%
	Fair	16	11.2%	16	11.5%	2	1.5%	42	10.2%	27	3.3%	4	6.5%
	Poor	13	9.1%	9	6.5%	2	1.5%	39	9.4%	20	2.5%	6	9.7%
	<i>Total</i>		<i>143</i>	<i>100.0%</i>	<i>139</i>	<i>100.0%</i>	<i>137</i>	<i>100.0%</i>	<i>413</i>	<i>100.0%</i>	<i>810</i>	<i>100.0%</i>	<i>62</i>
Communication between faculty and students	Excellent	50	35.0%	47	33.6%	55	40.1%	105	25.6%	301	37.3%	17	27.4%
	Good	57	39.9%	64	45.7%	63	46.0%	194	47.3%	339	42.0%	28	45.2%
	Average	25	17.5%	23	16.4%	12	8.8%	70	17.1%	117	14.5%	10	16.1%
	Fair	10	7.0%	6	4.3%	5	3.6%	29	7.1%	39	4.8%	6	9.7%
	Poor	1	0.7%	0	0.0%	2	1.5%	12	2.9%	12	1.5%	1	1.6%
	<i>Total</i>		<i>143</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>137</i>	<i>100.0%</i>	<i>410</i>	<i>100.0%</i>	<i>808</i>	<i>100.0%</i>	<i>62</i>
Registration procedures	Excellent	50	35.2%	53	38.1%	58	42.3%	70	17.2%	364	45.3%	22	35.5%
	Good	54	38.0%	54	38.8%	53	38.7%	114	27.9%	333	41.5%	28	45.2%
	Average	29	20.4%	23	16.5%	18	13.1%	83	20.3%	66	8.2%	7	11.3%
	Fair	6	4.2%	2	1.4%	6	4.4%	64	15.7%	26	3.2%	3	4.8%
	Poor	3	2.1%	7	5.0%	2	1.5%	77	18.9%	14	1.7%	2	3.2%
	<i>Total</i>		<i>142</i>	<i>100.0%</i>	<i>139</i>	<i>100.0%</i>	<i>137</i>	<i>100.0%</i>	<i>408</i>	<i>100.0%</i>	<i>803</i>	<i>100.0%</i>	<i>62</i>
IMPACT/New Student Orientation Program	Excellent	24	26.4%	31	31.0%	31	31.6%	79	22.9%	183	32.7%	10	21.7%
	Good	29	31.9%	35	35.0%	41	41.8%	124	35.9%	213	38.1%	19	41.3%
	Average	27	29.7%	18	18.0%	19	19.4%	74	21.4%	118	21.1%	11	23.9%
	Fair	10	11.0%	8	8.0%	5	5.1%	41	11.9%	31	5.5%	4	8.7%
	Poor	1	1.1%	8	8.0%	2	2.0%	27	7.8%	14	2.5%	2	4.3%
	<i>Total</i>		<i>91</i>	<i>100.0%</i>	<i>100</i>	<i>100.0%</i>	<i>98</i>	<i>100.0%</i>	<i>345</i>	<i>100.0%</i>	<i>559</i>	<i>100.0%</i>	<i>46</i>
Library	Excellent	57	42.2%	61	45.9%	25	26.9%	64	16.4%	175	30.4%	9	19.1%
	Good	53	39.3%	45	33.8%	39	41.9%	148	37.9%	235	40.8%	21	44.7%
	Average	24	17.8%	23	17.3%	21	22.6%	99	25.3%	119	20.7%	9	19.1%
	Fair	1	0.7%	2	1.5%	4	4.3%	41	10.5%	32	5.6%	6	12.8%
	Poor	0	0.0%	2	1.5%	4	4.3%	39	10.0%	15	2.6%	2	4.3%
	<i>Total</i>		<i>135</i>	<i>100.0%</i>	<i>133</i>	<i>100.0%</i>	<i>93</i>	<i>100.0%</i>	<i>391</i>	<i>100.0%</i>	<i>576</i>	<i>100.0%</i>	<i>47</i>
Computer labs	Excellent	58	43.0%	41	32.5%	67	50.4%	73	19.2%	129	32.3%	8	16.3%
	Good	53	39.3%	50	39.7%	45	33.8%	133	34.9%	167	41.8%	18	36.7%

	Average	22	16.3%	25	19.8%	16	12.0%	85	22.3%	72	18.0%	11	22.4%
	Fair	2	1.5%	6	4.8%	4	3.0%	60	15.7%	25	6.3%	10	20.4%
	Poor	0	0.0%	4	3.2%	1	0.8%	30	7.9%	7	1.8%	2	4.1%
	<i>Total</i>	<i>135</i>	<i>100.0%</i>	<i>126</i>	<i>100.0%</i>	<i>133</i>	<i>100.0%</i>	<i>381</i>	<i>100.0%</i>	<i>400</i>	<i>100.0%</i>	<i>49</i>	<i>100.0%</i>
Laboratory/instructional equipment	Excellent	43	35.8%	33	27.7%	38	33.3%	67	18.9%	108	29.8%	4	9.5%
	Good	45	37.5%	49	41.2%	52	45.6%	122	34.4%	151	41.7%	20	47.6%
	Average	28	23.3%	28	23.5%	22	19.3%	101	28.5%	68	18.8%	12	28.6%
	Fair	4	3.3%	7	5.9%	1	0.9%	42	11.8%	25	6.9%	4	9.5%
	Poor	0	0.0%	2	1.7%	1	0.9%	23	6.5%	10	2.8%	2	4.8%
	<i>Total</i>	<i>120</i>	<i>100.0%</i>	<i>119</i>	<i>100.0%</i>	<i>114</i>	<i>100.0%</i>	<i>355</i>	<i>100.0%</i>	<i>362</i>	<i>100.0%</i>	<i>42</i>	<i>100.0%</i>
Testing Center	Excellent	26	27.7%	38	33.3%	31	33.0%	59	20.4%	146	33.0%	6	13.6%
	Good	45	47.9%	53	46.5%	41	43.6%	121	41.9%	164	37.1%	16	36.4%
	Average	20	21.3%	14	12.3%	16	17.0%	75	26.0%	93	21.0%	8	18.2%
	Fair	1	1.1%	5	4.4%	2	2.1%	24	8.3%	23	5.2%	9	20.5%
	Poor	2	2.1%	4	3.5%	4	4.3%	10	3.5%	16	3.6%	5	11.4%
	<i>Total</i>	<i>94</i>	<i>100.0%</i>	<i>114</i>	<i>100.0%</i>	<i>94</i>	<i>100.0%</i>	<i>289</i>	<i>100.0%</i>	<i>442</i>	<i>100.0%</i>	<i>44</i>	<i>100.0%</i>
Writing Center	Excellent	17	23.0%	28	31.1%	21	29.2%	61	21.2%	101	32.6%	2	7.7%
	Good	41	55.4%	41	45.6%	31	43.1%	136	47.2%	123	39.7%	12	46.2%
	Average	16	21.6%	14	15.6%	15	20.8%	72	25.0%	62	20.0%	7	26.9%
	Fair	0	0.0%	3	3.3%	2	2.8%	12	4.2%	21	6.8%	2	7.7%
	Poor	0	0.0%	4	4.4%	3	4.2%	7	2.4%	3	1.0%	3	11.5%
	<i>Total</i>	<i>74</i>	<i>100.0%</i>	<i>90</i>	<i>100.0%</i>	<i>72</i>	<i>100.0%</i>	<i>288</i>	<i>100.0%</i>	<i>310</i>	<i>100.0%</i>	<i>26</i>	<i>100.0%</i>
Natural Science Center	Excellent	17	27.9%	19	26.0%	19	32.2%	57	22.9%	78	31.3%	1	5.3%
	Good	28	45.9%	37	50.7%	23	39.0%	107	43.0%	109	43.8%	9	47.4%
	Average	15	24.6%	10	13.7%	13	22.0%	68	27.3%	44	17.7%	6	31.6%
	Fair	1	1.6%	4	5.5%	1	1.7%	11	4.4%	14	5.6%	2	10.5%
	Poor	0	0.0%	3	4.1%	3	5.1%	6	2.4%	4	1.6%	1	5.3%
	<i>Total</i>	<i>61</i>	<i>100.0%</i>	<i>73</i>	<i>100.0%</i>	<i>59</i>	<i>100.0%</i>	<i>249</i>	<i>100.0%</i>	<i>249</i>	<i>100.0%</i>	<i>19</i>	<i>100.0%</i>
Center for International Programs	Excellent	13	23.2%	17	26.2%	14	30.4%	42	19.7%	77	33.3%	0	0.0%
	Good	28	50.0%	30	46.2%	21	45.7%	97	45.5%	94	40.7%	8	44.4%
	Average	12	21.4%	11	16.9%	8	17.4%	54	25.4%	44	19.0%	6	33.3%
	Fair	2	3.6%	4	6.2%	1	2.2%	12	5.6%	12	5.2%	3	16.7%
	Poor	1	1.8%	3	4.6%	2	4.3%	8	3.8%	4	1.7%	1	5.6%
	<i>Total</i>	<i>56</i>	<i>100.0%</i>	<i>65</i>	<i>100.0%</i>	<i>46</i>	<i>100.0%</i>	<i>213</i>	<i>100.0%</i>	<i>231</i>	<i>100.0%</i>	<i>18</i>	<i>100.0%</i>

**Troy University 2011-2012 Senior Survey Report**

Report 8 (Q30): Student satisfaction with the offices and services of Troy University (Cross Tabulated by **Campus**)

		Dothan		Montgomery		Phenix City		Troy		eTROY		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
Adaptive Needs Services	Very Satisfied	9	17.0%	11	17.2%	13	21.0%	28	16.7%	69	27.4%	2	9.5%
	Satisfied	18	34.0%	26	40.6%	26	41.9%	53	31.5%	91	36.1%	9	42.9%
	Neutral	22	41.5%	23	35.9%	20	32.3%	72	42.9%	73	29.0%	9	42.9%
	Dissatisfied	0	0.0%	1	1.6%	1	1.6%	5	3.0%	6	2.4%	0	0.0%
	Very Dissatisfied	4	7.5%	3	4.7%	2	3.2%	10	6.0%	13	5.2%	1	4.8%
	<i>Total</i>		53	100.0%	64	100.0%	62	100.0%	168	100.0%	252	100.0%	21
Admissions Office	Very Satisfied	46	32.6%	43	31.9%	47	35.9%	63	16.5%	209	32.4%	14	25.9%
	Satisfied	66	46.8%	62	45.9%	55	42.0%	174	45.5%	279	43.3%	25	46.3%
	Neutral	18	12.8%	19	14.1%	15	11.5%	99	25.9%	98	15.2%	10	18.5%
	Dissatisfied	3	2.1%	6	4.4%	5	3.8%	28	7.3%	27	4.2%	3	5.6%
	Very Dissatisfied	8	5.7%	5	3.7%	9	6.9%	18	4.7%	32	5.0%	2	3.7%
	<i>Total</i>		141	100.0%	135	100.0%	131	100.0%	382	100.0%	645	100.0%	54
Athletic Programs	Very Satisfied	10	21.3%	14	23.0%	10	22.7%	53	20.2%	48	27.6%	0	0.0%
	Satisfied	16	34.0%	24	39.3%	16	36.4%	117	44.5%	52	29.9%	4	40.0%
	Neutral	18	38.3%	17	27.9%	15	34.1%	65	24.7%	61	35.1%	5	50.0%
	Dissatisfied	1	2.1%	2	3.3%	3	6.8%	14	5.3%	5	2.9%	0	0.0%
	Very Dissatisfied	2	4.3%	4	6.6%	0	0.0%	14	5.3%	8	4.6%	1	10.0%
	<i>Total</i>		47	100.0%	61	100.0%	44	100.0%	263	100.0%	174	100.0%	10
Bookstore Services	Very Satisfied	33	24.3%	31	22.5%	37	30.3%	60	15.9%	170	28.5%	4	9.3%
	Satisfied	65	47.8%	55	39.9%	56	45.9%	171	45.4%	236	39.5%	19	44.2%
	Neutral	21	15.4%	21	15.2%	21	17.2%	92	24.4%	94	15.7%	11	25.6%
	Dissatisfied	7	5.1%	17	12.3%	3	2.5%	37	9.8%	52	8.7%	4	9.3%
	Very Dissatisfied	10	7.4%	14	10.1%	5	4.1%	17	4.5%	45	7.5%	5	11.6%
	<i>Total</i>		136	100.0%	138	100.0%	122	100.0%	377	100.0%	597	100.0%	43
Buildings and Grounds	Very Satisfied	55	41.4%	35	26.1%	50	39.7%	80	21.3%	64	27.5%	7	16.3%
	Satisfied	56	42.1%	73	54.5%	54	42.9%	159	42.3%	93	39.9%	27	62.8%
	Neutral	17	12.8%	16	11.9%	15	11.9%	86	22.9%	55	23.6%	7	16.3%
	Dissatisfied	0	0.0%	5	3.7%	3	2.4%	27	7.2%	10	4.3%	1	2.3%
	Very Dissatisfied	5	3.8%	5	3.7%	4	3.2%	24	6.4%	11	4.7%	1	2.3%
	<i>Total</i>		133	100.0%	134	100.0%	126	100.0%	376	100.0%	233	100.0%	43
Business Office	Very Satisfied	33	25.0%	37	28.7%	45	36.3%	54	15.5%	105	28.2%	5	13.5%

	Satisfied	72	54.5%	63	48.8%	55	44.4%	160	45.8%	157	42.1%	22	59.5%
	Neutral	17	12.9%	19	14.7%	15	12.1%	97	27.8%	77	20.6%	9	24.3%
	Dissatisfied	3	2.3%	4	3.1%	4	3.2%	24	6.9%	15	4.0%	0	0.0%
	Very Dissatisfied	7	5.3%	6	4.7%	5	4.0%	14	4.0%	19	5.1%	1	2.7%
	<i>Total</i>	<i>132</i>	<i>100.0%</i>	<i>129</i>	<i>100.0%</i>	<i>124</i>	<i>100.0%</i>	<i>349</i>	<i>100.0%</i>	<i>373</i>	<i>100.0%</i>	<i>37</i>	<i>100.0%</i>
Career Services	Very Satisfied	15	17.0%	26	26.8%	23	27.1%	54	19.5%	73	26.3%	3	10.7%
	Satisfied	45	51.1%	40	41.2%	39	45.9%	110	39.7%	82	29.5%	16	57.1%
	Neutral	21	23.9%	24	24.7%	16	18.8%	80	28.9%	78	28.1%	7	25.0%
	Dissatisfied	2	2.3%	3	3.1%	4	4.7%	19	6.9%	22	7.9%	1	3.6%
	Very Dissatisfied	5	5.7%	4	4.1%	3	3.5%	14	5.1%	23	8.3%	1	3.6%
	<i>Total</i>	<i>88</i>	<i>100.0%</i>	<i>97</i>	<i>100.0%</i>	<i>85</i>	<i>100.0%</i>	<i>277</i>	<i>100.0%</i>	<i>278</i>	<i>100.0%</i>	<i>28</i>	<i>100.0%</i>
Counseling Services	Very Satisfied	16	18.8%	32	29.9%	26	31.3%	46	18.8%	127	31.1%	5	14.3%
	Satisfied	39	45.9%	41	38.3%	36	43.4%	98	40.0%	131	32.1%	17	48.6%
	Neutral	25	29.4%	18	16.8%	13	15.7%	79	32.2%	86	21.1%	11	31.4%
	Dissatisfied	1	1.2%	6	5.6%	4	4.8%	11	4.5%	38	9.3%	1	2.9%
	Very Dissatisfied	4	4.7%	10	9.3%	4	4.8%	11	4.5%	26	6.4%	1	2.9%
	<i>Total</i>	<i>85</i>	<i>100.0%</i>	<i>107</i>	<i>100.0%</i>	<i>83</i>	<i>100.0%</i>	<i>245</i>	<i>100.0%</i>	<i>408</i>	<i>100.0%</i>	<i>35</i>	<i>100.0%</i>
Financial Aid Services	Very Satisfied	36	28.3%	25	19.8%	42	34.7%	66	18.6%	174	32.4%	5	12.5%
	Satisfied	51	40.2%	58	46.0%	44	36.4%	131	37.0%	201	37.4%	19	47.5%
	Neutral	23	18.1%	23	18.3%	20	16.5%	79	22.3%	85	15.8%	9	22.5%
	Dissatisfied	8	6.3%	7	5.6%	7	5.8%	48	13.6%	40	7.4%	4	10.0%
	Very Dissatisfied	9	7.1%	13	10.3%	8	6.6%	30	8.5%	37	6.9%	3	7.5%
	<i>Total</i>	<i>127</i>	<i>100.0%</i>	<i>126</i>	<i>100.0%</i>	<i>121</i>	<i>100.0%</i>	<i>354</i>	<i>100.0%</i>	<i>537</i>	<i>100.0%</i>	<i>40</i>	<i>100.0%</i>
Food Services	Very Satisfied	15	15.5%	21	19.8%	6	17.6%	41	11.7%	27	22.5%	0	0.0%
	Satisfied	45	46.4%	48	45.3%	10	29.4%	123	35.1%	40	33.3%	2	18.2%
	Neutral	22	22.7%	20	18.9%	12	35.3%	98	28.0%	43	35.8%	5	45.5%
	Dissatisfied	7	7.2%	7	6.6%	1	2.9%	45	12.9%	4	3.3%	2	18.2%
	Very Dissatisfied	8	8.2%	10	9.4%	5	14.7%	43	12.3%	6	5.0%	2	18.2%
	<i>Total</i>	<i>97</i>	<i>100.0%</i>	<i>106</i>	<i>100.0%</i>	<i>34</i>	<i>100.0%</i>	<i>350</i>	<i>100.0%</i>	<i>120</i>	<i>100.0%</i>	<i>11</i>	<i>100.0%</i>
Housing and Residence Life	Very Satisfied	4	13.3%	5	12.2%	3	12.0%	26	11.1%	23	21.3%	0	0.0%
	Satisfied	9	30.0%	10	24.4%	9	36.0%	89	37.9%	35	32.4%	1	12.5%
	Neutral	15	50.0%	21	51.2%	12	48.0%	60	25.5%	41	38.0%	7	87.5%
	Dissatisfied	0	0.0%	1	2.4%	1	4.0%	38	16.2%	4	3.7%	0	0.0%
	Very Dissatisfied	2	6.7%	4	9.8%	0	0.0%	22	9.4%	5	4.6%	0	0.0%
	<i>Total</i>	<i>30</i>	<i>100.0%</i>	<i>41</i>	<i>100.0%</i>	<i>25</i>	<i>100.0%</i>	<i>235</i>	<i>100.0%</i>	<i>108</i>	<i>100.0%</i>	<i>8</i>	<i>100.0%</i>
IKON Graphics and Printing Services	Very Satisfied	5	13.5%	7	16.7%	5	19.2%	60	27.0%	23	21.9%	0	0.0%
	Satisfied	12	32.4%	10	23.8%	10	38.5%	80	36.0%	33	31.4%	3	33.3%
	Neutral	15	40.5%	21	50.0%	10	38.5%	64	28.8%	41	39.0%	5	55.6%

	Dissatisfied	2	5.4%	1	2.4%	1	3.8%	6	2.7%	3	2.9%	1	11.1%
	Very Dissatisfied	3	8.1%	3	7.1%	0	0.0%	12	5.4%	5	4.8%	0	0.0%
	<i>Total</i>	37	100.0%	42	100.0%	26	100.0%	222	100.0%	105	100.0%	9	100.0%
IKON Mailroom and Postal Services	Very Satisfied	5	13.5%	6	15.4%	4	14.8%	43	19.8%	25	22.1%	0	0.0%
	Satisfied	14	37.8%	8	20.5%	11	40.7%	77	35.5%	39	34.5%	2	25.0%
	Neutral	14	37.8%	21	53.8%	9	33.3%	69	31.8%	41	36.3%	5	62.5%
	Dissatisfied	0	0.0%	1	2.6%	2	7.4%	13	6.0%	5	4.4%	1	12.5%
	Very Dissatisfied	4	10.8%	3	7.7%	1	3.7%	15	6.9%	3	2.7%	0	0.0%
	<i>Total</i>	37	100.0%	39	100.0%	27	100.0%	217	100.0%	113	100.0%	8	100.0%
Information Technology (IT) Services	Very Satisfied	27	26.2%	31	30.4%	33	34.4%	44	15.6%	111	31.3%	2	6.3%
	Satisfied	51	49.5%	46	45.1%	44	45.8%	106	37.6%	154	43.4%	17	53.1%
	Neutral	18	17.5%	21	20.6%	13	13.5%	88	31.2%	60	16.9%	10	31.3%
	Dissatisfied	2	1.9%	1	1.0%	2	2.1%	21	7.4%	16	4.5%	1	3.1%
	Very Dissatisfied	5	4.9%	3	2.9%	4	4.2%	23	8.2%	14	3.9%	2	6.3%
	<i>Total</i>	103	100.0%	102	100.0%	96	100.0%	282	100.0%	355	100.0%	32	100.0%
Parking Facilities	Very Satisfied	32	24.4%	17	12.5%	30	24.2%	21	5.7%	42	23.0%	4	9.5%
	Satisfied	63	48.1%	42	30.9%	57	46.0%	67	18.2%	67	36.6%	24	57.1%
	Neutral	25	19.1%	30	22.1%	20	16.1%	53	14.4%	51	27.9%	11	26.2%
	Dissatisfied	3	2.3%	19	14.0%	12	9.7%	98	26.6%	12	6.6%	2	4.8%
	Very Dissatisfied	8	6.1%	28	20.6%	5	4.0%	130	35.2%	11	6.0%	1	2.4%
	<i>Total</i>	131	100.0%	136	100.0%	124	100.0%	369	100.0%	183	100.0%	42	100.0%
Placement Service	Very Satisfied	8	11.4%	18	21.7%	13	21.7%	21	9.8%	49	29.0%	4	17.4%
	Satisfied	30	42.9%	25	30.1%	29	48.3%	66	30.7%	53	31.4%	9	39.1%
	Neutral	25	35.7%	30	36.1%	16	26.7%	106	49.3%	49	29.0%	8	34.8%
	Dissatisfied	2	2.9%	4	4.8%	1	1.7%	11	5.1%	6	3.6%	0	0.0%
	Very Dissatisfied	5	7.1%	6	7.2%	1	1.7%	11	5.1%	12	7.1%	2	8.7%
	<i>Total</i>	70	100.0%	83	100.0%	60	100.0%	215	100.0%	169	100.0%	23	100.0%
Recreational and Intramural Activities	Very Satisfied	9	14.8%	12	22.2%	8	20.0%	37	14.2%	27	22.1%	1	8.3%
	Satisfied	25	41.0%	17	31.5%	15	37.5%	115	44.2%	42	34.4%	3	25.0%
	Neutral	18	29.5%	20	37.0%	12	30.0%	86	33.1%	43	35.2%	5	41.7%
	Dissatisfied	4	6.6%	2	3.7%	4	10.0%	8	3.1%	5	4.1%	0	0.0%
	Very Dissatisfied	5	8.2%	3	5.6%	1	2.5%	14	5.4%	5	4.1%	3	25.0%
	<i>Total</i>	61	100.0%	54	100.0%	40	100.0%	260	100.0%	122	100.0%	12	100.0%
Registrar/Records Office	Very Satisfied	36	26.9%	37	27.6%	48	37.2%	62	16.9%	161	31.0%	12	25.0%
	Satisfied	68	50.7%	58	43.3%	54	41.9%	153	41.8%	215	41.3%	20	41.7%
	Neutral	18	13.4%	23	17.2%	17	13.2%	96	26.2%	97	18.7%	15	31.3%
	Dissatisfied	5	3.7%	5	3.7%	6	4.7%	35	9.6%	22	4.2%	1	2.1%
	Very Dissatisfied	7	5.2%	11	8.2%	4	3.1%	20	5.5%	25	4.8%	0	0.0%

	<i>Total</i>	134	100.0%	134	100.0%	129	100.0%	366	100.0%	520	100.0%	48	100.0%
Safety and Security Services	Very Satisfied	40	32.3%	42	33.3%	44	36.4%	79	22.4%	42	25.9%	6	22.2%
	Satisfied	55	44.4%	46	36.5%	49	40.5%	127	36.0%	58	35.8%	8	29.6%
	Neutral	19	15.3%	22	17.5%	19	15.7%	111	31.4%	44	27.2%	10	37.0%
	Dissatisfied	4	3.2%	9	7.1%	4	3.3%	20	5.7%	10	6.2%	1	3.7%
	Very Dissatisfied	6	4.8%	7	5.6%	5	4.1%	16	4.5%	8	4.9%	2	7.4%
	<i>Total</i>	124	100.0%	126	100.0%	121	100.0%	353	100.0%	162	100.0%	27	100.0%
Student Health Services	Very Satisfied	12	19.0%	11	19.6%	14	27.5%	54	17.5%	28	23.3%	0	0.0%
	Satisfied	30	47.6%	19	33.9%	22	43.1%	122	39.5%	44	36.7%	3	21.4%
	Neutral	15	23.8%	18	32.1%	12	23.5%	84	27.2%	39	32.5%	9	64.3%
	Dissatisfied	3	4.8%	4	7.1%	2	3.9%	27	8.7%	5	4.2%	1	7.1%
	Very Dissatisfied	3	4.8%	4	7.1%	1	2.0%	22	7.1%	4	3.3%	1	7.1%
	<i>Total</i>	63	100.0%	56	100.0%	51	100.0%	309	100.0%	120	100.0%	14	100.0%
Student organizations	Very Satisfied	27	26.0%	10	14.3%	23	29.5%	77	24.2%	38	25.7%	1	5.9%
	Satisfied	44	42.3%	25	35.7%	31	39.7%	146	45.9%	49	33.1%	6	35.3%
	Neutral	23	22.1%	28	40.0%	17	21.8%	76	23.9%	44	29.7%	7	41.2%
	Dissatisfied	5	4.8%	2	2.9%	3	3.8%	8	2.5%	7	4.7%	2	11.8%
	Very Dissatisfied	5	4.8%	5	7.1%	4	5.1%	11	3.5%	10	6.8%	1	5.9%
	<i>Total</i>	104	100.0%	70	100.0%	78	100.0%	318	100.0%	148	100.0%	17	100.0%
Student Support Services (SSS)	Very Satisfied	28	30.4%	24	27.0%	15	24.2%	44	18.1%	52	25.1%	2	9.1%
	Satisfied	33	35.9%	34	38.2%	28	45.2%	95	39.1%	78	37.7%	9	40.9%
	Neutral	25	27.2%	22	24.7%	14	22.6%	87	35.8%	51	24.6%	9	40.9%
	Dissatisfied	2	2.2%	2	2.2%	2	3.2%	7	2.9%	11	5.3%	1	4.5%
	Very Dissatisfied	4	4.3%	7	7.9%	3	4.8%	10	4.1%	15	7.2%	1	4.5%
	<i>Total</i>	92	100.0%	89	100.0%	62	100.0%	243	100.0%	207	100.0%	22	100.0%
Trojan Fitness Center	Very Satisfied	4	11.8%	11	26.2%	7	20.0%	72	23.8%	28	25.2%	0	0.0%
	Satisfied	12	35.3%	11	26.2%	14	40.0%	122	40.3%	35	31.5%	1	14.3%
	Neutral	13	38.2%	17	40.5%	10	28.6%	62	20.5%	39	35.1%	4	57.1%
	Dissatisfied	2	5.9%	1	2.4%	2	5.7%	27	8.9%	5	4.5%	1	14.3%
	Very Dissatisfied	3	8.8%	2	4.8%	2	5.7%	20	6.6%	4	3.6%	1	14.3%
	<i>Total</i>	34	100.0%	42	100.0%	35	100.0%	303	100.0%	111	100.0%	7	100.0%
Trojan Web Express	Very Satisfied	55	39.6%	56	41.8%	50	38.8%	103	26.8%	326	45.7%	20	33.9%
	Satisfied	56	40.3%	58	43.3%	59	45.7%	167	43.5%	231	32.4%	25	42.4%
	Neutral	20	14.4%	9	6.7%	12	9.3%	65	16.9%	65	9.1%	9	15.3%
	Dissatisfied	1	0.7%	3	2.2%	2	1.6%	33	8.6%	33	4.6%	1	1.7%
	Very Dissatisfied	7	5.0%	8	6.0%	6	4.7%	16	4.2%	58	8.1%	4	6.8%
	<i>Total</i>	139	100.0%	134	100.0%	129	100.0%	384	100.0%	713	100.0%	59	100.0%
University Media	Very Satisfied	28	26.7%	34	34.3%	24	27.9%	68	20.7%	122	34.2%	4	16.7%

(website, newsletters, radio, TV, etc)	Satisfied	44	41.9%	38	38.4%	38	44.2%	132	40.2%	140	39.2%	9	37.5%
	Neutral	24	22.9%	18	18.2%	16	18.6%	98	29.9%	64	17.9%	7	29.2%
	Dissatisfied	3	2.9%	4	4.0%	5	5.8%	12	3.7%	12	3.4%	3	12.5%
	Very Dissatisfied	6	5.7%	5	5.1%	3	3.5%	18	5.5%	19	5.3%	1	4.2%
	<i>Total</i>	<i>105</i>	<i>100.0%</i>	<i>99</i>	<i>100.0%</i>	<i>86</i>	<i>100.0%</i>	<i>328</i>	<i>100.0%</i>	<i>357</i>	<i>100.0%</i>	<i>24</i>	<i>100.0%</i>
Veteran Services	Very Satisfied	21	36.8%	16	25.4%	11	21.6%	32	19.8%	132	40.5%	10	32.3%
	Satisfied	13	22.8%	20	31.7%	18	35.3%	59	36.4%	96	29.4%	11	35.5%
	Neutral	13	22.8%	19	30.2%	15	29.4%	52	32.1%	54	16.6%	5	16.1%
	Dissatisfied	6	10.5%	2	3.2%	4	7.8%	6	3.7%	20	6.1%	1	3.2%
	Very Dissatisfied	4	7.0%	6	9.5%	3	5.9%	13	8.0%	24	7.4%	4	12.9%
<i>Total</i>	<i>57</i>	<i>100.0%</i>	<i>63</i>	<i>100.0%</i>	<i>51</i>	<i>100.0%</i>	<i>162</i>	<i>100.0%</i>	<i>326</i>	<i>100.0%</i>	<i>31</i>	<i>100.0%</i>	

**Troy University 2011-2012 Senior Survey Report**

Report 9 (Q31): Student opinions and perceptions about Troy University (Cross Tabulated by **Campus**)

		Dothan		Montgomery		Phenix City		Troy		eTROY		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
The goals, objectives, and requirements for my academic program were clearly defined.	Strongly Agree	41	29.9%	33	23.6%	48	36.6%	104	27.1%	253	32.4%	18	30.0%
	Agree	71	51.8%	86	61.4%	67	51.1%	189	49.2%	408	52.3%	29	48.3%
	Neither Agree nor Disagree	13	9.5%	11	7.9%	9	6.9%	48	12.5%	58	7.4%	11	18.3%
	Disagree	10	7.3%	6	4.3%	1	0.8%	34	8.9%	31	4.0%	2	3.3%
	Strongly Disagree	2	1.5%	4	2.9%	6	4.6%	9	2.3%	30	3.8%	0	0.0%
<i>Total</i>	<i>137</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>131</i>	<i>100.0%</i>	<i>384</i>	<i>100.0%</i>	<i>780</i>	<i>100.0%</i>	<i>60</i>	<i>100.0%</i>	
My academic program was intellectually challenging and stimulating.	Strongly Agree	52	38.2%	42	30.0%	57	43.2%	139	36.4%	332	42.6%	24	39.3%
	Agree	68	50.0%	86	61.4%	64	48.5%	187	49.0%	384	49.3%	27	44.3%
	Neither Agree nor Disagree	11	8.1%	6	4.3%	4	3.0%	38	9.9%	36	4.6%	10	16.4%
	Disagree	3	2.2%	5	3.6%	1	0.8%	13	3.4%	7	0.9%	0	0.0%
	Strongly Disagree	2	1.5%	1	0.7%	6	4.5%	5	1.3%	20	2.6%	0	0.0%
<i>Total</i>	<i>136</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>132</i>	<i>100.0%</i>	<i>382</i>	<i>100.0%</i>	<i>779</i>	<i>100.0%</i>	<i>61</i>	<i>100.0%</i>	
Courses in my curriculum contributed to the skills and knowledge required in my field.	Strongly Agree	58	42.3%	45	32.1%	53	40.2%	145	37.9%	310	39.7%	19	31.1%
	Agree	63	46.0%	81	57.9%	65	49.2%	186	48.6%	388	49.7%	36	59.0%
	Neither Agree nor Disagree	13	9.5%	9	6.4%	3	2.3%	36	9.4%	51	6.5%	6	9.8%
	Disagree	1	0.7%	3	2.1%	5	3.8%	13	3.4%	10	1.3%	0	0.0%



	Strongly Disagree	2	1.5%	2	1.4%	6	4.5%	3	0.8%	21	2.7%	0	0.0%
	<i>Total</i>	137	100.0%	140	100.0%	132	100.0%	383	100.0%	780	100.0%	61	100.0%
Courses were offered frequently enough for timely completion of my degree program.	Strongly Agree	21	15.3%	28	19.9%	40	30.3%	91	23.8%	302	38.7%	15	24.6%
	Agree	58	42.3%	69	48.9%	57	43.2%	157	41.0%	359	46.0%	22	36.1%
	Neither Agree nor Disagree	24	17.5%	14	9.9%	12	9.1%	60	15.7%	48	6.2%	12	19.7%
	Disagree	21	15.3%	20	14.2%	15	11.4%	51	13.3%	45	5.8%	9	14.8%
	Strongly Disagree	13	9.5%	10	7.1%	8	6.1%	24	6.3%	26	3.3%	3	4.9%
	<i>Total</i>	137	100.0%	141	100.0%	132	100.0%	383	100.0%	780	100.0%	61	100.0%
The intellectual caliber of students in my academic program was high.	Strongly Agree	27	19.9%	23	16.4%	36	27.3%	80	20.8%	176	22.6%	13	21.3%
	Agree	67	49.3%	72	51.4%	70	53.0%	175	45.6%	384	49.2%	25	41.0%
	Neither Agree nor Disagree	32	23.5%	34	24.3%	13	9.8%	91	23.7%	158	20.3%	17	27.9%
	Disagree	8	5.9%	8	5.7%	5	3.8%	26	6.8%	31	4.0%	5	8.2%
	Strongly Disagree	2	1.5%	3	2.1%	8	6.1%	12	3.1%	31	4.0%	1	1.6%
	<i>Total</i>	136	100.0%	140	100.0%	132	100.0%	384	100.0%	780	100.0%	61	100.0%
The degree program in which I enrolled is valuable for me in my employment.	Strongly Agree	60	43.8%	48	34.3%	61	46.2%	158	41.4%	292	37.4%	17	27.9%
	Agree	52	38.0%	74	52.9%	54	40.9%	154	40.3%	358	45.8%	31	50.8%
	Neither Agree nor Disagree	19	13.9%	14	10.0%	8	6.1%	60	15.7%	91	11.7%	11	18.0%
	Disagree	5	3.6%	3	2.1%	1	0.8%	6	1.6%	14	1.8%	2	3.3%
	Strongly Disagree	1	0.7%	1	0.7%	8	6.1%	4	1.0%	26	3.3%	0	0.0%
	<i>Total</i>	137	100.0%	140	100.0%	132	100.0%	382	100.0%	781	100.0%	61	100.0%
Troy University faculty care about students as individuals.	Strongly Agree	46	33.8%	35	25.0%	50	37.9%	115	30.1%	221	28.4%	18	29.5%
	Agree	62	45.6%	73	52.1%	64	48.5%	157	41.1%	377	48.4%	26	42.6%
	Neither Agree nor Disagree	22	16.2%	23	16.4%	9	6.8%	78	20.4%	135	17.3%	15	24.6%
	Disagree	3	2.2%	3	2.1%	2	1.5%	21	5.5%	21	2.7%	2	3.3%
	Strongly Disagree	3	2.2%	6	4.3%	7	5.3%	11	2.9%	25	3.2%	0	0.0%
	<i>Total</i>	136	100.0%	140	100.0%	132	100.0%	382	100.0%	779	100.0%	61	100.0%
Troy University faculty were helpful with my career plan.	Strongly Agree	33	24.1%	27	19.4%	44	33.3%	92	24.0%	182	23.4%	12	19.7%
	Agree	56	40.9%	62	44.6%	60	45.5%	162	42.3%	282	36.3%	27	44.3%
	Neither Agree nor Disagree	34	24.8%	37	26.6%	13	9.8%	75	19.6%	222	28.6%	17	27.9%
	Disagree	10	7.3%	7	5.0%	5	3.8%	38	9.9%	50	6.4%	4	6.6%
	Strongly Disagree	4	2.9%	6	4.3%	10	7.6%	16	4.2%	41	5.3%	1	1.6%
	<i>Total</i>	137	100.0%	139	100.0%	132	100.0%	383	100.0%	777	100.0%	61	100.0%
Troy University is responsive to the needs of its students.	Strongly Agree	31	22.8%	27	19.1%	45	34.1%	77	20.2%	206	26.5%	12	19.7%
	Agree	64	47.1%	67	47.5%	56	42.4%	149	39.0%	365	46.9%	29	47.5%
	Neither Agree nor Disagree	25	18.4%	34	24.1%	17	12.9%	91	23.8%	131	16.8%	12	19.7%
	Disagree	11	8.1%	6	4.3%	7	5.3%	44	11.5%	48	6.2%	7	11.5%

	Strongly Disagree	5	3.7%	7	5.0%	7	5.3%	21	5.5%	28	3.6%	1	1.6%
	<i>Total</i>	136	100.0%	141	100.0%	132	100.0%	382	100.0%	778	100.0%	61	100.0%
The tuition and fees I paid at Troy University were a worthwhile investment.	Strongly Agree	30	21.9%	33	23.6%	43	32.8%	79	20.6%	240	30.8%	17	28.3%
	Agree	57	41.6%	69	49.3%	59	45.0%	148	38.5%	353	45.3%	25	41.7%
	Neither Agree nor Disagree	31	22.6%	23	16.4%	17	13.0%	94	24.5%	136	17.5%	12	20.0%
	Disagree	13	9.5%	7	5.0%	4	3.1%	34	8.9%	21	2.7%	3	5.0%
	Strongly Disagree	6	4.4%	8	5.7%	8	6.1%	29	7.6%	29	3.7%	3	5.0%
	<i>Total</i>	137	100.0%	140	100.0%	131	100.0%	384	100.0%	779	100.0%	60	100.0%

**Troy University 2011-2012 Senior Survey Report**  
 Report 10 (Q39): Overall ratings on Troy University (Cross Tabulated by Campus)

		Dothan		Montgomery		Phenix City		Troy		eTROY		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
How would you rate Troy University's preparation of you for employment?	Excellent	31	23.0%	30	21.7%	44	34.6%	90	23.9%	189	24.6%	11	18.6%
	Good	62	45.9%	53	38.4%	59	46.5%	151	40.2%	312	40.7%	25	42.4%
	Average	26	19.3%	41	29.7%	16	12.6%	86	22.9%	188	24.5%	18	30.5%
	Fair	11	8.1%	9	6.5%	5	3.9%	28	7.4%	52	6.8%	1	1.7%
	Poor	5	3.7%	5	3.6%	3	2.4%	21	5.6%	26	3.4%	4	6.8%
	<i>Total</i>		135	100.0%	138	100.0%	127	100.0%	376	100.0%	767	100.0%	59
How would you rate Troy University's preparation of you for further education?	Excellent	43	31.9%	39	27.9%	50	39.7%	94	25.0%	267	34.5%	12	20.3%
	Good	60	44.4%	58	41.4%	60	47.6%	153	40.7%	332	42.9%	29	49.2%
	Average	19	14.1%	32	22.9%	9	7.1%	89	23.7%	133	17.2%	14	23.7%
	Fair	11	8.1%	5	3.6%	6	4.8%	24	6.4%	27	3.5%	1	1.7%
	Poor	2	1.5%	6	4.3%	1	0.8%	16	4.3%	15	1.9%	3	5.1%
	<i>Total</i>		135	100.0%	140	100.0%	126	100.0%	376	100.0%	774	100.0%	59
What is your overall rating of your college experiences at TROY?	Excellent	46	34.1%	51	36.4%	54	42.9%	127	33.6%	333	43.3%	18	30.5%
	Good	56	41.5%	55	39.3%	60	47.6%	151	39.9%	306	39.8%	24	40.7%
	Average	19	14.1%	25	17.9%	8	6.3%	64	16.9%	97	12.6%	14	23.7%
	Fair	12	8.9%	7	5.0%	4	3.2%	25	6.6%	24	3.1%	3	5.1%
	Poor	2	1.5%	2	1.4%	0	0.0%	11	2.9%	9	1.2%	0	0.0%
	<i>Total</i>		135	100.0%	140	100.0%	126	100.0%	378	100.0%	769	100.0%	59

**Troy University 2011-2012 Senior Survey Report**  
 Report 11: Enrollment choices and recommendations (Cross Tabulated by **Campus**)

		Dothan		Montgomery		Phenix City		Troy		eTROY		Global Campus	
		N	%	N	%	N	%	N	%	N	%	N	%
If you were starting over, would you enroll in the same program?	Definitely Yes	67	49.3%	62	44.3%	67	52.8%	172	45.6%	358	46.2%	23	39.0%
	Probably Yes	43	31.6%	52	37.1%	39	30.7%	146	38.7%	289	37.3%	23	39.0%
	Probably Not	21	15.4%	23	16.4%	20	15.7%	43	11.4%	107	13.8%	9	15.3%
	Definitely Not	5	3.7%	3	2.1%	1	0.8%	16	4.2%	21	2.7%	4	6.8%
	<i>Total</i>	<i>136</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>127</i>	<i>100.0%</i>	<i>377</i>	<i>100.0%</i>	<i>775</i>	<i>100.0%</i>	<i>59</i>	<i>100.0%</i>
If you could start college over, would you attend Troy University again?	Definitely Yes	54	40.0%	69	49.6%	85	66.4%	146	38.6%	432	56.1%	26	44.8%
	Probably Yes	61	45.2%	53	38.1%	39	30.5%	172	45.5%	274	35.6%	25	43.1%
	Probably Not	14	10.4%	13	9.4%	4	3.1%	41	10.8%	54	7.0%	7	12.1%
	Definitely Not	6	4.4%	4	2.9%	0	0.0%	19	5.0%	10	1.3%	0	0.0%
	<i>Total</i>	<i>135</i>	<i>100.0%</i>	<i>139</i>	<i>100.0%</i>	<i>128</i>	<i>100.0%</i>	<i>378</i>	<i>100.0%</i>	<i>770</i>	<i>100.0%</i>	<i>58</i>	<i>100.0%</i>
Would you recommend your academic program to other students?	Definitely Yes	68	50.7%	68	48.6%	76	59.4%	191	50.9%	423	55.0%	23	39.0%
	Probably Yes	53	39.6%	60	42.9%	45	35.2%	140	37.3%	293	38.1%	31	52.5%
	Probably Not	9	6.7%	10	7.1%	7	5.5%	35	9.3%	43	5.6%	5	8.5%
	Definitely Not	4	3.0%	2	1.4%	0	0.0%	9	2.4%	10	1.3%	0	0.0%
	<i>Total</i>	<i>134</i>	<i>100.0%</i>	<i>140</i>	<i>100.0%</i>	<i>128</i>	<i>100.0%</i>	<i>375</i>	<i>100.0%</i>	<i>769</i>	<i>100.0%</i>	<i>59</i>	<i>100.0%</i>
Would you recommend Troy University to someone planning to go to college?	Definitely Yes	67	49.6%	79	56.8%	92	72.4%	184	48.9%	472	61.1%	26	44.1%
	Probably Yes	55	40.7%	50	36.0%	32	25.2%	147	39.1%	255	33.0%	28	47.5%
	Probably Not	10	7.4%	9	6.5%	3	2.4%	31	8.2%	34	4.4%	5	8.5%
	Definitely Not	3	2.2%	1	0.7%	0	0.0%	14	3.7%	12	1.6%	0	0.0%
	<i>Total</i>	<i>135</i>	<i>100.0%</i>	<i>139</i>	<i>100.0%</i>	<i>127</i>	<i>100.0%</i>	<i>376</i>	<i>100.0%</i>	<i>773</i>	<i>100.0%</i>	<i>59</i>	<i>100.0%</i>

### Troy University 2011-2012 Senior Survey Report

Report 12 (Q28): Student self-rated development in their educational experiences (Cross Tabulated by College)

		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		N	%	N	%	N	%	N	%	N	%
Writing skills	Excellent	314	39.8%	135	29.6%	26	36.6%	89	36.3%	34	23.4%
	Good	371	47.1%	243	53.3%	33	46.5%	123	50.2%	74	51.0%
	Average	90	11.4%	66	14.5%	8	11.3%	30	12.2%	32	22.1%
	Fair	12	1.5%	11	2.4%	2	2.8%	3	1.2%	5	3.4%
	Poor	1	0.1%	1	0.2%	2	2.8%	0	0.0%	0	0.0%
	<i>Total</i>		788	100.0%	456	100.0%	71	100.0%	245	100.0%	145
Speaking/ presentation skills	Excellent	268	34.0%	134	29.5%	36	50.7%	79	32.2%	50	34.5%
	Good	364	46.1%	228	50.2%	25	35.2%	121	49.4%	65	44.8%
	Average	131	16.6%	70	15.4%	8	11.3%	41	16.7%	25	17.2%
	Fair	20	2.5%	19	4.2%	1	1.4%	2	0.8%	5	3.4%
	Poor	6	0.8%	3	0.7%	1	1.4%	2	0.8%	0	0.0%
	<i>Total</i>		789	100.0%	454	100.0%	71	100.0%	245	100.0%	145
Reading skills	Excellent	341	43.3%	169	37.2%	31	43.7%	103	42.0%	56	38.6%
	Good	368	46.8%	212	46.7%	32	45.1%	99	40.4%	57	39.3%
	Average	70	8.9%	64	14.1%	6	8.5%	37	15.1%	27	18.6%
	Fair	6	0.8%	7	1.5%	1	1.4%	6	2.4%	5	3.4%
	Poor	2	0.3%	2	0.4%	1	1.4%	0	0.0%	0	0.0%
	<i>Total</i>		787	100.0%	454	100.0%	71	100.0%	245	100.0%	145
Critical thinking skills	Excellent	365	46.2%	171	37.7%	35	50.0%	95	38.6%	54	37.2%
	Good	372	47.1%	226	49.9%	24	34.3%	113	45.9%	67	46.2%
	Average	50	6.3%	49	10.8%	9	12.9%	35	14.2%	23	15.9%
	Fair	3	0.4%	7	1.5%	1	1.4%	3	1.2%	1	0.7%
	Poor	0	0.0%	0	0.0%	1	1.4%	0	0.0%	0	0.0%
	<i>Total</i>		790	100.0%	453	100.0%	70	100.0%	246	100.0%	145
Problem solving skills	Excellent	349	44.3%	174	38.4%	28	39.4%	93	38.1%	48	33.3%
	Good	380	48.2%	223	49.2%	33	46.5%	115	47.1%	71	49.3%
	Average	52	6.6%	48	10.6%	8	11.3%	33	13.5%	24	16.7%
	Fair	6	0.8%	7	1.5%	2	2.8%	3	1.2%	1	0.7%
	Poor	1	0.1%	1	0.2%	0	0.0%	0	0.0%	0	0.0%
	<i>Total</i>		788	100.0%	453	100.0%	71	100.0%	244	100.0%	144

2011-2012 Senior Survey Report

Mathematical skills	Excellent	163	20.8%	110	24.2%	7	9.9%	50	20.3%	28	19.4%
	Good	308	39.2%	216	47.6%	20	28.2%	95	38.6%	51	35.4%
	Average	242	30.8%	106	23.3%	33	46.5%	78	31.7%	52	36.1%
	Fair	61	7.8%	18	4.0%	6	8.5%	20	8.1%	12	8.3%
	Poor	11	1.4%	4	0.9%	5	7.0%	3	1.2%	1	0.7%
	<i>Total</i>		785	100.0%	454	100.0%	71	100.0%	246	100.0%	144
Computer technologies	Excellent	279	35.4%	149	32.9%	21	30.0%	73	29.7%	41	28.3%
	Good	361	45.8%	222	49.0%	28	40.0%	112	45.5%	68	46.9%
	Average	127	16.1%	64	14.1%	15	21.4%	50	20.3%	31	21.4%
	Fair	16	2.0%	14	3.1%	4	5.7%	10	4.1%	3	2.1%
	Poor	5	0.6%	4	0.9%	2	2.9%	1	0.4%	2	1.4%
	<i>Total</i>		788	100.0%	453	100.0%	70	100.0%	246	100.0%	145
Research skills	Excellent	338	42.9%	165	36.3%	20	28.2%	88	35.8%	42	29.2%
	Good	347	44.0%	206	45.3%	33	46.5%	113	45.9%	65	45.1%
	Average	90	11.4%	71	15.6%	12	16.9%	38	15.4%	32	22.2%
	Fair	11	1.4%	10	2.2%	3	4.2%	6	2.4%	4	2.8%
	Poor	2	0.3%	3	0.7%	3	4.2%	1	0.4%	1	0.7%
	<i>Total</i>		788	100.0%	455	100.0%	71	100.0%	246	100.0%	144
Scientific principles and methods	Excellent	212	26.9%	91	20.1%	8	11.3%	54	22.1%	27	18.8%
	Good	359	45.6%	209	46.2%	25	35.2%	108	44.3%	60	41.7%
	Average	181	23.0%	125	27.7%	26	36.6%	65	26.6%	49	34.0%
	Fair	32	4.1%	22	4.9%	11	15.5%	16	6.6%	8	5.6%
	Poor	3	0.4%	5	1.1%	1	1.4%	1	0.4%	0	0.0%
	<i>Total</i>		787	100.0%	452	100.0%	71	100.0%	244	100.0%	144
Understanding different philosophies and cultures	Excellent	297	37.7%	126	27.8%	27	38.0%	75	30.5%	46	31.7%
	Good	351	44.5%	214	47.2%	29	40.8%	122	49.6%	49	33.8%
	Average	122	15.5%	94	20.8%	11	15.5%	41	16.7%	45	31.0%
	Fair	17	2.2%	16	3.5%	1	1.4%	7	2.8%	5	3.4%
	Poor	1	0.1%	3	0.7%	3	4.2%	1	0.4%	0	0.0%
	<i>Total</i>		788	100.0%	453	100.0%	71	100.0%	246	100.0%	145
Appreciation of the arts	Excellent	265	33.9%	110	24.3%	38	53.5%	82	33.3%	38	26.2%
	Good	323	41.4%	197	43.6%	28	39.4%	98	39.8%	51	35.2%
	Average	159	20.4%	112	24.8%	2	2.8%	53	21.5%	39	26.9%
	Fair	30	3.8%	28	6.2%	1	1.4%	12	4.9%	13	9.0%
	Poor	4	0.5%	5	1.1%	2	2.8%	1	0.4%	4	2.8%
	<i>Total</i>		781	100.0%	452	100.0%	71	100.0%	246	100.0%	145
Leadership skills	Excellent	350	44.8%	187	41.3%	38	53.5%	103	42.0%	61	42.4%
	Good	284	36.3%	193	42.6%	21	29.6%	101	41.2%	58	40.3%

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	Average	116	14.8%	59	13.0%	6	8.5%	33	13.5%	19	13.2%
	Fair	25	3.2%	9	2.0%	4	5.6%	7	2.9%	4	2.8%
	Poor	7	0.9%	5	1.1%	2	2.8%	1	0.4%	2	1.4%
	<i>Total</i>	<i>782</i>	<i>100.0%</i>	<i>453</i>	<i>100.0%</i>	<i>71</i>	<i>100.0%</i>	<i>245</i>	<i>100.0%</i>	<i>144</i>	<i>100.0%</i>
Management and organizational skills	Excellent	359	45.7%	222	48.9%	36	51.4%	100	40.8%	62	42.8%
	Good	308	39.2%	189	41.6%	26	37.1%	99	40.4%	61	42.1%
	Average	103	13.1%	36	7.9%	5	7.1%	40	16.3%	18	12.4%
	Fair	14	1.8%	4	0.9%	2	2.9%	6	2.4%	2	1.4%
	Poor	2	0.3%	3	0.7%	1	1.4%	0	0.0%	2	1.4%
	<i>Total</i>	<i>786</i>	<i>100.0%</i>	<i>454</i>	<i>100.0%</i>	<i>70</i>	<i>100.0%</i>	<i>245</i>	<i>100.0%</i>	<i>145</i>	<i>100.0%</i>
Time management	Excellent	364	46.2%	202	44.7%	31	43.7%	97	40.1%	59	40.7%
	Good	318	40.4%	194	42.9%	31	43.7%	89	36.8%	60	41.4%
	Average	85	10.8%	48	10.6%	7	9.9%	45	18.6%	21	14.5%
	Fair	15	1.9%	8	1.8%	0	0.0%	9	3.7%	4	2.8%
	Poor	6	0.8%	0	0.0%	2	2.8%	2	0.8%	1	0.7%
	<i>Total</i>	<i>788</i>	<i>100.0%</i>	<i>452</i>	<i>100.0%</i>	<i>71</i>	<i>100.0%</i>	<i>242</i>	<i>100.0%</i>	<i>145</i>	<i>100.0%</i>
Working cooperatively in groups	Excellent	292	37.2%	179	39.3%	31	44.3%	107	43.9%	68	47.2%
	Good	308	39.2%	204	44.8%	31	44.3%	100	41.0%	57	39.6%
	Average	150	19.1%	54	11.9%	7	10.0%	31	12.7%	15	10.4%
	Fair	24	3.1%	14	3.1%	0	0.0%	5	2.0%	3	2.1%
	Poor	12	1.5%	4	0.9%	1	1.4%	1	0.4%	1	0.7%
	<i>Total</i>	<i>786</i>	<i>100.0%</i>	<i>455</i>	<i>100.0%</i>	<i>70</i>	<i>100.0%</i>	<i>244</i>	<i>100.0%</i>	<i>144</i>	<i>100.0%</i>
Planning and carrying out projects	Excellent	339	43.2%	199	43.8%	36	50.7%	109	44.3%	62	43.4%
	Good	338	43.1%	205	45.2%	29	40.8%	100	40.7%	64	44.8%
	Average	94	12.0%	40	8.8%	6	8.5%	34	13.8%	15	10.5%
	Fair	9	1.1%	9	2.0%	0	0.0%	2	0.8%	2	1.4%
	Poor	5	0.6%	1	0.2%	0	0.0%	1	0.4%	0	0.0%
	<i>Total</i>	<i>785</i>	<i>100.0%</i>	<i>454</i>	<i>100.0%</i>	<i>71</i>	<i>100.0%</i>	<i>246</i>	<i>100.0%</i>	<i>143</i>	<i>100.0%</i>
Citizenship skills	Excellent	323	41.3%	157	34.8%	27	38.0%	95	38.8%	57	39.9%
	Good	301	38.5%	191	42.4%	27	38.0%	101	41.2%	65	45.5%
	Average	116	14.8%	84	18.6%	12	16.9%	43	17.6%	17	11.9%
	Fair	31	4.0%	13	2.9%	1	1.4%	4	1.6%	4	2.8%
	Poor	11	1.4%	6	1.3%	4	5.6%	2	0.8%	0	0.0%
	<i>Total</i>	<i>782</i>	<i>100.0%</i>	<i>451</i>	<i>100.0%</i>	<i>71</i>	<i>100.0%</i>	<i>245</i>	<i>100.0%</i>	<i>143</i>	<i>100.0%</i>
Strategies for applying skills in my field	Excellent	326	41.5%	195	43.1%	40	56.3%	113	46.1%	78	53.8%
	Good	354	45.0%	200	44.2%	21	29.6%	101	41.2%	54	37.2%
	Average	86	10.9%	40	8.8%	5	7.0%	25	10.2%	13	9.0%

Fair	15	1.9%	14	3.1%	2	2.8%	3	1.2%	0	0.0%
Poor	5	0.6%	3	0.7%	3	4.2%	3	1.2%	0	0.0%
<i>Total</i>	786	100.0%	452	100.0%	71	100.0%	245	100.0%	145	100.0%

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Report 13 (Q29): Student ratings on education and academic support services (Cross Tabulated by College)

		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		N	%	N	%	N	%	N	%	N	%
Overall quality of your academic program	Excellent	339	43.4%	170	38.0%	26	37.1%	97	40.8%	68	47.9%
	Good	368	47.1%	223	49.9%	31	44.3%	111	46.6%	57	40.1%
	Average	62	7.9%	44	9.8%	5	7.1%	24	10.1%	15	10.6%
	Fair	12	1.5%	9	2.0%	4	5.7%	2	0.8%	2	1.4%
	Poor	1	0.1%	1	0.2%	4	5.7%	4	1.7%	0	0.0%
	<i>Total</i>	782	100.0%	447	100.0%	70	100.0%	238	100.0%	142	100.0%
Academic advising	Excellent	266	34.1%	137	30.9%	22	31.4%	90	37.3%	49	34.3%
	Good	273	35.0%	165	37.2%	24	34.3%	86	35.7%	60	42.0%
	Average	125	16.0%	80	18.1%	15	21.4%	31	12.9%	18	12.6%
	Fair	57	7.3%	32	7.2%	1	1.4%	20	8.3%	4	2.8%
	Poor	58	7.4%	29	6.5%	8	11.4%	14	5.8%	12	8.4%
	<i>Total</i>	779	100.0%	443	100.0%	70	100.0%	241	100.0%	143	100.0%
Faculty accessibility	Excellent	261	34.3%	126	28.8%	26	37.1%	70	29.9%	52	36.6%
	Good	313	41.1%	178	40.6%	32	45.7%	109	46.6%	54	38.0%
	Average	119	15.6%	86	19.6%	7	10.0%	38	16.2%	25	17.6%
	Fair	47	6.2%	36	8.2%	3	4.3%	12	5.1%	9	6.3%
	Poor	21	2.8%	12	2.7%	2	2.9%	5	2.1%	2	1.4%
	<i>Total</i>	761	100.0%	438	100.0%	70	100.0%	234	100.0%	142	100.0%
Instruction in major courses	Excellent	315	40.3%	146	32.9%	30	42.3%	96	40.0%	61	42.7%
	Good	341	43.6%	200	45.0%	29	40.8%	108	45.0%	60	42.0%
	Average	95	12.1%	75	16.9%	7	9.9%	27	11.3%	16	11.2%
	Fair	27	3.5%	15	3.4%	4	5.6%	7	2.9%	5	3.5%
	Poor	4	0.5%	8	1.8%	1	1.4%	2	0.8%	1	0.7%
	<i>Total</i>	782	100.0%	444	100.0%	71	100.0%	240	100.0%	143	100.0%

Instruction in general education courses	Excellent	249	33.1%	115	27.4%	15	21.4%	64	28.4%	34	24.1%
	Good	344	45.7%	198	47.1%	26	37.1%	105	46.7%	70	49.6%
	Average	130	17.3%	86	20.5%	23	32.9%	43	19.1%	28	19.9%
	Fair	22	2.9%	16	3.8%	5	7.1%	10	4.4%	7	5.0%
	Poor	8	1.1%	5	1.2%	1	1.4%	3	1.3%	2	1.4%
	<i>Total</i>		753	100.0%	420	100.0%	70	100.0%	225	100.0%	141
Faculty's use of technologies to enhance teaching	Excellent	268	34.9%	134	30.9%	31	43.7%	74	31.1%	41	28.9%
	Good	347	45.2%	192	44.2%	25	35.2%	106	44.5%	65	45.8%
	Average	117	15.3%	79	18.2%	10	14.1%	47	19.7%	27	19.0%
	Fair	28	3.7%	22	5.1%	4	5.6%	8	3.4%	7	4.9%
	Poor	7	0.9%	7	1.6%	1	1.4%	3	1.3%	2	1.4%
	<i>Total</i>		767	100.0%	434	100.0%	71	100.0%	238	100.0%	142
Course availability in your major	Excellent	311	39.7%	138	31.1%	25	35.2%	68	28.2%	46	32.2%
	Good	300	38.3%	170	38.3%	24	33.8%	96	39.8%	54	37.8%
	Average	100	12.8%	74	16.7%	9	12.7%	44	18.3%	26	18.2%
	Fair	44	5.6%	32	7.2%	4	5.6%	15	6.2%	12	8.4%
	Poor	28	3.6%	30	6.8%	9	12.7%	18	7.5%	5	3.5%
	<i>Total</i>		783	100.0%	444	100.0%	71	100.0%	241	100.0%	143
Communication between faculty and students	Excellent	289	37.0%	123	27.6%	28	39.4%	76	31.9%	46	32.2%
	Good	333	42.6%	197	44.3%	34	47.9%	106	44.5%	67	46.9%
	Average	104	13.3%	92	20.7%	5	7.0%	37	15.5%	18	12.6%
	Fair	44	5.6%	22	4.9%	3	4.2%	16	6.7%	10	7.0%
	Poor	11	1.4%	11	2.5%	1	1.4%	3	1.3%	2	1.4%
	<i>Total</i>		781	100.0%	445	100.0%	71	100.0%	238	100.0%	143
Registration procedures	Excellent	321	41.3%	156	35.3%	15	21.4%	74	31.0%	39	27.7%
	Good	288	37.1%	180	40.7%	20	28.6%	87	36.4%	54	38.3%
	Average	85	10.9%	62	14.0%	17	24.3%	40	16.7%	18	12.8%
	Fair	42	5.4%	19	4.3%	10	14.3%	22	9.2%	15	10.6%
	Poor	41	5.3%	25	5.7%	8	11.4%	16	6.7%	15	10.6%
	<i>Total</i>		777	100.0%	442	100.0%	70	100.0%	239	100.0%	141
IMPACT/New Student Orientation Program	Excellent	177	31.3%	78	24.8%	12	21.4%	50	30.3%	30	25.0%
	Good	207	36.6%	128	40.8%	16	28.6%	57	34.5%	45	37.5%
	Average	111	19.6%	72	22.9%	15	26.8%	43	26.1%	27	22.5%
	Fair	43	7.6%	25	8.0%	7	12.5%	12	7.3%	12	10.0%
	Poor	28	4.9%	11	3.5%	6	10.7%	3	1.8%	6	5.0%
	<i>Total</i>		566	100.0%	314	100.0%	56	100.0%	165	100.0%	120
Library	Excellent	193	31.0%	101	29.3%	12	18.2%	52	26.0%	26	21.0%
	Good	239	38.4%	136	39.4%	26	39.4%	83	41.5%	51	41.1%



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	Average	129	20.7%	73	21.2%	15	22.7%	42	21.0%	33	26.6%
	Fair	36	5.8%	20	5.8%	9	13.6%	13	6.5%	7	5.6%
	Poor	25	4.0%	15	4.3%	4	6.1%	10	5.0%	7	5.6%
	<i>Total</i>	<i>622</i>	<i>100.0%</i>	<i>345</i>	<i>100.0%</i>	<i>66</i>	<i>100.0%</i>	<i>200</i>	<i>100.0%</i>	<i>124</i>	<i>100.0%</i>
Computer labs	Excellent	157	31.6%	96	29.9%	18	28.1%	68	33.5%	29	24.0%
	Good	195	39.2%	129	40.2%	22	34.4%	68	33.5%	45	37.2%
	Average	85	17.1%	64	19.9%	13	20.3%	37	18.2%	29	24.0%
	Fair	47	9.5%	21	6.5%	5	7.8%	25	12.3%	10	8.3%
	Poor	13	2.6%	11	3.4%	6	9.4%	5	2.5%	8	6.6%
	<i>Total</i>	<i>497</i>	<i>100.0%</i>	<i>321</i>	<i>100.0%</i>	<i>64</i>	<i>100.0%</i>	<i>203</i>	<i>100.0%</i>	<i>121</i>	<i>100.0%</i>
Laboratory/instructional equipment	Excellent	127	27.1%	74	26.5%	15	24.6%	47	26.7%	24	21.8%
	Good	194	41.4%	116	41.6%	18	29.5%	65	36.9%	40	36.4%
	Average	99	21.1%	61	21.9%	18	29.5%	42	23.9%	34	30.9%
	Fair	35	7.5%	19	6.8%	7	11.5%	17	9.7%	6	5.5%
	Poor	14	3.0%	9	3.2%	3	4.9%	5	2.8%	6	5.5%
	<i>Total</i>	<i>469</i>	<i>100.0%</i>	<i>279</i>	<i>100.0%</i>	<i>61</i>	<i>100.0%</i>	<i>176</i>	<i>100.0%</i>	<i>110</i>	<i>100.0%</i>
Testing Center	Excellent	154	32.8%	77	26.2%	9	20.5%	38	25.3%	21	20.2%
	Good	177	37.7%	130	44.2%	18	40.9%	61	40.7%	49	47.1%
	Average	97	20.6%	57	19.4%	10	22.7%	40	26.7%	21	20.2%
	Fair	26	5.5%	18	6.1%	6	13.6%	5	3.3%	7	6.7%
	Poor	16	3.4%	12	4.1%	1	2.3%	6	4.0%	6	5.8%
	<i>Total</i>	<i>470</i>	<i>100.0%</i>	<i>294</i>	<i>100.0%</i>	<i>44</i>	<i>100.0%</i>	<i>150</i>	<i>100.0%</i>	<i>104</i>	<i>100.0%</i>
Writing Center	Excellent	115	32.4%	52	24.0%	12	26.7%	28	21.1%	17	17.3%
	Good	148	41.7%	94	43.3%	18	40.0%	67	50.4%	51	52.0%
	Average	68	19.2%	54	24.9%	10	22.2%	31	23.3%	23	23.5%
	Fair	17	4.8%	13	6.0%	3	6.7%	3	2.3%	4	4.1%
	Poor	7	2.0%	4	1.8%	2	4.4%	4	3.0%	3	3.1%
	<i>Total</i>	<i>355</i>	<i>100.0%</i>	<i>217</i>	<i>100.0%</i>	<i>45</i>	<i>100.0%</i>	<i>133</i>	<i>100.0%</i>	<i>98</i>	<i>100.0%</i>
Natural Science Center	Excellent	96	31.2%	44	25.7%	11	30.6%	21	21.2%	14	16.3%
	Good	128	41.6%	74	43.3%	15	41.7%	47	47.5%	43	50.0%
	Average	63	20.5%	40	23.4%	6	16.7%	26	26.3%	22	25.6%
	Fair	13	4.2%	9	5.3%	4	11.1%	3	3.0%	4	4.7%
	Poor	8	2.6%	4	2.3%	0	0.0%	2	2.0%	3	3.5%
	<i>Total</i>	<i>308</i>	<i>100.0%</i>	<i>171</i>	<i>100.0%</i>	<i>36</i>	<i>100.0%</i>	<i>99</i>	<i>100.0%</i>	<i>86</i>	<i>100.0%</i>
Center for International Programs	Excellent	80	29.9%	35	23.0%	10	28.6%	22	24.4%	11	15.5%
	Good	109	40.7%	69	45.4%	16	45.7%	40	44.4%	37	52.1%
	Average	58	21.6%	33	21.7%	4	11.4%	21	23.3%	18	25.4%

Fair	13	4.9%	11	7.2%	4	11.4%	4	4.4%	2	2.8%
Poor	8	3.0%	4	2.6%	1	2.9%	3	3.3%	3	4.2%
<i>Total</i>	268	100.0%	152	100.0%	35	100.0%	90	100.0%	71	100.0%

**Troy University 2011-2012 Senior Survey Report**

Report 14 (Q30): Student satisfaction with the offices and services of Troy University (Cross Tabulated by College)

		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		N	%	N	%	N	%	N	%	N	%
Adaptive Needs Services	Very Satisfied	64	23.6%	23	16.5%	7	25.0%	27	27.6%	8	11.0%
	Satisfied	105	38.7%	49	35.3%	7	25.0%	29	29.6%	27	37.0%
	Neutral	82	30.3%	56	40.3%	10	35.7%	36	36.7%	34	46.6%
	Dissatisfied	6	2.2%	4	2.9%	0	0.0%	1	1.0%	2	2.7%
	Very Dissatisfied	14	5.2%	7	5.0%	4	14.3%	5	5.1%	2	2.7%
	<i>Total</i>	271	100.0%	139	100.0%	28	100.0%	98	100.0%	73	100.0%
Admissions Office	Very Satisfied	212	32.2%	106	26.6%	10	14.5%	60	27.6%	27	21.4%
	Satisfied	273	41.5%	184	46.1%	34	49.3%	90	41.5%	69	54.8%
	Neutral	113	17.2%	67	16.8%	15	21.7%	45	20.7%	19	15.1%
	Dissatisfied	29	4.4%	20	5.0%	5	7.2%	10	4.6%	8	6.3%
	Very Dissatisfied	31	4.7%	22	5.5%	5	7.2%	12	5.5%	3	2.4%
	<i>Total</i>	658	100.0%	399	100.0%	69	100.0%	217	100.0%	126	100.0%
Athletic Programs	Very Satisfied	56	24.6%	29	21.6%	11	23.9%	25	24.8%	13	15.9%
	Satisfied	79	34.6%	43	32.1%	18	39.1%	41	40.6%	44	53.7%
	Neutral	72	31.6%	48	35.8%	13	28.3%	26	25.7%	20	24.4%
	Dissatisfied	9	3.9%	6	4.5%	1	2.2%	4	4.0%	4	4.9%
	Very Dissatisfied	12	5.3%	8	6.0%	3	6.5%	5	5.0%	1	1.2%
	<i>Total</i>	228	100.0%	134	100.0%	46	100.0%	101	100.0%	82	100.0%
Bookstore Services	Very Satisfied	166	26.6%	76	20.3%	10	14.9%	55	25.9%	26	21.3%
	Satisfied	251	40.2%	160	42.8%	26	38.8%	95	44.8%	62	50.8%
	Neutral	105	16.8%	71	19.0%	19	28.4%	39	18.4%	24	19.7%
	Dissatisfied	59	9.4%	38	10.2%	7	10.4%	11	5.2%	6	4.9%
	Very Dissatisfied	44	7.0%	29	7.8%	5	7.5%	12	5.7%	4	3.3%
	<i>Total</i>	625	100.0%	374	100.0%	67	100.0%	212	100.0%	122	100.0%

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Buildings and Grounds	Very Satisfied	111	29.2%	65	23.2%	10	14.9%	76	39.6%	25	22.7%
	Satisfied	164	43.2%	135	48.2%	33	49.3%	69	35.9%	50	45.5%
	Neutral	73	19.2%	54	19.3%	13	19.4%	33	17.2%	23	20.9%
	Dissatisfied	16	4.2%	11	3.9%	3	4.5%	5	2.6%	10	9.1%
	Very Dissatisfied	16	4.2%	15	5.4%	8	11.9%	9	4.7%	2	1.8%
	<i>Total</i>		380	100.0%	280	100.0%	67	100.0%	192	100.0%	110
Business Office	Very Satisfied	120	27.0%	74	22.8%	8	13.3%	55	29.6%	16	13.9%
	Satisfied	200	44.9%	152	46.9%	27	45.0%	78	41.9%	64	55.7%
	Neutral	90	20.2%	64	19.8%	17	28.3%	35	18.8%	28	24.3%
	Dissatisfied	16	3.6%	15	4.6%	5	8.3%	9	4.8%	6	5.2%
	Very Dissatisfied	19	4.3%	19	5.9%	3	5.0%	9	4.8%	1	0.9%
	<i>Total</i>		445	100.0%	324	100.0%	60	100.0%	186	100.0%	115
Career Services	Very Satisfied	77	22.4%	45	21.0%	9	20.0%	36	27.3%	20	19.6%
	Satisfied	131	38.1%	74	34.6%	17	37.8%	55	41.7%	51	50.0%
	Neutral	93	27.0%	66	30.8%	13	28.9%	27	20.5%	24	23.5%
	Dissatisfied	22	6.4%	15	7.0%	2	4.4%	6	4.5%	6	5.9%
	Very Dissatisfied	21	6.1%	14	6.5%	4	8.9%	8	6.1%	1	1.0%
	<i>Total</i>		344	100.0%	214	100.0%	45	100.0%	132	100.0%	102
Counseling Services	Very Satisfied	126	29.3%	51	21.1%	8	17.8%	41	29.3%	19	21.1%
	Satisfied	150	34.9%	82	33.9%	21	46.7%	59	42.1%	43	47.8%
	Neutral	97	22.6%	76	31.4%	11	24.4%	25	17.9%	22	24.4%
	Dissatisfied	29	6.7%	18	7.4%	3	6.7%	7	5.0%	4	4.4%
	Very Dissatisfied	28	6.5%	15	6.2%	2	4.4%	8	5.7%	2	2.2%
	<i>Total</i>		430	100.0%	242	100.0%	45	100.0%	140	100.0%	90
Financial Aid Services	Very Satisfied	167	29.6%	74	22.4%	11	16.7%	59	27.8%	30	25.4%
	Satisfied	211	37.4%	138	41.8%	29	43.9%	77	36.3%	45	38.1%
	Neutral	102	18.1%	64	19.4%	12	18.2%	37	17.5%	21	17.8%
	Dissatisfied	44	7.8%	25	7.6%	9	13.6%	23	10.8%	13	11.0%
	Very Dissatisfied	40	7.1%	29	8.8%	5	7.6%	16	7.5%	9	7.6%
	<i>Total</i>		564	100.0%	330	100.0%	66	100.0%	212	100.0%	118
Food Services	Very Satisfied	52	21.8%	14	8.0%	5	7.7%	24	17.0%	14	15.6%
	Satisfied	77	32.2%	75	42.9%	26	40.0%	53	37.6%	32	35.6%
	Neutral	68	28.5%	49	28.0%	16	24.6%	37	26.2%	29	32.2%
	Dissatisfied	17	7.1%	17	9.7%	11	16.9%	13	9.2%	8	8.9%
	Very Dissatisfied	25	10.5%	20	11.4%	7	10.8%	14	9.9%	7	7.8%
	<i>Total</i>		239	100.0%	175	100.0%	65	100.0%	141	100.0%	90
Housing and Residence Life	Very Satisfied	28	17.8%	10	10.0%	4	8.5%	11	14.5%	8	12.9%
	Satisfied	52	33.1%	30	30.0%	16	34.0%	27	35.5%	23	37.1%

	Neutral	55	35.0%	41	41.0%	12	25.5%	25	32.9%	23	37.1%
	Dissatisfied	12	7.6%	8	8.0%	11	23.4%	7	9.2%	6	9.7%
	Very Dissatisfied	10	6.4%	11	11.0%	4	8.5%	6	7.9%	2	3.2%
	<i>Total</i>	<i>157</i>	<i>100.0%</i>	<i>100</i>	<i>100.0%</i>	<i>47</i>	<i>100.0%</i>	<i>76</i>	<i>100.0%</i>	<i>62</i>	<i>100.0%</i>
IKON Graphics and Printing Services	Very Satisfied	35	23.3%	17	17.3%	14	26.4%	26	31.0%	7	13.5%
	Satisfied	46	30.7%	29	29.6%	19	35.8%	30	35.7%	21	40.4%
	Neutral	57	38.0%	40	40.8%	13	24.5%	24	28.6%	22	42.3%
	Dissatisfied	5	3.3%	4	4.1%	2	3.8%	2	2.4%	1	1.9%
	Very Dissatisfied	7	4.7%	8	8.2%	5	9.4%	2	2.4%	1	1.9%
	<i>Total</i>	<i>150</i>	<i>100.0%</i>	<i>98</i>	<i>100.0%</i>	<i>53</i>	<i>100.0%</i>	<i>84</i>	<i>100.0%</i>	<i>52</i>	<i>100.0%</i>
IKON Mailroom and Postal Services	Very Satisfied	32	20.5%	18	18.8%	8	16.7%	16	19.5%	8	14.5%
	Satisfied	50	32.1%	25	26.0%	15	31.3%	35	42.7%	23	41.8%
	Neutral	58	37.2%	39	40.6%	18	37.5%	26	31.7%	18	32.7%
	Dissatisfied	9	5.8%	6	6.3%	3	6.3%	1	1.2%	3	5.5%
	Very Dissatisfied	7	4.5%	8	8.3%	4	8.3%	4	4.9%	3	5.5%
	<i>Total</i>	<i>156</i>	<i>100.0%</i>	<i>96</i>	<i>100.0%</i>	<i>48</i>	<i>100.0%</i>	<i>82</i>	<i>100.0%</i>	<i>55</i>	<i>100.0%</i>
Information Technology (IT) Services	Very Satisfied	120	29.1%	55	21.2%	7	12.5%	48	33.6%	16	18.0%
	Satisfied	180	43.6%	119	45.9%	21	37.5%	51	35.7%	41	46.1%
	Neutral	80	19.4%	55	21.2%	15	26.8%	34	23.8%	25	28.1%
	Dissatisfied	17	4.1%	12	4.6%	5	8.9%	4	2.8%	5	5.6%
	Very Dissatisfied	16	3.9%	18	6.9%	8	14.3%	6	4.2%	2	2.2%
	<i>Total</i>	<i>413</i>	<i>100.0%</i>	<i>259</i>	<i>100.0%</i>	<i>56</i>	<i>100.0%</i>	<i>143</i>	<i>100.0%</i>	<i>89</i>	<i>100.0%</i>
Parking Facilities	Very Satisfied	62	18.6%	28	10.5%	4	6.1%	33	17.5%	13	11.2%
	Satisfied	111	33.2%	102	38.3%	10	15.2%	55	29.1%	36	31.0%
	Neutral	75	22.5%	55	20.7%	13	19.7%	29	15.3%	16	13.8%
	Dissatisfied	34	10.2%	41	15.4%	18	27.3%	35	18.5%	19	16.4%
	Very Dissatisfied	52	15.6%	40	15.0%	21	31.8%	37	19.6%	32	27.6%
	<i>Total</i>	<i>334</i>	<i>100.0%</i>	<i>266</i>	<i>100.0%</i>	<i>66</i>	<i>100.0%</i>	<i>189</i>	<i>100.0%</i>	<i>116</i>	<i>100.0%</i>
Placement Service	Very Satisfied	58	24.4%	20	12.5%	3	7.5%	18	18.2%	11	14.9%
	Satisfied	82	34.5%	53	33.1%	11	27.5%	32	32.3%	31	41.9%
	Neutral	71	29.8%	71	44.4%	23	57.5%	40	40.4%	27	36.5%
	Dissatisfied	11	4.6%	6	3.8%	1	2.5%	3	3.0%	3	4.1%
	Very Dissatisfied	16	6.7%	10	6.3%	2	5.0%	6	6.1%	2	2.7%
	<i>Total</i>	<i>238</i>	<i>100.0%</i>	<i>160</i>	<i>100.0%</i>	<i>40</i>	<i>100.0%</i>	<i>99</i>	<i>100.0%</i>	<i>74</i>	<i>100.0%</i>
Recreational and Intramural Activities	Very Satisfied	40	20.5%	10	8.3%	8	17.0%	23	23.5%	9	11.3%
	Satisfied	70	35.9%	48	40.0%	17	36.2%	37	37.8%	41	51.3%
	Neutral	70	35.9%	47	39.2%	18	38.3%	25	25.5%	24	30.0%
	Dissatisfied	7	3.6%	4	3.3%	1	2.1%	6	6.1%	4	5.0%

	Very Dissatisfied	8	4.1%	11	9.2%	3	6.4%	7	7.1%	2	2.5%
	<i>Total</i>	195	100.0%	120	100.0%	47	100.0%	98	100.0%	80	100.0%
Registrar/ Records Office	Very Satisfied	173	30.4%	80	22.3%	11	16.9%	59	29.1%	25	21.2%
	Satisfied	224	39.3%	167	46.5%	28	43.1%	83	40.9%	62	52.5%
	Neutral	119	20.9%	65	18.1%	16	24.6%	41	20.2%	23	19.5%
	Dissatisfied	27	4.7%	23	6.4%	6	9.2%	10	4.9%	6	5.1%
	Very Dissatisfied	27	4.7%	24	6.7%	4	6.2%	10	4.9%	2	1.7%
	<i>Total</i>	570	100.0%	359	100.0%	65	100.0%	203	100.0%	118	100.0%
Safety and Security Services	Very Satisfied	89	29.1%	63	26.1%	16	24.2%	61	34.1%	20	18.0%
	Satisfied	109	35.6%	92	38.2%	21	31.8%	63	35.2%	55	49.5%
	Neutral	79	25.8%	57	23.7%	20	30.3%	40	22.3%	27	24.3%
	Dissatisfied	19	6.2%	13	5.4%	6	9.1%	5	2.8%	5	4.5%
	Very Dissatisfied	10	3.3%	16	6.6%	3	4.5%	10	5.6%	4	3.6%
	<i>Total</i>	306	100.0%	241	100.0%	66	100.0%	179	100.0%	111	100.0%
Student Health Services	Very Satisfied	44	20.5%	19	14.2%	7	13.5%	29	26.1%	18	19.1%
	Satisfied	78	36.3%	54	40.3%	24	46.2%	38	34.2%	44	46.8%
	Neutral	71	33.0%	39	29.1%	11	21.2%	30	27.0%	24	25.5%
	Dissatisfied	14	6.5%	12	9.0%	7	13.5%	4	3.6%	5	5.3%
	Very Dissatisfied	8	3.7%	10	7.5%	3	5.8%	10	9.0%	3	3.2%
	<i>Total</i>	215	100.0%	134	100.0%	52	100.0%	111	100.0%	94	100.0%
Student organizations	Very Satisfied	67	26.1%	23	13.9%	16	27.6%	47	31.5%	20	21.1%
	Satisfied	98	38.1%	60	36.1%	26	44.8%	60	40.3%	54	56.8%
	Neutral	71	27.6%	62	37.3%	12	20.7%	28	18.8%	19	20.0%
	Dissatisfied	8	3.1%	10	6.0%	1	1.7%	6	4.0%	2	2.1%
	Very Dissatisfied	13	5.1%	11	6.6%	3	5.2%	8	5.4%	0	0.0%
	<i>Total</i>	257	100.0%	166	100.0%	58	100.0%	149	100.0%	95	100.0%
Student Support Services (SSS)	Very Satisfied	72	25.7%	34	19.3%	6	15.4%	32	26.0%	16	18.6%
	Satisfied	101	36.1%	66	37.5%	16	41.0%	44	35.8%	48	55.8%
	Neutral	77	27.5%	60	34.1%	13	33.3%	35	28.5%	20	23.3%
	Dissatisfied	11	3.9%	5	2.8%	2	5.1%	6	4.9%	1	1.2%
	Very Dissatisfied	19	6.8%	11	6.3%	2	5.1%	6	4.9%	1	1.2%
	<i>Total</i>	280	100.0%	176	100.0%	39	100.0%	123	100.0%	86	100.0%
Trojan Fitness Center	Very Satisfied	46	24.6%	17	14.8%	12	23.5%	29	30.5%	17	21.0%
	Satisfied	65	34.8%	35	30.4%	25	49.0%	35	36.8%	34	42.0%
	Neutral	52	27.8%	43	37.4%	6	11.8%	20	21.1%	24	29.6%
	Dissatisfied	11	5.9%	13	11.3%	4	7.8%	5	5.3%	5	6.2%
	Very Dissatisfied	13	7.0%	7	6.1%	4	7.8%	6	6.3%	1	1.2%
	<i>Total</i>	187	100.0%	115	100.0%	51	100.0%	95	100.0%	81	100.0%

Trojan Web Express	Very Satisfied	307	43.6%	150	36.0%	13	18.6%	82	36.9%	49	38.0%
	Satisfied	243	34.5%	171	41.0%	34	48.6%	91	41.0%	55	42.6%
	Neutral	74	10.5%	48	11.5%	14	20.0%	24	10.8%	16	12.4%
	Dissatisfied	29	4.1%	21	5.0%	5	7.1%	12	5.4%	6	4.7%
	Very Dissatisfied	51	7.2%	27	6.5%	4	5.7%	13	5.9%	3	2.3%
	<i>Total</i>		704	100.0%	417	100.0%	70	100.0%	222	100.0%	129
University Media (website, newsletters, radio, TV, etc)	Very Satisfied	138	34.1%	58	22.8%	12	18.5%	48	30.0%	22	21.6%
	Satisfied	157	38.8%	115	45.3%	25	38.5%	54	33.8%	43	42.2%
	Neutral	79	19.5%	54	21.3%	21	32.3%	40	25.0%	30	29.4%
	Dissatisfied	10	2.5%	11	4.3%	3	4.6%	11	6.9%	4	3.9%
	Very Dissatisfied	21	5.2%	16	6.3%	4	6.2%	7	4.4%	3	2.9%
	<i>Total</i>		405	100.0%	254	100.0%	65	100.0%	160	100.0%	102
Veteran Services	Very Satisfied	126	37.5%	53	29.1%	4	15.4%	26	32.5%	11	18.6%
	Satisfied	107	31.8%	49	26.9%	13	50.0%	25	31.3%	19	32.2%
	Neutral	55	16.4%	47	25.8%	6	23.1%	24	30.0%	25	42.4%
	Dissatisfied	19	5.7%	15	8.2%	1	3.8%	2	2.5%	3	5.1%
	Very Dissatisfied	29	8.6%	18	9.9%	2	7.7%	3	3.8%	1	1.7%
	<i>Total</i>		336	100.0%	182	100.0%	26	100.0%	80	100.0%	59

**Troy University 2011-2012 Senior Survey Report**

Report 15 (Q31): Student opinions and perceptions about Troy University (Cross Tabulated by College)

		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		N	%	N	%	N	%	N	%	N	%
The goals, objectives, and requirements for my academic program were clearly defined.	Strongly Agree	232	30.7%	118	27.6%	20	29.0%	77	33.8%	44	33.1%
	Agree	384	50.9%	234	54.7%	30	43.5%	115	50.4%	75	56.4%
	Neither Agree nor Disagree	75	9.9%	42	9.8%	9	13.0%	18	7.9%	5	3.8%
	Disagree	39	5.2%	22	5.1%	5	7.2%	10	4.4%	8	6.0%
	Strongly Disagree	25	3.3%	12	2.8%	5	7.2%	8	3.5%	1	0.8%
	<i>Total</i>	<i>755</i>	<i>100.0%</i>	<i>428</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>228</i>	<i>100.0%</i>	<i>133</i>	<i>100.0%</i>
My academic program was intellectually challenging and stimulating.	Strongly Agree	302	40.1%	176	41.0%	20	29.0%	90	39.6%	50	37.9%
	Agree	373	49.5%	206	48.0%	40	58.0%	110	48.5%	76	57.6%
	Neither Agree nor Disagree	49	6.5%	30	7.0%	2	2.9%	19	8.4%	5	3.8%
	Disagree	12	1.6%	8	1.9%	5	7.2%	3	1.3%	1	0.8%
	Strongly Disagree	18	2.4%	9	2.1%	2	2.9%	5	2.2%	0	0.0%
	<i>Total</i>	<i>754</i>	<i>100.0%</i>	<i>429</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>227</i>	<i>100.0%</i>	<i>132</i>	<i>100.0%</i>
Courses in my curriculum contributed to the skills and knowledge required in my field.	Strongly Agree	289	38.3%	162	37.7%	27	39.1%	88	38.8%	56	42.1%
	Agree	376	49.8%	214	49.8%	33	47.8%	114	50.2%	70	52.6%
	Neither Agree nor Disagree	60	7.9%	34	7.9%	2	2.9%	19	8.4%	4	3.0%
	Disagree	12	1.6%	11	2.6%	6	8.7%	0	0.0%	3	2.3%
	Strongly Disagree	18	2.4%	9	2.1%	1	1.4%	6	2.6%	0	0.0%
	<i>Total</i>	<i>755</i>	<i>100.0%</i>	<i>430</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>227</i>	<i>100.0%</i>	<i>133</i>	<i>100.0%</i>
Courses were offered frequently enough for timely completion of my degree program.	Strongly Agree	261	34.6%	116	27.0%	14	20.3%	62	27.2%	39	29.3%
	Agree	329	43.6%	185	43.0%	27	39.1%	103	45.2%	64	48.1%
	Neither Agree nor Disagree	67	8.9%	51	11.9%	11	15.9%	29	12.7%	11	8.3%
	Disagree	64	8.5%	53	12.3%	9	13.0%	20	8.8%	15	11.3%
	Strongly Disagree	34	4.5%	25	5.8%	8	11.6%	14	6.1%	4	3.0%
	<i>Total</i>	<i>755</i>	<i>100.0%</i>	<i>430</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>228</i>	<i>100.0%</i>	<i>133</i>	<i>100.0%</i>
The intellectual caliber of students in my academic program was high.	Strongly Agree	178	23.5%	79	18.4%	9	13.0%	47	20.8%	37	27.8%
	Agree	353	46.7%	211	49.1%	33	47.8%	117	51.8%	68	51.1%
	Neither Agree nor Disagree	166	22.0%	97	22.6%	17	24.6%	45	19.9%	18	13.5%
	Disagree	29	3.8%	27	6.3%	4	5.8%	13	5.8%	9	6.8%
	Strongly Disagree	30	4.0%	16	3.7%	6	8.7%	4	1.8%	1	0.8%
	<i>Total</i>	<i>756</i>	<i>100.0%</i>	<i>430</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>226</i>	<i>100.0%</i>	<i>133</i>	<i>100.0%</i>

The degree program in which I enrolled is valuable for me in my employment.	Strongly Agree	264	34.9%	181	42.2%	31	44.9%	98	43.0%	56	42.7%
	Agree	342	45.2%	194	45.2%	25	36.2%	95	41.7%	58	44.3%
	Neither Agree nor Disagree	109	14.4%	39	9.1%	11	15.9%	27	11.8%	13	9.9%
	Disagree	20	2.6%	4	0.9%	1	1.4%	4	1.8%	2	1.5%
	Strongly Disagree	22	2.9%	11	2.6%	1	1.4%	4	1.8%	2	1.5%
	<i>Total</i>		757	100.0%	429	100.0%	69	100.0%	228	100.0%	131
Troy University faculty care about students as individuals.	Strongly Agree	227	30.0%	106	24.8%	26	37.7%	79	34.8%	41	31.3%
	Agree	353	46.7%	200	46.7%	29	42.0%	95	41.9%	70	53.4%
	Neither Agree nor Disagree	131	17.3%	93	21.7%	8	11.6%	38	16.7%	11	8.4%
	Disagree	17	2.2%	12	2.8%	5	7.2%	11	4.8%	6	4.6%
	Strongly Disagree	28	3.7%	17	4.0%	1	1.4%	4	1.8%	3	2.3%
	<i>Total</i>		756	100.0%	428	100.0%	69	100.0%	227	100.0%	131
Troy University faculty were helpful with my career plan.	Strongly Agree	182	24.2%	89	20.8%	16	23.2%	61	26.9%	38	28.6%
	Agree	288	38.2%	158	36.9%	30	43.5%	90	39.6%	69	51.9%
	Neither Agree nor Disagree	188	25.0%	128	29.9%	14	20.3%	54	23.8%	13	9.8%
	Disagree	53	7.0%	32	7.5%	7	10.1%	14	6.2%	8	6.0%
	Strongly Disagree	42	5.6%	21	4.9%	2	2.9%	8	3.5%	5	3.8%
	<i>Total</i>		753	100.0%	428	100.0%	69	100.0%	227	100.0%	133
Troy University is responsive to the needs of its students.	Strongly Agree	197	26.1%	93	21.7%	12	17.4%	58	25.7%	34	25.6%
	Agree	343	45.5%	185	43.1%	34	49.3%	91	40.3%	65	48.9%
	Neither Agree nor Disagree	132	17.5%	101	23.5%	12	17.4%	47	20.8%	15	11.3%
	Disagree	47	6.2%	33	7.7%	7	10.1%	23	10.2%	13	9.8%
	Strongly Disagree	35	4.6%	17	4.0%	4	5.8%	7	3.1%	6	4.5%
	<i>Total</i>		754	100.0%	429	100.0%	69	100.0%	226	100.0%	133
The tuition and fees I paid at Troy University were a worthwhile investment.	Strongly Agree	229	30.4%	105	24.5%	10	14.5%	59	26.0%	34	25.6%
	Agree	317	42.0%	197	45.9%	30	43.5%	96	42.3%	60	45.1%
	Neither Agree nor Disagree	144	19.1%	79	18.4%	16	23.2%	44	19.4%	27	20.3%
	Disagree	29	3.8%	25	5.8%	9	13.0%	14	6.2%	5	3.8%
	Strongly Disagree	35	4.6%	23	5.4%	4	5.8%	14	6.2%	7	5.3%
	<i>Total</i>		754	100.0%	429	100.0%	69	100.0%	227	100.0%	133



**Troy University 2011-2012 Senior Survey Report**  
 Report 16 (Q39): Overall ratings on Troy University (Cross Tabulated by College)

		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		N	%	N	%	N	%	N	%	N	%
How would you rate Troy University's preparation of you for employment?	Excellent	174	23.5%	90	21.4%	20	29.0%	65	29.1%	37	28.5%
	Good	304	41.0%	186	44.2%	19	27.5%	85	38.1%	62	47.7%
	Average	175	23.6%	109	25.9%	20	29.0%	48	21.5%	22	16.9%
	Fair	56	7.6%	24	5.7%	6	8.7%	15	6.7%	4	3.1%
	Poor	32	4.3%	12	2.9%	4	5.8%	10	4.5%	5	3.8%
	<i>Total</i>	<i>741</i>	<i>100.0%</i>	<i>421</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>223</i>	<i>100.0%</i>	<i>130</i>	<i>100.0%</i>
How would you rate Troy University's preparation of you for further education?	Excellent	258	34.4%	107	25.4%	15	21.7%	76	34.2%	40	30.5%
	Good	303	40.5%	208	49.3%	22	31.9%	90	40.5%	63	48.1%
	Average	138	18.4%	83	19.7%	18	26.1%	40	18.0%	17	13.0%
	Fair	35	4.7%	13	3.1%	9	13.0%	8	3.6%	8	6.1%
	Poor	15	2.0%	11	2.6%	5	7.2%	8	3.6%	3	2.3%
	<i>Total</i>	<i>749</i>	<i>100.0%</i>	<i>422</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>222</i>	<i>100.0%</i>	<i>131</i>	<i>100.0%</i>
What is your overall rating of your college experiences at TROY?	Excellent	318	42.5%	149	35.6%	24	34.8%	89	39.7%	40	30.8%
	Good	289	38.6%	175	41.8%	26	37.7%	88	39.3%	66	50.8%
	Average	102	13.6%	64	15.3%	10	14.5%	34	15.2%	16	12.3%
	Fair	34	4.5%	24	5.7%	5	7.2%	8	3.6%	5	3.8%
	Poor	5	0.7%	7	1.7%	4	5.8%	5	2.2%	3	2.3%
	<i>Total</i>	<i>748</i>	<i>100.0%</i>	<i>419</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>224</i>	<i>100.0%</i>	<i>130</i>	<i>100.0%</i>

**Troy University 2011-2012 Senior Survey Report**  
 Report 17: Enrollment choices and recommendations (Cross Tabulated by **College**)

		Arts & Sciences		Sorrell College of Business		Communication and Fine Arts		Education		Health & Human Services	
		N	%	N	%	N	%	N	%	N	%
If you were starting over, would you enroll in the same program?	Definitely Yes	363	48.3%	168	39.7%	35	50.7%	113	50.7%	60	46.5%
	Probably Yes	257	34.2%	178	42.1%	21	30.4%	79	35.4%	49	38.0%
	Probably Not	110	14.6%	62	14.7%	7	10.1%	25	11.2%	18	14.0%
	Definitely Not	22	2.9%	15	3.5%	6	8.7%	6	2.7%	2	1.6%
	<i>Total</i>	<i>752</i>	<i>100.0%</i>	<i>423</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>223</i>	<i>100.0%</i>	<i>129</i>	<i>100.0%</i>
If you could start college over, would you attend Troy University again?	Definitely Yes	406	54.4%	198	46.9%	24	34.8%	113	50.9%	60	46.2%
	Probably Yes	270	36.1%	165	39.1%	30	43.5%	90	40.5%	61	46.9%
	Probably Not	61	8.2%	46	10.9%	7	10.1%	14	6.3%	5	3.8%
	Definitely Not	10	1.3%	13	3.1%	8	11.6%	5	2.3%	4	3.1%
	<i>Total</i>	<i>747</i>	<i>100.0%</i>	<i>422</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>222</i>	<i>100.0%</i>	<i>130</i>	<i>100.0%</i>
Would you recommend your academic program to other students?	Definitely Yes	412	55.4%	199	47.3%	31	44.9%	123	54.9%	74	57.4%
	Probably Yes	274	36.8%	176	41.8%	29	42.0%	83	37.1%	51	39.5%
	Probably Not	51	6.9%	37	8.8%	6	8.7%	12	5.4%	4	3.1%
	Definitely Not	7	0.9%	9	2.1%	3	4.3%	6	2.7%	0	0.0%
	<i>Total</i>	<i>744</i>	<i>100.0%</i>	<i>421</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>224</i>	<i>100.0%</i>	<i>129</i>	<i>100.0%</i>
Would you recommend Troy University to someone planning to go to college?	Definitely Yes	455	60.7%	226	53.7%	32	46.4%	122	54.5%	73	57.0%
	Probably Yes	250	33.4%	150	35.6%	23	33.3%	91	40.6%	46	35.9%
	Probably Not	33	4.4%	39	9.3%	8	11.6%	7	3.1%	6	4.7%
	Definitely Not	11	1.5%	6	1.4%	6	8.7%	4	1.8%	3	2.3%
	<i>Total</i>	<i>749</i>	<i>100.0%</i>	<i>421</i>	<i>100.0%</i>	<i>69</i>	<i>100.0%</i>	<i>224</i>	<i>100.0%</i>	<i>128</i>	<i>100.0%</i>

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Report 18: Comparison of Intellectual Development and Leadership Development Items by Ethnicity

		African American		American Indian/Alaska Native		Asian		Caucasian		Hawaiian or Other Pacific Islander		Hispanic		Multi-Racial		Race/Ethnicity Unknown	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Writing skills	Excellent	219	33.8%	8	50.0%	11	25.0%	330	36.7%	4	100.0%	17	29.8%	12	28.6%	4	33.3%
	Good	320	49.5%	6	37.5%	15	34.1%	456	50.7%	0	0.0%	29	50.9%	20	47.6%	5	41.7%
	Average	94	14.5%	2	12.5%	12	27.3%	99	11.0%	0	0.0%	9	15.8%	10	23.8%	3	25.0%
	Fair	13	2.0%	0	0.0%	6	13.6%	13	1.4%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	Poor	1	0.2%	0	0.0%	0	0.0%	2	0.2%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	<i>Total</i>		<i>647</i>	<i>100.0%</i>	<i>16</i>	<i>100.0%</i>	<i>44</i>	<i>100.0%</i>	<i>900</i>	<i>100.0%</i>	<i>4</i>	<i>100.0%</i>	<i>57</i>	<i>100.0%</i>	<i>42</i>	<i>100.0%</i>	<i>12</i>
Speaking/ presentation skills	Excellent	227	35.3%	8	50.0%	14	31.8%	286	31.7%	3	75.0%	17	29.8%	13	31.0%	4	33.3%
	Good	305	47.4%	5	31.3%	13	29.5%	441	48.9%	0	0.0%	22	38.6%	20	47.6%	6	50.0%
	Average	95	14.8%	3	18.8%	12	27.3%	144	16.0%	1	25.0%	13	22.8%	7	16.7%	2	16.7%
	Fair	13	2.0%	0	0.0%	5	11.4%	24	2.7%	0	0.0%	3	5.3%	2	4.8%	0	0.0%
	Poor	3	0.5%	0	0.0%	0	0.0%	7	0.8%	0	0.0%	2	3.5%	0	0.0%	0	0.0%
	<i>Total</i>		<i>643</i>	<i>100.0%</i>	<i>16</i>	<i>100.0%</i>	<i>44</i>	<i>100.0%</i>	<i>902</i>	<i>100.0%</i>	<i>4</i>	<i>100.0%</i>	<i>57</i>	<i>100.0%</i>	<i>42</i>	<i>100.0%</i>	<i>12</i>
Reading skills	Excellent	291	45.1%	6	37.5%	12	27.3%	353	39.3%	4	100.0%	21	36.8%	14	33.3%	6	50.0%
	Good	281	43.6%	7	43.8%	16	36.4%	422	46.9%	0	0.0%	27	47.4%	23	54.8%	4	33.3%
	Average	67	10.4%	3	18.8%	13	29.5%	104	11.6%	0	0.0%	9	15.8%	4	9.5%	2	16.7%
	Fair	6	0.9%	0	0.0%	1	2.3%	17	1.9%	0	0.0%	0	0.0%	1	2.4%	0	0.0%
	Poor	0	0.0%	0	0.0%	2	4.5%	3	0.3%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
	<i>Total</i>		<i>645</i>	<i>100.0%</i>	<i>16</i>	<i>100.0%</i>	<i>44</i>	<i>100.0%</i>	<i>899</i>	<i>100.0%</i>	<i>4</i>	<i>100.0%</i>	<i>57</i>	<i>100.0%</i>	<i>42</i>	<i>100.0%</i>	<i>12</i>
Critical thinking skills	Excellent	270	41.7%	12	75.0%	13	30.2%	379	42.2%	4	100.0%	29	50.9%	16	38.1%	5	45.5%
	Good	307	47.4%	4	25.0%	13	30.2%	440	48.9%	0	0.0%	20	35.1%	22	52.4%	4	36.4%
	Average	65	10.0%	0	0.0%	16	37.2%	71	7.9%	0	0.0%	8	14.0%	4	9.5%	2	18.2%
	Fair	6	0.9%	0	0.0%	1	2.3%	8	0.9%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
	Poor	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
	<i>Total</i>		<i>648</i>	<i>100.0%</i>	<i>16</i>	<i>100.0%</i>	<i>43</i>	<i>100.0%</i>	<i>899</i>	<i>100.0%</i>	<i>4</i>	<i>100.0%</i>	<i>57</i>	<i>100.0%</i>	<i>42</i>	<i>100.0%</i>	<i>11</i>
Problem solving skills	Excellent	248	38.4%	10	62.5%	13	29.5%	381	42.5%	4	100.0%	27	47.4%	14	33.3%	5	41.7%
	Good	328	50.9%	6	37.5%	15	34.1%	432	48.2%	0	0.0%	23	40.4%	21	50.0%	5	41.7%
	Average	60	9.3%	0	0.0%	15	34.1%	74	8.2%	0	0.0%	7	12.3%	7	16.7%	2	16.7%

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	Fair	9	1.4%	0	0.0%	1	2.3%	8	0.9%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
	Poor	0	0.0%	0	0.0%	0	0.0%	2	0.2%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
	Total	645	100.0%	16	100.0%	44	100.0%	897	100.0%	4	100.0%	57	100.0%	42	100.0%	12	100.0%
Mathematical skills	Excellent	135	20.9%	4	25.0%	13	29.5%	188	21.0%	2	50.0%	14	24.6%	7	16.7%	2	16.7%
	Good	273	42.2%	4	25.0%	13	29.5%	366	40.8%	2	50.0%	25	43.9%	11	26.2%	5	41.7%
	Average	198	30.6%	7	43.8%	11	25.0%	264	29.5%	0	0.0%	14	24.6%	19	45.2%	3	25.0%
	Fair	37	5.7%	1	6.3%	6	13.6%	61	6.8%	0	0.0%	3	5.3%	4	9.5%	2	16.7%
	Poor	4	0.6%	0	0.0%	1	2.3%	17	1.9%	0	0.0%	1	1.8%	1	2.4%	0	0.0%
	Total	647	100.0%	16	100.0%	44	100.0%	896	100.0%	4	100.0%	57	100.0%	42	100.0%	12	100.0%
Computer technologies	Excellent	224	34.6%	3	18.8%	11	25.0%	285	31.7%	4	100.0%	22	38.6%	14	33.3%	5	41.7%
	Good	315	48.7%	12	75.0%	13	29.5%	416	46.3%	0	0.0%	24	42.1%	15	35.7%	4	33.3%
	Average	98	15.1%	0	0.0%	16	36.4%	154	17.1%	0	0.0%	10	17.5%	13	31.0%	3	25.0%
	Fair	9	1.4%	0	0.0%	3	6.8%	34	3.8%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
	Poor	1	0.2%	1	6.3%	1	2.3%	9	1.0%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	Total	647	100.0%	16	100.0%	44	100.0%	898	100.0%	4	100.0%	57	100.0%	42	100.0%	12	100.0%
Research skills	Excellent	252	38.9%	8	50.0%	12	27.3%	337	37.5%	4	100.0%	25	43.9%	14	33.3%	5	41.7%
	Good	290	44.8%	7	43.8%	11	25.0%	417	46.4%	0	0.0%	20	35.1%	24	57.1%	4	33.3%
	Average	95	14.7%	1	6.3%	18	40.9%	116	12.9%	0	0.0%	11	19.3%	4	9.5%	3	25.0%
	Fair	10	1.5%	0	0.0%	2	4.5%	21	2.3%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
	Poor	1	0.2%	0	0.0%	1	2.3%	7	0.8%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	Total	648	100.0%	16	100.0%	44	100.0%	898	100.0%	4	100.0%	57	100.0%	42	100.0%	12	100.0%
Scientific principles and methods	Excellent	147	22.8%	5	31.3%	9	20.5%	203	22.7%	3	75.0%	19	33.3%	9	22.0%	4	33.3%
	Good	305	47.3%	5	31.3%	11	25.0%	407	45.4%	1	25.0%	21	36.8%	18	43.9%	3	25.0%
	Average	161	25.0%	4	25.0%	18	40.9%	233	26.0%	0	0.0%	15	26.3%	10	24.4%	4	33.3%
	Fair	31	4.8%	2	12.5%	4	9.1%	47	5.2%	0	0.0%	1	1.8%	4	9.8%	0	0.0%
	Poor	1	0.2%	0	0.0%	2	4.5%	6	0.7%	0	0.0%	1	1.8%	0	0.0%	1	8.3%
	Total	645	100.0%	16	100.0%	44	100.0%	896	100.0%	4	100.0%	57	100.0%	41	100.0%	12	100.0%
Understanding different philosophies and cultures	Excellent	221	34.2%	6	37.5%	11	25.0%	296	32.9%	3	75.0%	23	40.4%	13	31.0%	3	25.0%
	Good	296	45.8%	7	43.8%	17	38.6%	400	44.5%	1	25.0%	25	43.9%	21	50.0%	7	58.3%
	Average	113	17.5%	3	18.8%	14	31.8%	168	18.7%	0	0.0%	8	14.0%	8	19.0%	2	16.7%
	Fair	15	2.3%	0	0.0%	1	2.3%	29	3.2%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	Poor	1	0.2%	0	0.0%	1	2.3%	6	0.7%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
	Total	646	100.0%	16	100.0%	44	100.0%	899	100.0%	4	100.0%	57	100.0%	42	100.0%	12	100.0%
Appreciation of the arts	Excellent	210	32.6%	7	43.8%	7	15.9%	276	30.9%	3	75.0%	16	28.1%	18	42.9%	3	25.0%
	Good	288	44.7%	4	25.0%	12	27.3%	353	39.5%	0	0.0%	26	45.6%	15	35.7%	7	58.3%
	Average	120	18.6%	4	25.0%	17	38.6%	200	22.4%	1	25.0%	13	22.8%	9	21.4%	2	16.7%
	Fair	23	3.6%	0	0.0%	5	11.4%	55	6.2%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	Poor	3	0.5%	1	6.3%	3	6.8%	10	1.1%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	Total	646	100.0%	16	100.0%	44	100.0%	899	100.0%	4	100.0%	57	100.0%	42	100.0%	12	100.0%

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	<i>Total</i>	<b>644</b>	<b>100.0%</b>	<b>16</b>	<b>100.0%</b>	<b>44</b>	<b>100.0%</b>	<b>894</b>	<b>100.0%</b>	<b>4</b>	<b>100.0%</b>	<b>57</b>	<b>100.0%</b>	<b>42</b>	<b>100.0%</b>	<b>12</b>	<b>100.0%</b>
Leadership skills	Excellent	310	48.1%	11	68.8%	11	25.6%	356	39.8%	3	75.0%	26	45.6%	23	54.8%	7	58.3%
	Good	257	39.9%	3	18.8%	10	23.3%	359	40.1%	1	25.0%	18	31.6%	14	33.3%	3	25.0%
	Average	61	9.5%	1	6.3%	18	41.9%	140	15.6%	0	0.0%	9	15.8%	4	9.5%	2	16.7%
	Fair	13	2.0%	0	0.0%	2	4.7%	32	3.6%	0	0.0%	1	1.8%	1	2.4%	0	0.0%
	Poor	3	0.5%	1	6.3%	2	4.7%	8	0.9%	0	0.0%	3	5.3%	0	0.0%	0	0.0%
	<i>Total</i>	<b>644</b>	<b>100.0%</b>	<b>16</b>	<b>100.0%</b>	<b>43</b>	<b>100.0%</b>	<b>895</b>	<b>100.0%</b>	<b>4</b>	<b>100.0%</b>	<b>57</b>	<b>100.0%</b>	<b>42</b>	<b>100.0%</b>	<b>12</b>	<b>100.0%</b>
Management and organizational skills	Excellent	314	48.5%	9	56.3%	14	31.8%	393	43.9%	3	75.0%	30	52.6%	20	47.6%	4	33.3%
	Good	254	39.3%	6	37.5%	11	25.0%	372	41.6%	1	25.0%	21	36.8%	19	45.2%	6	50.0%
	Average	69	10.7%	1	6.3%	17	38.6%	107	12.0%	0	0.0%	5	8.8%	3	7.1%	2	16.7%
	Fair	9	1.4%	0	0.0%	1	2.3%	18	2.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
	Poor	1	0.2%	0	0.0%	1	2.3%	5	0.6%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	<i>Total</i>	<b>647</b>	<b>100.0%</b>	<b>16</b>	<b>100.0%</b>	<b>44</b>	<b>100.0%</b>	<b>895</b>	<b>100.0%</b>	<b>4</b>	<b>100.0%</b>	<b>57</b>	<b>100.0%</b>	<b>42</b>	<b>100.0%</b>	<b>12</b>	<b>100.0%</b>
Time management	Excellent	283	43.8%	10	62.5%	16	36.4%	400	44.8%	3	75.0%	28	49.1%	17	40.5%	4	33.3%
	Good	267	41.3%	4	25.0%	14	31.8%	365	40.9%	1	25.0%	20	35.1%	21	50.0%	6	50.0%
	Average	81	12.5%	1	6.3%	13	29.5%	100	11.2%	0	0.0%	8	14.0%	3	7.1%	2	16.7%
	Fair	13	2.0%	1	6.3%	1	2.3%	20	2.2%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	Poor	2	0.3%	0	0.0%	0	0.0%	8	0.9%	0	0.0%	0	0.0%	1	2.4%	0	0.0%
	<i>Total</i>	<b>646</b>	<b>100.0%</b>	<b>16</b>	<b>100.0%</b>	<b>44</b>	<b>100.0%</b>	<b>893</b>	<b>100.0%</b>	<b>4</b>	<b>100.0%</b>	<b>57</b>	<b>100.0%</b>	<b>42</b>	<b>100.0%</b>	<b>12</b>	<b>100.0%</b>
Working cooperatively in groups	Excellent	296	45.8%	10	62.5%	14	31.8%	332	37.1%	2	50.0%	14	24.6%	18	42.9%	2	16.7%
	Good	274	42.4%	4	25.0%	19	43.2%	357	39.8%	2	50.0%	28	49.1%	15	35.7%	7	58.3%
	Average	62	9.6%	2	12.5%	9	20.5%	162	18.1%	0	0.0%	13	22.8%	7	16.7%	3	25.0%
	Fair	10	1.5%	0	0.0%	1	2.3%	32	3.6%	0	0.0%	1	1.8%	2	4.8%	0	0.0%
	Poor	4	0.6%	0	0.0%	1	2.3%	13	1.5%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	<i>Total</i>	<b>646</b>	<b>100.0%</b>	<b>16</b>	<b>100.0%</b>	<b>44</b>	<b>100.0%</b>	<b>896</b>	<b>100.0%</b>	<b>4</b>	<b>100.0%</b>	<b>57</b>	<b>100.0%</b>	<b>42</b>	<b>100.0%</b>	<b>12</b>	<b>100.0%</b>
Planning and carrying out projects	Excellent	295	45.7%	9	56.3%	16	36.4%	389	43.4%	2	50.0%	22	38.6%	17	40.5%	3	25.0%
	Good	280	43.4%	5	31.3%	13	29.5%	389	43.4%	2	50.0%	28	49.1%	21	50.0%	6	50.0%
	Average	64	9.9%	2	12.5%	12	27.3%	101	11.3%	0	0.0%	5	8.8%	4	9.5%	3	25.0%
	Fair	4	0.6%	0	0.0%	3	6.8%	14	1.6%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	Poor	2	0.3%	0	0.0%	0	0.0%	4	0.4%	0	0.0%	1	1.8%	0	0.0%	0	0.0%
	<i>Total</i>	<b>645</b>	<b>100.0%</b>	<b>16</b>	<b>100.0%</b>	<b>44</b>	<b>100.0%</b>	<b>897</b>	<b>100.0%</b>	<b>4</b>	<b>100.0%</b>	<b>57</b>	<b>100.0%</b>	<b>42</b>	<b>100.0%</b>	<b>12</b>	<b>100.0%</b>
Citizenship skills	Excellent	290	45.2%	6	37.5%	12	27.3%	315	35.2%	2	50.0%	20	35.1%	19	45.2%	4	33.3%
	Good	276	43.1%	5	31.3%	11	25.0%	354	39.6%	2	50.0%	23	40.4%	18	42.9%	5	41.7%
	Average	61	9.5%	4	25.0%	16	36.4%	176	19.7%	0	0.0%	8	14.0%	4	9.5%	3	25.0%
	Fair	12	1.9%	0	0.0%	3	6.8%	36	4.0%	0	0.0%	1	1.8%	1	2.4%	0	0.0%
	Poor	2	0.3%	1	6.3%	2	4.5%	13	1.5%	0	0.0%	5	8.8%	0	0.0%	0	0.0%
	<i>Total</i>	<b>641</b>	<b>100.0%</b>	<b>16</b>	<b>100.0%</b>	<b>44</b>	<b>100.0%</b>	<b>894</b>	<b>100.0%</b>	<b>4</b>	<b>100.0%</b>	<b>57</b>	<b>100.0%</b>	<b>42</b>	<b>100.0%</b>	<b>12</b>	<b>100.0%</b>
Strategies for	Excellent	290	45.1%	9	56.3%	14	31.8%	400	44.5%	3	75.0%	21	36.8%	20	47.6%	3	25.0%

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applying skills in my field	Good	284	44.2%	5	31.3%	15	34.1%	387	43.1%	1	25.0%	25	43.9%	15	35.7%	6	50.0%
	Average	59	9.2%	2	12.5%	12	27.3%	79	8.8%	0	0.0%	9	15.8%	7	16.7%	3	25.0%
	Fair	7	1.1%	0	0.0%	3	6.8%	23	2.6%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
	Poor	3	0.5%	0	0.0%	0	0.0%	9	1.0%	0	0.0%	2	3.5%	0	0.0%	0	0.0%
	Total	643	100.0%	16	100.0%	44	100.0%	898	100.0%	4	100.0%	57	100.0%	42	100.0%	12	100.0%