

**SUMMARY REPORT**  
**Consortia Relationship Review Committee**  
**April 16, 2014, 1:30 p.m.**  
**Executive Conference Room**

**Present:** Dr. Damon Andrew, Dr. Scott Bailey, Dr. Dianne Barron, Ms. Wendy Broyles, Mr. Andrew Davis, Dr. John Dew, Dr. Hal Fulmer, Dr. Kathy Hildebrand, Dr. Earl Ingram, Dr. Don Jeffrey, Ms. Brenda Johns, Ms. Vickie Miles, Dr. Curt Porter, Dr. James Rinehart, Dr. Henry Stewart, Ms. Judy Strickland, Dr. Lance Tatum, Dr. Mike Whitlock, and Dr. Bill Zhong

**Absent:** Mr. Robert Allen, Ms. Donna Schubert

**Handouts:** Agenda; International Enrollments by Location; Survey Report;

**1. Meeting Report:**

Dr. Earl Ingram called to order this meeting of the Consortia Relationship Review Committee (CRRC) at 1:30 p.m. on April 16, 2014 in the Executive Conference Room. The agenda for this meeting was approved. The minutes of June 11, 2013 meeting were approved.

**2. Update of Enrollment Numbers**

Mr. Andrew Davis gave an update on course enrollment numbers stating that UAE is on the list even though it is closed and Malacca is in teach-out. Adding, that the numbers have been going down over the last year and a half.

**3. Status of Existing Locations –**

a. **Faculty Reports** – Mr. Davis reported that TROY had ten quality assurance benchmarks completed by the faculty within the past year with except for Malacca. There were no issues or concern and everything seemed to be well according to the faculty as far as being consistent with Troy's courses.

b. **College and Level Audit Reports**

Dr. Jim Rinehart reported that teaching schedules have been difficult to manage. Pointing out that in Saigon it has been difficult to schedule some recommended courses. Dr. Zhong shared that with the faculty resources available TROY has been able to increase its presences with established courses. Adding they will continue to use the same formula and template used over the past five years.

Dr. Scott Bailey shared that he will visit Vietnamese sites in June. He added that there were some concerns with the new curricula. He continued to share information regarding an issue regarding for the undergraduate side by providing ebooks, adding that it is costing as much as the return for tuition. Concluding that implementations are being made that should take care of the textbook issue.

c. **Assessment of Student Learning Outcomes –**

Dr. Bill Zhong explained that information and reports are conducted the same at the overseas locations as they are here at Troy. Dr. Zhong continued to report that overall there are no issues other than communication concerns. He explained that there seems to be a problem with students not speaking fluent English, therefore causing concerns with the student's freshman year. There was sharing of ideas among the group members to help solve the communication issue.

Dr. Bailey explained to the group that they have the same process. Explaining that in general, they try to have fulltime faculty and some adjuncts online. He shared with the group concerns about the difference between domestic students and international students, concluding that international students, both at Troy and overseas, outcome assessments are similar to each other.

**4. Update on New Locations –**

Dr. Ingram shared with the group that TROY has presented Malaysia with a proposal and we are currently waiting on approval from the Ministry of Education before we can proceed. Mr. Davis confirmed that we have sent a substantive change to SACS but have not received a reply.

**5. New Partnership Agreements -** Dr. Ingram informed the group that TROY has engaged in a general agreement with Capital University in Beijing and it would be associated with the Ph.D. in Sports Management. Dr. Curtis Porter shared that there is a specific agreement with Chili for the summer. He added there is communications with Korea, Costa Rica, and Brazil regarding program initiatives.

**6. Status of Student Satisfaction Survey –** Mr. Davis shared a survey with the group, stating that he was not sure if it was representative or not. Dr. Ingram asked questions about when and how the survey was administered. Dr. Ingram asked for a blank electronic copy of the survey so that he could share it with TROY partners in an effort to help increase response rate, and as an instrument that would be beneficial to both TROY and its partner universities. There was discussion among the group about how to improve the instrument so that international students would understand the intended questions. Also, the length of the test was discussed and suggestions were shared among the group about how to make the assessment instrument shorter while keeping the relevant questions in place. Dr. John Dew shared with the group that TROY needs to collect some data that is required by the government.

Dr. Ingram suggested a Facebook page to help increase response rate. There was discussion among the members about an alumni association at the overseas locations. They also discussed what that would mean and how it would look. Dr. Ingram appointed Dr. Porter as the responsible person for establishing the social media aspects for the overseas locations.

Dr. Ingram concluded the meeting with suggesting that the next meeting be around April 2015.

**7. Next Meeting –**

The meeting was adjourned at approximately 3:00 p.m.